REGIONAL DISTRICT OF NANAIMO

NORTHERN COMMUNITY ECONOMIC DEVELOPMENT SELECT COMMITTEE WEDNESDAY, MAY 9, 2012 12:00 PM

(COMMITTEE ROOM)

AGENDA

PAGES

CALL TO ORDER

DELEGATIONS

MINUTES

3-4 Minutes of the Northern Community Economic Development Select Committee meeting held March 7, 2012.

BUSINESS ARISING FROM THE MINUTES

COMMUNICATIONS/CORRESPONDENCE

UNFINISHED BUSINESS

REPORTS/PROPOSALS

- 5 Memo to Committee members
- 7 37 Oceanside Initiative Community Economic Development Assessment Proposal
- 38 90 Qualicum Beach Airport Fuel Spill Containment at Aircraft Refuelling Pumps Proposal
- 91 108 2012 Artist and Studio Guide for Parksville-Qualicum and Area
- 109 156 Commerce Ambassador Program Proposal

ADDENDUM

NEW BUSINESS

Next Meeting

ADJOURNMENT

Distribution: J. Stanhope, G. Holme, J. Fell, B. Veenhof, M. Lefebvre, D. Willie, C. Mason, P. Thorkelsson, P. Thompson, C. Midgley

REGIONAL DISTRICT OF NANAIMO

MINUTES OF THE NORTHERN COMMUNITY ECONOMIC DEVELOPMENT SELECT COMMITTEE HELD ON WEDNESDAY, MARCH 7, 2012 AT 2:00 P.M. IN THE OCEANSIDE PLACE MEETING ROOM

PRESENT

Also in Attendance:

Carol Mason	Chief Administrative Officer
Paul Thorkelsson	General Manager of Development Services
Paul Thompson	Manager of Long Range Planning
Chris Midgley	Manager, Energy & Sustainability
Michele Sparks	Recording Secretary

CALL TO ORDER

The meeting was called to order at 2:02 p.m. In the absence of Chairperson Stanhope at the call to order, Director Holme assumed the Chair.

COMMUNICATIONS AND CORRESPONDENCE:

January 4, 2012 – Parksville & District Chamber of Commerce (Kim Burden) – Application RE: Economic Assessment for Oceanside Region.

MOVED Director Lefebvre, SECONDED Director Fell that the correspondence from Kim Burden regarding request for funding for an Economic Development Assessment for Oceanside Region be received.

CARRIED

January 13, 2012 – INFILM – Vancouver Island North Film Commission – Re: Investment in Creative Economy, Film and New Media.

MOVED Director Fell, SECONDED Director Veenhof, that the correspondence from INFILM – Vancouver Island North Film Commission - Re: Investment in Creative Economy, Film and New Media be received.

CARRIED

REPORTS

Northern Community Economic Development Program Guide

MOVED Director Lefebvre, SECONDED Director Veenhof that the *Northern Community Economic Development Program Guide* be approved as amended.

MOVED Director Lefebvre, SECONDED Director Veenhof that recipients of funding provide a presentation to the Northern Community Economic Development Select Committee at project completion or 12 months after receiving funding, whichever is earlier.

CARRIED

CARRIED

Communications Plan

C. Midgley, Manager of Energy & Sustainability provided an overview of advertising to the public and community groups via the website and media.

MOVED Director Fell, SECONDED Director Veenhof that the Communications Plan be received.

CARRIED

Next Meeting

C. Midgley, Manager of Energy & Sustainability presented options for scheduling the next Committee meeting.

MOVED Director Lefebvre, SECONDED Director Fell that the verbal update concerning the next NCED Select Committee meeting be received, and the next meeting date be scheduled under New Business.

CARRIED

BUSINESS ARISING FROM DELEGATIONS OR COMMUNICATIONS

Parksville & District Chamber of Commerce

MOVED Director Lefebvre, SECONDED Director Willie that staff notify the Parksville Chamber of Commerce that in order to be considered for funding, the Application Form in the Program Guide must be submitted.

CARRIED

INFILM – Vancouver Island North Film Commission

MOVED Director Lefebvre, SECONDED Director Willie that staff notify INFILM, Vancouver Island North Film Commission that in order to be considered for funding, the Application Form in the Program Guide must be submitted.

CARRIED



MEMORANDUM

то:	Northern Community Economic Development Select Committee	DATE:	May 1, 2012
FROM:	Chris Midgley Manager, Energy and Sustainability	FILE:	

SUBJECT: Northern Community Economic Development Program – Spring 2012 Proposals

Four proposals have been received in time for consideration at the NCED Select Committee Meeting scheduled for May 9, 2012. The proposals are appended as follows:

Appendix 1: Oceanside Initiatives – Community Economic Development Assessment Proposal

Appendix 2: Qualicum Beach Airport Fuel Spill Containment at Aircraft Refuelling Pumps Proposal

Appendix 3: 2012 Artist and Studio Guide for Parksville – Qualicum and Area

Appendix 4: Commerce Ambassador Program Proposal

Table 1 identifies each project, the total amounts requested, and the total remaining for proposals submitted in the fall of 2012.

Table 1: NCED Project Proposals

Project Name	Amount Requested
Oceanside Initiatives – Community Economic Development Assessment	\$9,450
Qualicum Beach Airport Fuel Spill Containment at Aircraft Refuelling Pumps	\$15,000
Artist and Studio Guide for Parksville – Qualicum and Area	\$5,000
Commerce Ambassador Program	\$14,250
Total Amount of Funding Requested – Spring 2012	\$43,700
Total Remaining for Fall 2012	\$4,300

If the full amount requested is awarded to each project, a total of \$43,700 will be disbursed through this inaugural proposal intake. This will leave \$4,300 available for projects proposed in the fall of 2012.

Respectfully Submitted,

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Appendix 1: Oceanside Initiatives – Community Economic Development Assessment Proposal

Summary Evaluation

Proponent: Amount Requested: Summary:	Parksville & Area Chamber of Commerce \$9,450 A wide ranging feasibility study to assess how to best attrac to the Oceanside area.	t foreign in	vestment
Eligibility: Priority Areas:	A Feasibility Study is an eligible cost. The proponent argues that all program priority areas are ad <i>Employment and Skills Training</i> : Exploring how to attract into the area offers potential to generate employment oppor <i>Assistance for Start-ups and Self Employment</i> : Identifying weaknesses, opportunities and constraints provides impo prospective business developers interested in the Oceanside	t foreign in ortunities. economic s rtant inforr	strengths,
Evaluation Criteria:			
Project Viability:		Yes	No/ NA
Clear and well-defined	l project	\checkmark	
Strong potential for su	lccess	\checkmark	
Realistic goals		\checkmark	
Sufficient information	provided	\checkmark	
_	learly identified capacity to undertake work is will be well managed	Yes ✓ ✓	No/ NA
New and Unique:		Yes	No/ NA
Unique component is	evident in the project – the work is not already being	√	
attempted	unalizate en evicting event, program en evicat	\checkmark	
	replicate an existing event, program or project ete with existing businesses or generate unfair competition lesses	v √	
Economic Benefit:		Yes	No/ NA
-	able economic benefits to the participating communities	Indirectly	
	pnomic activity or employment in the participating	\checkmark	
	nd investment to the Northern Communities of the RDN	\checkmark	
		Vee	
Community Support: Well-articulated comm	aunity honofity	Yes ✓	No/ NA
	ship with the community or other organizations	√	
•	entified in the context of a community vision (Official	•	
•	onal Growth Strategy or Board Strategic Plan)	\checkmark	
Project Area: Recommendation:	☑ PARKSVILLE ☑ QB ☑ EA 'E' ☑ EA 'F' ☑ EA	'G' ☑	EA 'H'

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Northern Community Economic Development Program 2012

NAME OF ORGANIZATION:		AMOUNT REQUESTED:
Parksville & District Chamber of Commerce		\$9450.00
MAILING ADDRESS:		N. 1/2/07 10 1/2/07. 10
PO Box 99		
PO Box 99 Parksville, BC V9P 2G3		
	TELEPHONE NUMBER:	E-MAIL ADDRESS:
Parksville, BC V9P 2G3	250 248 3613	
Parksville, BC V9P 2G3		E-MAIL ADDRESS: kim@parksvillechamber.com

PROJECT TITLE: Oceanside Initiatives - Community Economic Development Assessment		
PROJECT DESCRIPTION: The project will improve the capacity to attract, retain and expand Economic Investment by: Increasing the understanding of regional assets and strengths that can be promoted to attract Investment Identifying specific industries that are judged to provide the best investment opportunities. Identifying weaknesses and barriers to attracting, retaining or expanding Investment that need to be addressed. Creating a pattern of collaboration on investment-related matters between the local governments in the area (municipalities of Parksville and Qualicum Beach and Regional District of Nanaimo), business organizations (Chamber of Commerce) and other key institutions (Vancouver Island University, School District). The consultation sessions will also involve individual businesses and other community stakeholders in a discussion of the issues, thereby enhancing knowledge and capacity for action. (Please attach any supporting materials and documents produced as a result of the project.)		
PROJECT AREA (SELECT ALL THAT APPLY):		
PARKSVILLE QUALICUM BEACH EA 'E' EA 'F' EA 'G' EA 'H'		
DESCRIBE IN DETAIL WHAT THE NORTHERN COMMUNITY ECONOMIC DEVELOPMENT FUNDS WILL BE USED FOR:		
To pay an economist specializing in economic development for a competitive assessment of the Oceanside Region's to be used in the development of an overall Economic Development Strategy for the region. A quote for the work has been received from Vann Struth Consulting in the amount of \$18,900.00. A Grant Application from the Federal Trade Commissioner for \$9450.00 has been approved.		
(Please attach additional pages as necessary.)		
LIST ALL GRANTS RECEIVED AND/OR APPLIED FOR FROM OTHER SOURCES:		
See attached ICCI Approval Letter.		
(Please attach additional pages as necessary.)		



EXPLAIN HOW YOUR PROJECT SUPPORTS THE PRINCIPLES AND PRIORITY AREAS OF THE PROGRAM:

The project meets all of the Principles described on page 2 of the Guide and targets

the Priority Areas listed on page 3 of the guide. The overriding project objective is to develop a comprehensive understanding of Oceanside's competitive situation. This includes identifying strengths and assets as well as challenges and barriers.

The competitive analysis will be completed from both an investment attraction perspective (i.e., what are the strengths and weaknesses of Oceanside from the point of view of an external investor) as well as a business retention and expansion perspective (i.e., what are the strengths and weaknesses of Oceanside from the point of view of a business currently invested in the community).

(Please attach additional pages as necessary.)

LIST ANY MEASURABLE ECONOMIC BENEFITS OR OTHER OUTCOMES THAT WILL RESULT FROM THIS PROJECT:

The project will lay the groundwork for the development of a comprehensive Economic Development Strategy for the Northern Communities. While there are no definite measurable Economic Benefits of this phase; it is necessary that a measurable baseline for future Economic Development projects be established prior to the development of strategy going forward which will lead to measurable economic benefits. Outcomes of this project are described on pages 1&2 of the attached - Anticipated Outcomes.

(Please attach additional pages as necessary.)

PLEASE PROVIDE THE FOLLOWING SUPPLEMENTAL MATERIAL:

An Organizational Chart illustrating the structure of your organization, including Directors and volunteers.

A copy of a bank statement showing your organization's name and address.

A copy of your organization's financial statements for the current year and one year prior.

A copy of your organization's budget for the current year and one year prior.

Any supporting materials you consider necessary to communicate your project idea.

SIGNATURE

DATE: March 12, 2012

By signing here, you confirm that you have read the Program Guide and that you are signing on behalf of an eligible applicant.

SUBMIT HARD COPIES TO: NORTHERN COMMUNITY ECONOMIC DEVELOPMENT PROGRAM REGIONAL DISTRICT OF NANAIMO 6300 HAMMOND BAY ROAD V9T 6N2

SUBMIT DIGITAL COPIES TO: nced@rdn.bc.ca

OFFICE USE ONLY:	
DATE RECEIVED:	RECEIVED BY:
COMMENTS:	
FUNDING AWARDED: YES NO AMOUNT	AWARDED:

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Oceanside Initiatives Community Economic Development Assessment January-March 2012

Anticipated Outcomes

Anticipated Short-term Outcomes

- 1. The project will improve the capacity to attract, retain and expand business.
 - a. Increasing the understanding of regional assets and strengths that can be promoted to attract Business
 - b. Identifying specific industries that are judged to provide the best investment opportunities.
 - c. Identifying weaknesses and barriers to attracting, retaining or expanding business that need to be addressed.
 - d. Creating a pattern of collaboration on investment-related matters between the local governments in the area
 - i. municipalities of Parksville and Qualicum Beach and Regional District of Nanaimo
 - ii. business organizations (Chamber of Commerce) and
 - iii. other key institutions (Vancouver Island University, School District).

The consultation sessions will also involve individual businesses and other community stakeholders in a discussion of the issues, thereby enhancing knowledge and capacity for action.

This project will increase awareness of business opportunities among the business community, local government, and general public in the Oceanside area. This project does not include promotion of opportunities beyond Oceanside (as that will be part of subsequent phases in the creation of an Economic Growth Strategy). To the extent that possible investors are already in Oceanside, their awareness will be enhanced. This may include existing investors who would consider expanding their current operations, or investing in a new line of business as a complement to their existing business.

The communications strategy lead by the Parksville & District Chamber of Commerce will lead to enhanced local knowledge of economic opportunities. The participation of individual businesses, local government and other key institution officials, and the general public will all encourage greater knowledge of economic opportunities.

Anticipated Intermediate Outcomes

The project's communication strategy, as well as the business consultation meetings, will explain the importance of business retention and expansion and thereby increase the community's knowledge of this topic. It is well understood and appreciated that significant economic and employment growth is generated by companies that are already invested in a community so understanding the competitive environment faced by current businesses is a critical aspect of economic development.

This project will not directly address aftercare services for foreign investors as that would be addressed through the subsequent development of a full Economic Growth Strategy. Aftercare services are

currently informal and the development of more explicit aftercare protocols would be part of future strategy development. However, this project may indirectly have the benefit of enhancing aftercare services by increasing knowledge of the competitive issues facing investors, leading to more effective services.

Project Components

Component	Total Estimated	Total ICCI Grant	Total Requested
#1. Competitive Assessment of Oceanside Economy	\$18,900.00	\$9,450.00	\$9,450.00

Competitive Assessment of Oceanside Economy

This initiative is the critical first step in developing an overall Economic Growth Strategy. It is required to ensure that the competitive situation of the Oceanside economy is well understood by all of the partner organizations. The project outcomes will be used as input into the development of an overall Economic Growth Strategy

Activities and Expenses

The **competitive assessment** will include four parts, to be completed in a written report by an economist specializing in economic development. The delivery of the final report according to the description outlined below is the measurable outcome of the project.

1. Statistical analysis and benchmarking

This includes a summary of all relevant data, including population growth and demographic characteristics, migration, labour force and employment, educational attainment, occupational profile, income from employment and other sources, housing and commercial/industrial development, property taxation, employment insurance and social assistance, and others. There will also be an occupation analysis utilizing the Richard Florida typologies of Creative Class, Service Class, Working Class and Farming/Fishing/Forestry jobs. The analysis identified key trends in Oceanside and benchmarks the region's performance against a group of similar regions (to be selected based on characteristics like similar size, locations, key industries, etc.). This gives much deeper insights into relative strengths and weaknesses rather than simply comparing Oceanside to a provincial or national average. In addition, while the creation of a new community/regional profile is not part of this project, much of the analysis and data collection in this phase can be used for a new profile to be developed in the future.

2. Qualitative analysis

This part includes information collection and analysis relating to various business factors, including real estate availability, transportation connections, infrastructure, business support services, etc.

The analysis would be based on a review of prior research in Oceanside or Vancouver Island, the consultant's evaluation, and local input.

3. Business and community consultation

Several days of focus groups or interviews will be arranged for the consultant to collect input on business strengths, assets, challenges, barriers and opportunities. The preliminary results of the quantitative and qualitative analyses will be presented for comment and discussion. Special effort will be made to engage with businesses that currently represent investment in Oceanside.

4. Opportunity targeting analysis

This is an exercise that considers a list of opportunities that have been identified through prior research and in consultation. The opportunities are then subjected to a rigorous analysis that rates the fit between Oceanside and each opportunity's requirement for labour, land, resources, access to markets, etc. This is a type of "pre-feasibility" analysis that produces a prioritized list of opportunities that appear to provide the best chance for successfully attracting investment

Strategic Economic Development planning and researching

Outputs: Expected

- a. Labour-Force Profiles/Labour-Market Research
- b. Competitive/Best Practices/Bench-marketing Reviews
- c. Competitive Advantage/Benchmarking Analysis

Additional Comments:

Activity Expense Type	Cost Breakdown	Total Estimated Expenses	Funding Confirmed from ICCI (excl. tax)	Requested RDN Contribution
Consultant fees	Consulting fees estimated at \$18,900 based on a preliminary consulting quote of 21 days at \$900/day. This includes data collection and analysis, consultation and report preparation.		\$9 <i>,</i> 450.00	\$9,450.00
		\$18,900.00	\$9,450.00	\$9,450.00

Capacity to Complete the Project

Project Governance:

The project is a project of the Parksville & District Chamber of Commerce Board of Directors. The project was identified in the 2010/11 Strategic Plan and a Committee of the Board of Directors was struck. The Committee members include representatives from the partner groups. Terms of Reference have been passed by the Chamber Board and delegate the Chamber Executive Director (Mr. Kim Burden) as the person responsible for all inter-agency communication.

Sustainability:

The project's goal is to identify and assess current strengths, competitiveness, weaknesses and opportunities for attracting investment to the community. From this assessment a strategy for investment attraction will be developed and that strategy will be implemented over the next several years.

Community Economic Development Strategy

Background and Outline of Economic Development Strategy:

Through this project, Oceanside Initiatives is taking the initial steps toward the development of an Economic Development Strategy. The key steps are envisioned as follows:

- **1.** Competitive assessment of the Oceanside economy (this step is the subject of this funding application). The assessment will use a combination of quantitative and qualitative research, as well as local business consultation, to
 - a. identify existing strengths and assets that will attract and retain investment,
 - **b.** identify weaknesses and barriers that will inhibit the attraction or retention of investment, and
 - **c.** identify industries that provide the best current investment opportunities.
- 2. Building on the results of the competitive assessment, an Economic Development strategy will be developed. While it is premature to specify exactly what this strategy will contain, it is expected to include a marketing component for promoting Economic Growth opportunities as well as strategies to be implemented by local governments and other partners to enhance Oceanside investment conditions.

Strategic Objectives of Project:

Identify the key objectives - i.e. build strategic partnerships, increase marketing reach, generate targeted leads, etc.

The overriding project objective is to develop a comprehensive understanding of Oceanside's

competitive situation. This includes identifying strengths and assets as well as challenges and barriers.

The competitive analysis will be completed from both an investment attraction perspective (i.e., what are the strengths and weaknesses of Oceanside from the point of view of an external investor) as well as a business retention and expansion perspective (i.e., what are the strengths and weaknesses of Oceanside from the point of view of a business currently invested in the community).

The project will result in a comprehensive competitive analysis of the Oceanside economy. This will include:

- 1. Identifying strengths and assets that can be marketed or otherwise used as building blocks to increase investment
- **2.** Identifying weaknesses and barriers that need to be addressed or mitigated in order to increase investment
- 3. Identifying specific industries that have the greatest potential to expand investment

The range of topics that will be covered include physical characteristics of the community (land, transportation connections, infrastructure), location (proximity to markets, proximity to natural resources), human resources (skill and educational profile, labour availability), industrial composition (existing industrial strengths, rising and declining industries, business support services), taxation and regulatory framework, and so on.

Communication Strategy

Community and Partner Communications:

The Parksville & District Chamber of Commerce has a very successful and well followed web site, Facebook Page and Twitter Account. These plus media releases to announce achievements as we move forward will form the basis of our communication with the business community and the public. In addition we distribute a weekly eflash newsletter to our 500+ subscribers which will be used for announcements and to provide links to news articles and releases. The RDN will be featured prominently in all media.

Partner communications are primarily face to face through regularly scheduled meetings of the partner group and email to provide updates and an ongoing communication link.

Media Releases: Following a successful Grant Application the Parksville & District Chamber of Commerce will release the following to local print, television and radio outlets.

Parksville & District Chamber of Commerce Initiating Assessment of Oceanside Business Climate

Economic opportunities flourish across the Oceanside Region and encouraging and retaining Investment is an important way to help bring these opportunities to fruition by:

• Competing effectively for good jobs and increased employment opportunities to improve Oceanside's live/work balance

• Improving the non-residential tax base of The City of Parksville, The Town of Qualicum Beach and the surrounding unincorporated areas

- Supporting appropriate and planned growth strategies
- Generating more business and wealth
- Creating a diverse and sustainable economic base

Improvement of the commercial sector in Oceanside must be based upon comprehensive research, analysis, and most importantly stakeholder consultation. The key to the development of a successful strategy will be to work in cooperation with business and economic growth partners. To this end The Parksville & District Chamber of Commerce in partnership with The Qualicum Beach Chamber of Commerce, The Town of Qualicum Beach, The City of Parksville, The Regional District of Nanaimo, Vancouver Island University and SD69 have established "Oceanside Initiatives".

As an initial step Oceanside Initiatives with the assistance of a grant from Invest Canada Community Initiatives and the Regional District of Nanaimo will be conducting a thorough assessment and competitive analysis of Oceanside's current Commercial base. Following the completion of this comprehensive assessment Oceanside Initiatives will develop a strategy to attract investment with the goal of increasing the Commercial Base and raising the average earned income in Oceanside.

Submitted by the Parksville & District Chamber of Commerce



PV & District Chamber of Commerce Balance Sheet As at 03/12/2012

ASSET

Current Assets	
Petty Cash	480.00
CU Chequing	67.039.42
CU Savings	87,950.39
CU Entrance Sign Savings	0.00
Cash Clearing	334.52
Term Deposit	0.00
Manulife Bank	12,962.33
Accounts Receivable	24,217.21
Interest Receivable	30.97
Accounts Receivable Other	0.00
Payroll Advances	0.00
Inventory	7,621.98
Prepaid Expenses	1,818.87
Total Current Assets	202,455.69
Property, Plant & Equipment	
Building - Cost	258,057.83
Equipment - Cost	38,076.74

Equipment - Cost	38,076.74
Total Property, Plant & Equip	296,134.57

TOTAL ASSET

LIABILITY

Current Liabilities		1 207 10
Accounts Payable		1,327.10
Fantasy Auction Payable		0.00 -2.813.29
Vacation Payable		-2,813.29
CPP Payable	0.00	1,184.55
•	0.00	
El Payable	0.00	
Income Tax Payable	0.00	
Total Receiver General Payable		0.00
WCB Payable		254.43
GST Collected on Sales	5.70	
GST Paid on Purchases	-0.49	
Net GST Payable (Refundable)		5.21
PST Payable		-1.12
HST Collected on Sales	11,807.54	
HST Paid on Purchases	-6,971.21	
HST Payable (Refundable)		4,836.33
Prepaid Membership Dues		0.00
BC Parks Parking Passes		2,273.16
Prepaid Events Revenue		0.00
Prepaid Attraction Signage		9,790.00
Alphabet Walk Donations		0.00
Deferred Business Energy Advisor		11,234.20
Prepaid Advertising		1,040.90
Prepaid Purchases		0.00
Total Current Liabilities		29,131.47
TOTAL LIABILITY		29,131.47

EQUITY

Members' Equity	
Net Assets Unrestricted	17,495.84
Net Assets - Special Funds	26,723.30

498,590.26

PV & District Chamber of Commerce Balance Sheet As at 03/12/2012

Net Assets - Capital Improvement	0.00
Net Assets - Lease Obligations	0.00
Investment in Capital Assets	372,439.89
Excess of Revenue	52,799.76
Total Members' Equity	469,458.79
TOTAL EQUITY	469,458.79
LIABILITIES AND EQUITY	498,590.26

PV & District Chamber of Commerce Income Statement 01/01/2012 to 03/12/2012

REVENUE

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Revenue	
Advertising Revenues	5,575.00
Fee For Service Agreements	44,002.64
Attraction Sign Revenue	0.00
General Meetings	355.44
Insurance Program Recoveries	2,098.77
Membership	51,051.52
Miscellaneous Income	-681.36
Events Revenue	26,709.71
Generated Revenue	0.00
Sales and Other Revenue	257.71
Consignment Sales	314.69
Wage Grants	0.00
Interest Income	107.21
Total Revenue	129,791.33

TOTAL REVENUE

EXPENSE

Expenditures	
Advertising and Promotion	7,591.92
Attraction Sign Expenses	0.00
Bad Debts	0.00
Bank Charges	528.82
Board and Committee Expenses	635.00
Communications	3,366.47
IT (Computer)	1,000.00
Conferences	0.00
Equipment Purchase	960.00
Equipment Rental	720.28
Insurance	0.00
Janitorial Services	286.90
Meetings	36.00
Membership Dues & Expenses	2,379.49
Membership Expenses	192.00
Office Supplies	1,430.02
Other Expenses	0.00
Postage	500.88
Generated Revenue Expenses	0.00
Professional Fees	0.00
Events Expenses	14,319.97
Purchases	284.93
Recruitment	0.00
Repairs & Maintenance	2,777.99
Landscaping & Snow removal	653.48
Rent	196.00
Training	0.00
Travel	1,134.96
Utilities	448.40
Waste & Recycling	173.98
Wages	24,556.64
Wages - Part Time	0.00
Wages/Contract Services	10,400.00
Casual Labor	0.00
CPP Expense	772.26
El Expense	641.44
WCB Expense	41.20
EHB/Dental Benefit	962.54
Total Expenditures	
i otai Experiatures	76,991.57

129,791.33

PV & District Chamber of Commerce Income Statement 01/01/2012 to 03/12/2012

TOTAL EXPENSE	76.991.57
NET INCOME	52,799.76

PV & District Chamber of Commerce Balance Sheet As at 12/31/2011

ASSET

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Current Assets	
Petty Cash	310.13
CU Chequing	70,976.10
CU Savings	87,861.09
CU Entrance Sign Savings	0.00
Cash Clearing	0.01
Term Deposit	0.00
Manulife Bank	12,946.84
Accounts Receivable	20,299.66
Interest Receivable	30.97
Accounts Receivable Other	0.00
Payroll Advances	0.00
Inventory	7,786.92
Prepaid Expenses	1,818.87
Total Current Assets	202,030.59
Property, Plant & Equipment	
Building - Cost	258,057.83
Equipment - Cost	38,076.74
Total Property, Plant & Equip	296,134.57

TOTAL ASSET

LIABILITY

Current Liabilities		
Accounts Payable		3,192.90
Fantasy Auction Payable		0.00
CU MasterCard		10,542.56
Vacation Payable		1,665.31
CPP Payable	746.12	
El Payable	359.30	
Income Tax Payable	3,119.90	
Total Receiver General Payable		4,225.32
WCB Payable		213.23
GST Collected on Sales	50.98	
GST Paid on Purchases	-77.24	
Net GST Payable (Refundable)		-26.26
PST Payable		-1.12
HST Collected on Sales	12,876.59	
HST Paid on Purchases	-12,273.30	
HST Payable (Refundable)		603.29
Prepaid Membership Dues		0.00
BC Parks Parking Passes		2,273.16
Prepaid Events Revenue		0.00
Prepaid Attraction Signage		9,790.00
Alphabet Walk Donations		0.00
Deferred Business Energy Advisor		44,936.84
Prepaid Advertising		4,090.90
Prepaid Purchases		0.00
Total Current Liabilities		81,506.13
TOTAL LIABILITY		81,506.13

EQUITY

Members' Equity	
Net Assets Unrestricted	17,495.84
Net Assets - Special Funds	26,723.30

498,165.16

PV & District Chamber of Commerce Balance Sheet As at 12/31/2011

Net Assets - Capital Improvement Net Assets - Lease Obligations Investment in Capital Assets Excess of Revenue	0.00 0.00 328,595.05 43,844,84
Total Members' Equity	416,659.03
TOTAL EQUITY	416,659.03
LIABILITIES AND EQUITY	498,165.16

PV & District Chamber of Commerce Income Statement 01/01/2011 to 12/31/2011

REVENUE

Revenue	
Advertising Revenues	24,756.76
Fee For Service Agreements	161,107.88
Attraction Sign Revenue	0.00
General Meetings	2,093.48
Insurance Program Recoveries	13,773.27
Membership	89,436.91
Miscellaneous Income	4,686.97
Events Revenue	106,013.52
Generated Revenue	0.00
Sales and Other Revenue	4,861.78
Consignment Sales	2,028.94
Wage Grants	3,938.00
Interest Income	930.79
Total Revenue	413,628.30

TOTAL REVENUE

EXPENSE

Advertising and Promotion	15,450.9
Attraction Sign Expenses	0.0
Bad Debts	0.0
Bank Charges	2,388.3
Board and Committee Expenses	4,371.7
Communications	11,387.5
IT (Computer)	6,256.9
Conferences	2,986.0
Equipment Purchase	2,383.2
Equipment Rental	4,350.9
Insurance	3,629.0
Janitorial Services	2,818.1
Meetings	1,818.0
Membership Dues & Expenses	9,027.4
Membership Expenses	2,311.1
Office Supplies	5,259.1
Other Expenses	-286.0
Photocopy	2,214.9
Postage	1,369.6
Generated Revenue Expenses	0.0
Professional Fees	3,200.0
Events Expenses	40,410.1
Purchases	7,380.7
Recruitment	978.4
Repairs & Maintenance	1,748.2
Landscaping & Snow removal	2,722.0
Rent	1,274.0
Training	1,821.5
Travel	2,548.6
Utilities	2,387.0
Waste & Recycling	1,173.3
Wages	153,181.2
Wages - Part Time	480.4
Wages/Contract Services	60,340.0
Casual Labor	66.0
CPP Expense	5,294.4
El Expense	3,366.9
WCB Expense	218.0
EHB/Dental Benefit	3,454.7
otal Expenditures	369,783.4

413,628.30

PV & District Chamber of Commerce Income Statement 01/01/2011 to 12/31/2011

TOTAL EXPENSE	369,783.46
NET INCOME	43,844.84

					1			2010 Annual		
Account Name	Sub Accounts	Columni		2010 Budget	Bi	usiness Energy Advisor		ChamberBudget		Annual Budget
Advertising Revenues			\$	3,500.00			\$	30,890.00	\$	30,890.00
External Agencies			- <u> </u>						Ś	-
Fee For Service Agreements	City of Parksville		\$	40,000.00			\$	40,000.00	\$	40,000.00
	Tourism BC		\$	24,800.00			\$	20,000.00	\$	20,000.00
	Destination Signs		Ś	10,395.00					Ś	
	Business Energy Advisor		- *		\$	101,107.89			\$	101,107.89
General Meetings	Business Energy navisor		\$	3,500.00			\$	2,500.00		2,500.00
Insurance Program Recoveries			\$	12,000.00			\$	14,000.00		14,000.00
Membership	General Membership		Ś	88,460.00			\$	88,000.00		88,000.00
Miscelaneous Income	General Membership		Ś	1,000.00			\$	1,800.00	\$	1,800.00
Events Revenue	Classica		s S	13,500.00			\$	16,000.00		16,000.00
Evenus Revenue	Glassies		\$	20,000.00			\$	23,000.00		23,000.00
	Street Market) 5							
	Golf Tournament) T	10,000.00			\$	15,000.00	\$	15,000.00
	Fanatasy Auction		\$	58,000.00			\$	60,000.00	\$	60,000.00
									\$	**
Exit 46 Sign Rental									\$	
VC Video Presentation									\$	-
Hot Dog Sales							\$	1,000.00	\$	1,000.00
DVD PostCard							\$	1,500.00		1,500.00
Sales and Other Revenue			\$	7,000.00			\$	6,500.00	\$	6,500.00
Consignment Sales			\$	500.00			\$	3,000.00	\$	3,000.00
Wage Grants			\$	12,000.00			\$	8,000.00	\$	8,000.00
Interest Income			\$	700.00			\$	300.00	\$	300.00
TOTALS			\$	305,355.00	\$	101,107.89	\$	331,490.00	\$	432,597.89
Advertising and Promotion			\$	5,000.00	\$	3,000.00	\$	12,500.00	\$	15,500.00
Attraction Sign Expenses							\$	700.00	\$	700.00
Bad Debts			-				\$	100.00	\$	100.00
Bank Charges			Ś	2,500.00	-		\$	3,000.00	\$	3,000.00
Board & Committees			Ś	3,000.00			Ś	3,000.00	\$	3,000.00
Communications			\$	3,800.00		2,400.00	Ś	3,500.00	\$	5,900.00
IT (Computer)			Ś	6,400.00			\$	4,000.00	Ś	7,000.00
Conferences			Ś	7,500.00		5,000,000	Ś	4.000.00	Ś	4,000.00
Equipment Purchase			Ś	2,000.00		2,000.00	\$	3,000.00	\$	5,000.00
Equipment Rental			ŝ	5,000.00		2,000.00	\$	5,000.00	\$	5,000.00
			- -	5,000.00			\$	875.00	\$	875.00
Executive Director Discretionary			Ś	2,500.00			\$	3,500.00	\$	3,500.00
Insurance Internal Marketing			13	2,300.00			<u>ې</u>	5,500.00	Ś	3,300.00
Janitorial Services			\$	4,000.00			\$	3,000.00	ې Ś	3,000.00
Meetings			\$	and a second						
				4,200.00			\$			4,500.00
Membership Dues & Expenses	********		\$	8,500.00			\$		\$	8,500.00
Office Supplies			\$	3,500.00		1,500.00	\$	3,000.00	\$	4,500.00
Other Expenses			\$	2,500.00			\$	1,500.00	\$	1,500.00
Photocopy			\$	2,000.00	<u></u> \$	800.00	\$	1,500.00	\$	2,300.00
Superhost									\$	-
Postage			\$	1,200.00			\$	1,200.00	\$	1,200.00
Professional Fees			\$	7,000.00			\$		\$	4,000.00
Events Expenses	Glassies		\$	13,000.00			\$	15,000.00	\$	15,000.00
	Street Market		\$	8,500.00			\$		\$	4,000.00
	Fanatasy Auction		\$	15,000.00			\$	17,000.00	\$	17,000.00
	Golf Tournament		\$	5,000.00			\$	5,000.00	\$	5,000.00
and a set of the set o	DVD Postcard Sales								\$	-
	Hot Dog Sales		T		1				\$	-
· · · · · · · · · · ·	Video Presentation	http:///////////////////////////////////					\$	1,200.00	\$	1,200.00
Advertising Revenue Expense	Wedding Guide				1	tainen an	\$	-	\$	

	Restaurant Guide				\$	-
Purchases -VC Sales		\$ 3,500.00		\$ 6,500.00) \$	6,500.00
Recruitment/Membership		\$ 600.00		\$ 2,500.00) \$	2,500.00
Repairs & Maintenance		\$ 3,750.00		\$ 4,000.00) \$	4,000.00
Landscaping & Snow removal		\$ 3,500.00		\$ 4,000.00) \$	4,000.00
Rent					\$	-
Training		\$ 2,000.00	\$ 2,000.00	\$ 2,000.00) \$	4,000.00
Travel		\$ 3,500.00	\$ 20,500.00	\$ 2,500.00) \$	23,000.00
Utilities		\$ 4,000.00		\$ 4,500.00) \$	4,500.00
Waste & Recycling		\$ 2,200.00		\$ 1,500.00) \$	1,500.00
Wages - Full Time		\$ 116,860.00	\$ 7,540.00	\$ 132,596.00) \$	140,136.00
Wages - Contract Services		\$ 22,400.00	\$ 46,800.00	\$ 24,960.00) \$	71,760.00
CPP Expense		\$ 3,870.00		\$ 6,500.00		6,500.00
El Expense		\$ 3,265.00		\$ 3,620.00		3,620.00
WCB Expense		\$ 300.00		\$ 200.00		200.00
EHB/Dental Benefit		\$ 10,000.00		\$ 4,000.00		4,000.00
Contingency Allowance		\$ 3,000.00		\$ 3,000.00) \$	3,000.00
					\$	-
Total Expense		\$ 294,845.00	\$ 89,540.00			404,491.00
Net Revenue (Loss)		\$ 10,510.00	\$ 11,567.89	\$ 16,539.00) \$	28,106.89

			2011 Annual		
Account Name	Business Energy Advisor	Ch	amberBudget		Annual Budget
Advertising Revenues		\$	30,890.00	\$	30,890.00
External Agencies				\$	-
Fee For Service Agreements		\$	40,000.00	\$	40,000.00
		\$	20,000.00	\$	20,000.00
				\$	-
	\$ 101,107.89			\$	101,107.89
General Meetings		\$	2,500.00	\$	2,500.00
Insurance Program Recoveries		\$	14,000.00	\$	14,000.00
Membership		\$	88,000.00	\$	88,000.00
Miscelaneous Income		\$	1,800.00	\$	1,800.00
Events Revenue		\$	16,000.00	\$	16,000.00
		\$	23,000.00	\$	23,000.00
		Ś	15,000.00	\$	15,000.00
		Ś	60,000.00	\$	60,000.00
a second and a second and a second			00,000.00	\$	
Evit AC Cine Dentel					
Exit 46 Sign Rental				\$	-
VC Video Presentation			4 000 00	\$	-
Hot Dog Sales		\$	1,000.00	\$	1,000.00
DVD PostCard		\$	1,500.00	\$	1,500.00
Sales and Other Revenue		\$	6,500.00	\$	6,500.00
Consignment Sales		\$	3,000.00	\$	3,000.00
Wage Grants		\$	8,000.00	\$	8,000.00
Interest Income		\$	300.00	\$	300.00
TOTALS	\$ 101,107.89	\$	331,490.00	\$	432,597.89
Advertising and Promotion	\$ 3,000.00	\$	12,500.00	\$	15,500.00
Attraction Sign Expenses		\$	700.00	\$	700.00
Bad Debts		\$	100.00	\$	100.00
Bank Charges		\$	3,000.00	\$	3,000.00
Board & Committees		\$	3,000.00	\$	3,000.00
Communications	\$ 2,400.00	\$	3,500.00	\$	5,900.00
IT (Computer)	\$ 3,000.00	\$	4,000.00	\$	7,000.00
Conferences		\$	4,000.00	\$	4,000.00
Equipment Purchase	\$ 2,000.00	\$	3,000.00	\$	5,000.00
Equipment Rental	2,000.00	\$	5,000.00	\$	5,000.00
Executive Director Discretionary		\$	875.00	\$	875.00
Insurance		\$	3,500.00	\$	3,500.00
Internal Marketing			5,500.00	\$ \$	5,500.00
Janitorial Services		Ś	3,000.00	\$	3.000.00
		\$		\$ \$	
Meetings			4,500.00		4,500.00
Membership Dues & Expenses		\$	8,500.00	\$	8,500.00
Office Supplies	\$ 1,500.00	\$	3,000.00	\$	4,500.00
Other Expenses		\$	1,500.00	\$	1,500.00
Photocopy	\$ 800.00	\$	1,500.00	\$	2,300.00
Superhost				\$	-
Postage		\$	1,200.00	\$	1,200.00
Professional Fees		\$	4,000.00	\$	4,000.00
Events Expenses		\$	15,000.00	\$	15,000.00
		\$	4,000.00	\$	4,000.00
		\$	17,000.00	\$	17,000.00
		\$	5,000.00	\$	5,000.00
		1	.,	\$	
******				\$	***
		\$	1,200.00	\$	1,200.00
Advertising Revenue Expense		Ś	1,200.00	\$	1,200.00

				\$ -
Purchases -VC Sales			\$ 6,500.00	\$ 6,500.00
Recruitment/Membership			\$ 2,500.00	\$ 2,500.00
Repairs & Maintenance			\$ 4,000.00	\$ 4,000.00
Landscaping & Snow removal			\$ 4,000.00	\$ 4,000.00
Rent	_			\$ -
Training	\$	2,000.00	\$ 2,000.00	\$ 4,000.00
Travel	\$	20,500.00	\$ 2,500.00	\$ 23,000.00
Utilities			\$ 4,500.00	\$ 4,500.00
Waste & Recycling			\$ 1,500.00	\$ 1,500.00
Wages - Full Time	\$	7,540.00	\$ 132,596.00	\$ 140,136.00
Wages - Contract Services	\$	46,800.00	\$ 24,960.00	\$ 71,760.00
CPP Expense			\$ 6,500.00	\$ 6,500.00
El Expense			\$ 3,620.00	\$ 3,620.00
WCB Expense			\$ 200.00	\$ 200.00
EHB/Dental Benefit			\$ 4,000.00	\$ 4,000.00
Contingency Allowance			\$ 3,000.00	\$ 3,000.00
				\$ -
Total Expense	\$	89,540.00	\$ 314,951.00	\$ 404,491.00
Net Revenue (Loss)	\$	11,567.89	\$ 16,539.00	\$ 28,106.89

		2012					
		Chamber					
		Budget	BEA Budg	et 📑	Total Budget		
REVENUE							
Advertising Revenues	\$	25,000.00		\$	25,000.00		
Fee For Service Agreements							
City of Parksville	\$	40,000.00		\$,		
BEA			\$ 132,000		132,000.00		
Tourism BC	\$	20,000.00		\$			
ICCI/RDN Ec Dev Grant	\$	18,900.00		\$	5 18,900.00		
TOTAL FEE FOR SERVICES						\$ 210,900.00	
General Meetings	\$	2,500.00		\$	2,500.00		
Insurance Program Recoveries	\$	14,000.00		\$	5 14,000.00		
Membership	\$	95,000.00		\$	95,000.00		
Miscellaneous Income	\$	1,500.00		\$	5 1,500.00		
Events Revenue							
Golf Tournament	\$	8,000.00		\$	8,000.00		
Community Awards	\$	15,000.00		\$	5 15,000.00		
Fantasy Auction	\$	44,000.00		\$	6 44,000.00		
Street Market	\$	32,000.00		\$	32,000.00		
Raffle	\$	55,000.00		\$	55,000.00		
TOTAL EVENTS						\$ 154,000.00	
Sales and Other Revenue	\$	4,500.00		\$	4,500.00		
Consignment Sales	\$	2,500.00		\$			
Wage Grants	\$	8,000.00	·	ļ			
Interest Income	\$	1,000.00		\$			
TOTAL REVENUE	-	386,900.00			518,900.00		
	+				510,500.00		
EXPENSE		·					
Advertising and Promotion	\$	11,000.00	\$ 2,000	.00 \$	5 13,000.00		
Bad Debts							
Bank Charges	\$	2,500.00	\$ 1,300	.00 \$	3,800.00		
Board and Committee Expenses	\$	3,500.00		Ś			
Communications	\$	6,500.00	\$ 3,000	.00 \$	9,500.00		
IT (Computer)	\$	4,000.00	\$ 1,000				
Conferences	\$	4,000.00	\$ 1,000				
Equipment Purchase	\$	3,000.00	\$ 2,000				
Equipment Rental	\$	4,500.00	. ,	 \$			
Insurance	\$	3,000.00	\$ 800				
Janitorial Services	\$	2,500.00	\$ 500				
Meetings	\$	3,000.00		<u></u>			
Membership Dues & Expenses	\$	9,000.00		ļ			
Membership Expenses	\$	2,000.00					
Office Supplies	\$	3,000.00	\$ 1,850				
Other Expenses	\$	500.00	,000				
Photocopy	\$	2,500.00	\$ 1,000				
Ποτοτοργ	17	2,500.00		.00 4	5,500.00		

Postage	\$ 1,250.00	\$ 250.00	\$ 1,500.00		
Professional Fees	\$ 1,000.00	\$ 2,600.00	\$ 3,600.00		
Events Expenses			\$ -		
Golf Tournament	\$ 5,000.00		\$ 5,000.00		
Community Awards	\$ 15,000.00		\$ 15,000.00		
Fantasy Auction	\$ 15,000.00		\$ 15,000.00		
Street Market	\$ 7,000.00		\$ 7,000.00		
Raffle	\$ 26,000.00		\$ 26,000.00		
TOTAL EVENTS EXPENSES			\$ 	\$ 68,000.00	
Purchases	\$ 2,500.00		\$ 2,500.00		
Recruitment	\$ 500.00	\$ 500.00	\$ 1,000.00		
Repairs & Maintenance	\$ 6,000.00	 	\$ 6,000.00		
Landscaping & Snow removal	\$ 2,750.00	\$ 250.00	\$ 3,000.00		
Rent	\$ 1,300.00	\$ 8,450.00	\$ 9,750.00		
Training	\$ 3,000.00	\$ 2,000.00	\$ 5,000.00		
Travel	\$ 6,000.00	\$ 25,000.00	\$ 31,000.00		
Utilities	\$ 3,000.00		\$ 3,000.00		
Waste & Recycling	\$ 1,500.00		\$ 1,500.00		
Wages	\$ 160,000.00	\$ 15,000.00	 175,000.00		
Wages - Part Time			\$ 		
Wages/Contract Services	\$ 18,900.00	\$ 62,400.00	\$ 81,300.00		
CPP Expense	\$ 5,580.00	\$ 620.00	\$ 6,200.00		
El Expense	\$ 3,960.00	\$ 440.00	\$ 4,400.00		
WCB Expense	\$ 150.00	\$ 30.00	\$ 180.00		
EHB/Dental Benefit	\$ 5,000.00	\$ 500.00	\$ 5,500.00	 _	
TOTAL EXPENSE	\$ 354,890.00	\$ 132,490.00	\$ 487,380.00		
NET INCOME	\$ 32,010.00		\$ 31,520.00		



PARKSVILLE & DISTRICT CHAMBER OF COMMERC PO BOX 99 STN MAIN

PARKSVILLE BC V9P 2G3

Date	February 29, 2012						
Member No.	122801						
Page	1 of 12						

CHEQUING

December 15, 2011

Project Number: 2012-BC-019

Kim Burden Executive Director Parksville and District Changer of Commerce 1275 East Island Highway PO Box 99 Parksville, BC V9P 2G3

Re: Application for 2012 funding of Invest Canada-Community Initiatives (ICCI)

Dear Mr. Burden:

I am pleased to advise you that the Adjudication Committee (AC) for the Invest Canada-Community Initiatives (ICCI) for the Province of British Columbia has reviewed your application and has authorized up to \$9,450 in ICCI funding. I would like to remind you that ICCI runs as a competitive process and therefore funds are limited.

I would like to bring to your attention the following ICCI milestones which must be met:

- The activity period for your 2012 Contribution Agreement is from January 1, 2012 to December 31, 2012. Expenses incurred prior to or after these dates will not be eligible for consideration under this project.
- 2) Your claims and progress reports must be submitted via the ICCI Online Application and Information Management System. You can start submitting your claims as of April 1st, 2012. The eligible and non eligible elements are listed on our website at <u>www.international.gc.ca/icci-icic</u>

A legal agreement will be sent to you for signature in the coming weeks. In the meantime, approved activities have been outlined below. Note that the approved activities may include conditions as identified by the ICCI Adjudication Committee.

Component 1: Approved, no changes required. Of an original ask of \$9,450, the full amount of \$9,450 has been approved. Please note that the ICCI funding is meant for foreign FDI attract. While there were some elements of local economic development in your initiative, the end goal of FDI attraction should be reflected in both projects undertaken and the final report.

Please do not hesitate to contact me should you have any questions or concerns regarding the above mentioned items.

I wish you the best of success in implementing your project.

Yours sincerely,

Canadä



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Adeline Leung

Trade Commissioner and ICCI officer for BC and Yukon Foreign Affairs and International Trade Canada <u>Adeline.Leung@international.gc.ca</u>-604-666-0388

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Parksville & District Chamber of Commerce 2011/2012 Board Contact

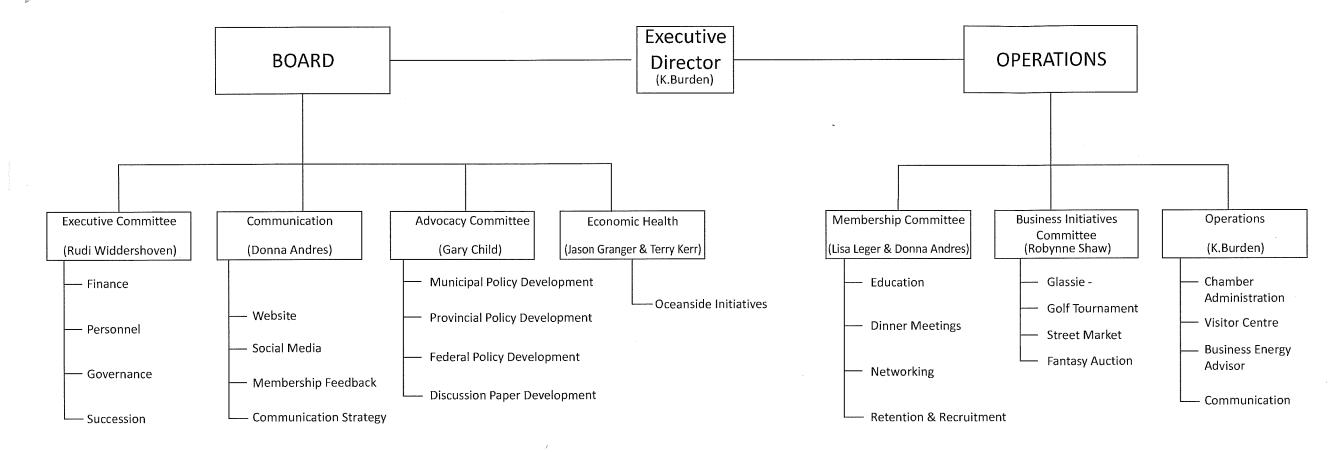
Board Position

	Name	Company	Company Position	Phone 1	E-mail	Committees
PRESIDENT	Rudi Widdershoven	teamW of RE/MAX First Realty	Owner/Agent	250-248-1071 (w)	team@teamw.ca	Executive
1st VICE PRESIDENT	Doug Riederer	Thrifty Foods	Manager	250-248-8823 (w)	driederer@thriftyfoods.com	Executive
2nd VICE PRESIDENT	Robynne Shaw	Sunrise Ridge Waterfront Resort	General Manager	250-248-4674 (w)	generalmanager@sunriseridge.ca	Business Initiatives/Executive
SECRETARY/TREASURER	Al McLean	Private Member		250-951-2969	almclean@shaw.ca_	Finance/Membership/OTA/Executive
DIRECTOR	Donna Andres	Lady's Mantle	Owner	250-586-3800	donnaandres@hotmail.com	Communication/Membership
DIRECTOR	Shawna Broekhuizen	The Beach Club Resort	General Manager	250-947-2103 (w)	sbroekhuizen@beachclubresort.ca	
DIRECTOR	Bruce Cownden	Oceanside Site Services	Owner	250-248-7452 (w)	bnrcownden@shaw.ca	Policy
DIRECTOR	Jason Granger	Encompass Computer Services	Owner	250-586-1351	info@encompass-computers.com	Policy/Economic Health
DIRECTOR	Terry Kerr	The Kerr Group	Owner	250-586-1100	terry@thekerrgroup.ca	Economic Health
DIRECTOR	Lisa Leger	Pharmasave Health Centre #024	Employee	250-951-0243 (w)	lisaps@shaw.ca	Membership
DIRECTOR	Arlene Sandeman-Allen	Coastal Community Credit Union	Employee	250-741-3200 (w)	arlene.allen@cccu.ca	Policy
DIRECTOR	Rhiannon Whitney	Natural Synergy Day Spa	Owner	250 586 1772 (w)	info@synergydayspa.ca	
DIRECTOR	Dave Willie	Black & White Party Rentals	Owner	250-954-1401 (w)	dave@bwparty.com	
PAST PRESIDENT	Gary Child	Pacific Brimm Coffee & Tea Company	Owner		gary@pacificbrimm.com	Policy
CITY COUNCIL REP	Sue Powell	The City of Parksville	Councillor		kfsue@shaw.ca	
EXECUTIVE DIRECTOR	Kim Burden			250-248-3613 (w)	kim@parksvillechamber.com	



A Single Voice... Dedicated to the Prosperity of Our Business Community

Parksville & District Chamber of Commerce Organization Chart



Appendix 2: Qualicum Beach Airport Fuel Spill Containment at Aircraft Refuelling Pumps Proposal

Summary Evaluation

Proponent: Amount Requested: Summary: Eligibility: Priority Areas:	Amount Requested:\$15,000Summary:Construction of spill containments and stormwater treatment works at the aircraft refuelling station at the Qualicum Beach Airport.Eligibility:Minor Capital is an eligible cost.							
Evaluation Criteria: Project Viability: Clear and well-defined Strong potential for su Realistic goals Sufficient information	ICCESS	Yes ✓ ✓ ✓	No/ NA					
-	clearly identified capacity to undertake work ds will be well managed	Yes ✓ ✓	No/ NA					
attempted The proposal does not	evident in the project – the work is not already being replicate an existing event, program or project ete with existing businesses or generate unfair competition nesses	Yes ✓	No/ NA NA NA					
Leads to increased eco communities	iable economic benefits to the participating communities pnomic activity or employment in the participating nd investment to the Northern Communities of the RDN	Yes ✓	No/ NA NA					
Addresses priorities id	nunity benefit; ship with the community or other organizations entified in the context of a community vision (Official onal Growth Strategy or Board Strategic Plan)	Yes ✓ ✓	No/ NA					
Project Area: Recommendation:	□ PARKSVILLE ☑ QB □ EA 'E' □ EA 'F' □ EA 'G	, C] EA 'H'					



201 - 660 Primrose St. P.O. Box 130 Qualicum Beach, B.C. V9K 1S7 INCORPORATED 1942

Telephone: (250) 752-6921 Fax: (250) 752-1243 E-mail: qbtown@qualicumbeach.com Website: www.qualicumbeach.com

April 27, 2012

Email: nced@rdn.bc.ca

Northern Community Economic Development Program Regional District of Nanaimo 6300 Hammond Bay Road Nanaimo, BC V9T 6N2

Dear Select Committee:

Enclosed is the application by the Town of Qualicum Beach for funding through the Northern Community Economic Development Program for the Qualicum Beach Airport.

This application is the first of the annual \$15,000. submissions for funding under the Northern Economic Development function as per the agreed upon yearly allocation to offset the Town's ongoing contribution to the watershed requisition.

We look forward to your approval of our 2012 application so that we can proceed with this statutorily required work on the fuel system at the Qualicum Beach Airport. The Airport is a key piece of infrastructure for the economic development and sustainability of the northern region and we appreciate your support.

Yours truly,

Jundy Coats

Trudy Coates Corporate Administrator

/tc c: Councillor Dave Willie Mark Brown, CAO Allan Cameron, Superintendent of Public Works, Parks & Bldgs. N:\Letters\2012\NCED QB Airport Grant Application.docx File: 1850.50 RDN NCED QB Airport



Northern Community Economic Development Program 2012

NAME OF ORGANIZATION:		AMOUNT REQUESTED:
Town of Qualicum Beach		\$15,000.00
MAILING ADDRESS:		
201 - 660 Primrose Street		
PO Box 130		
Qualicum Beach, BC		
V9K 1S7		
CONTACT PERSON:	TELEPHONE NUMBER: 250-738-2202	E-MAIL ADDRESS:
Trudy Coates, Corporate Administrator	FAX NUMBER:	tcoates@qualicumbea
Airport Manager	250-752-1243	ch.com
		- <u>.</u>
PROJECT TITLE:		
Qualicum Beach Airport Fuel Spill Containment a	t Aircraft Refuelling Pu	mps (AVGAS and Jet A)
PROJECT DESCRIPTION:		
Effective June 2012, it is a statutory Federal requi	irement (Storage Tank	Systems for Petroleum
Products and Allied Petroleum Products Regulation		
Beach Airport. The project is to install fuel spill co		
aircraft refuelling pumps at the Qualicum Beach A		
are in separate locations on the apron adjacent to		
altered to collect storm water runoff and spilled fu		
installation to an oil and sediment separator sized		
pollutants through gravity separation and flotation	••	0
(Please attach any supporting materials and documents pro-	oduced as a result of the pr	oject.)
PROJECT AREA (SELECT ALL THAT APPLY):		
PARKSVILLE QUALICUM BEACH EA 'E'	🗆 EA 'F' 🛛 🗍	EA 'G' 🛛 EA 'H'
DESCRIBE IN DETAIL WHAT THE NORTHERN COMMUNITY	ECONOMIC DEVELOPMEN	T FUNDS WILL BE USED FOR:
Pavement \$11,150.00 (+taxes)		
Separator \$10,452.12 (includin		
Construction Permit \$1,000.00	• •	
Pipe, catch basins, labour \$12,500.00		
TOTAL: \$35,102.12		
(Please attach additional pages as necessary.)		
LIST ALL GRANTS RECEIVED AND/OR APPLIED FOR FROM	OTHER SOURCES:	
Nil. (Transport Canada was consulted and met v	with Town stoff on site	but advised that the
project was not eligible for ACAP funding.)	with rown stan on site,	but advised that the
The additional funds required beyond the \$15,000	arant, will be funded h	v Town of Qualicum
Beach taxpayers to the benefit of the region.		
(Please attach additional pages as necessary.)		
(Please attach additional pages as necessary.)	-	

Please Note: The Regional District of Nanaimo is subject to the provisions of *The Freedom of Information and Protection of Privacy Act* and cannot guarantee that information provided can or will be held in confidence.

EXPLAIN HOW YOUR PROJECT SUPPORTS THE PRINCIPLES AND PRIORITY AREAS OF THE PROGRAM:

The Airport creates regional benefits in a variety of ways from scheduled flights to helicopter and fixed wing charter, to search and rescue, forest fire fighting response, medevac and Angel flights, recreation, tourism and weather reporting. See attached report listing regional uses, primary and secondary benefits. It is an environmentally responsible measure to install fuel spill containment. The Airport cannot operate a fuel system without installation of the fuel spill containment; the Airport will not be viable without a fuel system for purchase by pilots. Retaining an Airport in Qualicum Beach supports the priority to attract more visitors and supports the forest industry.

(Please attach additional pages as necessary.)

LIST ANY MEASURABLE ECONOMIC BENEFITS OR OTHER OUTCOMES THAT WILL RESULT FROM THIS PROJECT:

Economic benefits or other outcomes include the continued availability of fuel at the Qualicum Beach Airport, which enables continued flights to and from the region. The volume of fuel purchased and sold is measurable. The number of passengers is measurable. Our challenge is measuring the other secondary benefits: the jobs, the visitors, the businesses that ship via the Airport, the utility companies that serve the region through corporate aircraft via our airport, etc.

(Please attach additional pages as necessary.)

PLEASE PROVIDE THE FOLLOWING SUPPLEMENTAL MATERIAL:

An Organizational Chart illustrating the structure of your organization, including Directors and volunteers.

A copy of a bank statement showing your organization's name and address.

A copy of your organization's financial statements for the current year and one year prior.

A copy of your organization's budget for the current year and one year prior.

Any supporting materials you consider necessary to communicate your project idea.

SIGNATURE	DATE:
Jundy Coatto	April 27, 2012
By signing here, you confirm that you have read the Program Guide and that you are signing	g on babalf of an oligible applicant

By signing here, you confirm that you have read the Program Guide and that you are signing on behalf of an eligible applicant.

SUBMIT HARD COPIES TO: NORTHERN COMMUNITY ECONOMIC DEVELOPMENT PROGRAM REGIONAL DISTRICT OF NANAIMO 6300 HAMMOND BAY ROAD V9T 6N2

SUBMIT DIGITAL COPIES TO: <u>nced@rdn.bc.ca</u>

OFFICE USE ONLY:			
DATE RECEIVED: RECEIVED BY:		RECEIVED BY:	
COMMENTS:		· · · · · · · · · · · · · · · · · · ·	
FUNDING AWARDED:	C YES		AMOUNT AWARDED:

Please Note: The Regional District of Nanaimo is subject to the provisions of *The Freedom of Information and Protection of Privacy Act* and cannot guarantee that information provided can or will be held in confidence.

Qualicum Beach Airport, owned and operated by the Town of Qualicum Beach, is eligible to apply for up to \$15,000 annually of the \$50,000 annual requisition through the RDN Northern Community Economic Development Service Establishing Bylaw that established an economic development service, starting in 2012. Qualicum Beach Airport benefits the region:

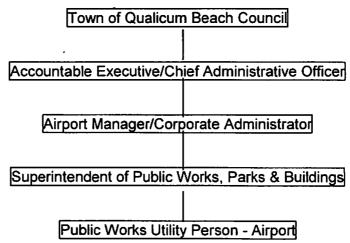
- Airport tenants: of the 67 Airport tenants (tiedowns, leases, etc.) 12 are from Qualicum Beach while 55 are from other locations (e.g. 11 from Parksville, 22 from RDN, 6 from Nanaimo, and 18 from other locations outside of the region)
- As a major transportation mode, providing easy access to the region for a variety of purposes, for example the following regularly fly into CAT4:
 - Scheduled airline (KD Air) transporting 8,000+ passengers annually (residents, visitors, and business people) to and from the region
 - Charter flights transporting visitors and business people, and freight, to and from the region
 - o Helicopter companies on charter flights, in addition to the tenant Sunwest Helicopter
 - o Base for helicopters providing contract services to naval base at Nanoose
 - o RCMP
 - o Canadian Coast Guard
 - o Department of National Defence
 - o Forest fire fighting purposes (including practice)
 - o Medevac the BC Ambulance Service regularly fly into CAT4 picking up medevacs from the region
 - Angel Flights local pilots (residents of Nanoose Bay, Qualicum Beach, Parksville, etc.) fly residents of the region to medical appointments in the Lower Mainland or Victoria. At times residents of neighbouring regions also fly through CAT4, e.g. Port Hardy, Port Alberni and Powell River, due to weather
 - 442 Search and Transport Squadron (uses it for training purposes with a few other military exercises
 Canada/US involving fuel bowsers for refueling have been observed and at times CSIS)
 - Special event aircraft, e.g. annually on Remembrance Day, a WWII Harvard from Langley flies to Qualicum Beach and participates in the fly past activities above six mid-island ceremonies
 - Pilots who wish to attend special events, e.g. the Airport Appreciation Day, or other special events in the communities in the region
 - o Telus with their Turbo Beaver (weekly usage)
 - o Canadian IFR from Boundary Bay Airport for practice instrument training (weekly usage)
 - o Flying schools visiting the area
 - Pilots with aircraft of all types and sizes that land to purchase fuel at the Airport this is an important safety factor, and secondary benefit (to fuel supplier/delivery employees, etc.)
 - Seasonal residents who are pilots and fly in during their part time residency in the region, but park as 'transients' at the Airport, and therefore, are not included in the tenant count
- Through services provided at the Airport, for example, residents and businesses of the region, regularly visit the Airport :
 - o To eat at the restaurant
 - o To take flying lessons
 - o To have aircraft repaired
 - o Including members of the Nanaimo Flying Club who report regular visits to Qualicum Beach
- Providing Environment Canada weather reports as a federal weather station, this information is used by news media, other agencies, and businesses that are weather dependent
- As a recreation location
- Providing tourist information there is brochure rack in the Terminal
- Other secondary benefits, e.g. employees of the businesses based at the Airport, who live and shop in the region

of Qualicum Beach Municipal Office, Post Office Box 130, 201 – 660 Primrose Street, Qualicum Beach V9K 1S7, or telephone 250.752.6921 or 250.738.2202. Outside of the APM's regular hours of operation, messages may be left on either number. Callers may be connected to an after hours call centre by calling 250.752.6921 who will in turn call the Superintendent of Public Works, Parks and Buildings, or designate, for the Town of Qualicum Beach. In case of an EMERGENCY ONLY, call 911.

Operational control is maintained by daily inspection of the airport by Town staff. As well, tenants and customers of the Airport contact the Airport Manager with service requests and reports, including information as to prevailing conditions at the airport, all of which augment observations by Town staff working at locations in close proximity to the airport.

Emergency / Incident Response

In the event of an emergency, call 911. Emergencies are also reported to the Airport Manager during regular business hours and to the Superintendent of Public Works, Parks and Buildings outside of normal business hours, through the after hours call centre. The Incident Command System is used to manage emergency response in accordance with BCERMS and the Emergency Response Plan (See Appendix E for further details).



2.1.2 Organizational Chart

2.1.3 Duties and Responsibilities

Airport Manager

The position of Airport Manager (APM) is held by the Corporate Administrator as appointed by the Town of Qualicum Beach to administer and oversee airport operations. Caretaking and maintenance shall be the responsibility of the Superintendent of Public Works, Parks & Buildings. All contact should be made through the APM at the Town of Qualicum Beach Municipal Office, Post Office RBC

ROYAL BANK OF CANADA P.O. BAG SERVICE 2650 CALGARY AB T2P 2M7

RBBDA11050_2771372 E D 04670 00100 TOWN OF QUALICUM BEACH C/-RBC #4670 133 WEST 2ND AVE BOX490 QUALICUM BEACH BC V9K 1T1

Business Account Statement

January 31, 2012 to February 29, 2012

How to reach us: Please contact your RBC Banking representative or call 1-800-Royal®2-0 (1-800-769-2520) www.rbcroyalbank.com/business

Account Summary for this Period	
Business Current Account	
Royal Bank of Canada 133 WEST 2ND AVE-PO BOX 490, QUALICUM BEACH, BC V9K 1T1	
Opening balance on January 31, 2012	\$3,409,180.32
Tótal deposits & credits (57)	+ 371,411.04
Total cheques & debits (267)	- 1,259,947.80
Closing balance on February 29, 2012	= \$2,520,643.56

Town of Qualicum Beach Airport Operating Revenues and Expenditures

	2012	2011	2011	2010
	Budget	Budget	Actual	Actual
Operating Revenues				
Tie Down Fees	8,000	6,463	8,124	7,830
Hangar/Terminal Lease Fees	77,885	69,100	78,778	68,365
Blanket Landing Fees	2,000	3,232	2,029	2,298
Head Tax	25,000	30,606	27,314	21,345
Aviation Fuel Sales	230,000	190,000	212,254	186,027
Less Aviation Fuel Expenses	-220,000	-175,762	-224,424	-170,471
Miscellaneous Airport Revenue	1,000	1,000	1,150	860
Total Net Revenue	123,885	124,639	105,224	116,253
Operating Expenditures				
Airport Transport	53,467	54,710	49,826	78,497
Airport Staff & Terminal Bld	70,000	69,536	66,319	73,503
Internal Equipment Charges	21,000	20,861	19,896	20,522
Internal Admin Overhead	18,520	18,637	17,422	18,272
Total Operating Expenditures	162,987	163,744	153,462	190,794
Sub Total Operating (Loss)	-39,102	-39,105	-48,238	-74,541

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FINANCIAL STATEMENTS

YEAR ENDED DECEMBER 31, 2011

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FINANCIAL STATEMENTS

YEAR ENDED DECEMBER 31, 2011

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3	Consolidated Statement of Changes in Net Financial Assets	S5
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D	Consolidated Segment Disclosure by Service	S11
Е	Consolidated Tangible Capital Assets	S12

TOWN OF QUALICUM BEACH MANAGEMENT RESPONSIBILITY REPORT 2011 FINANCIAL STATEMENTS

The preparation of these Financial Statements is the responsibility of management. The consolidated financial statements have been prepared in accordance with Canadian public sector accounting standards, and the integrity and objectivity of these statements are management's responsibility.

Management is also responsible for implementing and maintaining a system of internal controls to provide reasonable assurance that reliable financial information is produced.

Council is responsible for ensuring that management fulfils its responsibilities for financial reporting and internal control and exercises this responsibility through the Finance Committee of Council. The Finance Committee meets with the external auditors two times per year.

The external auditors, McGorman MacLean, conduct an independent examination, in accordance with Canadian generally accepted auditing standards, and express their opinion on the financial statements. Their examination includes a review and evaluation of the Town's system of internal control and appropriate tests and procedures to provide reasonable assurance that the financial statements are presented fairly. The external auditors have full and free access to the Finance Committee of Council.

On behalf of the Town of Qualicum Beach

Cohn Marsh, CMA Financial Administrator/Deputy CAO

Teunis Westbroek Mayor

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INDEPENDENT AUDITORS' REPORT

To the Mayor and Council of the Town of Qualicum Beach

Report on Financial Statements

We have audited the accompanying consolidated statement of financial position of the Town of Qualicum Beach as at December 31, 2011 and the consolidated statements of operations, changes in net financial assets and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian Public Sector Accounting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, these consolidated financial statements present fairly, in all material respects, the financial position of the Town as at December 31, 2011 and the results of its operations for the year then ended in accordance with Canadian public sector accounting standards.

CHARTERED ACCOUNTANTS

Parksville, Canada March 12, 2012

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TOWN OF QUALICUM BEACH CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT DECEMBER 31, 2011

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S3 STATEMENT 1

	2011	2010
FINANCIAL ASSETS		
Cash and cash equivalents (note 2)	\$ 4,368,984	\$ 4,786,369
Accounts receivable (note 3)	1,825,340	2,139,433
Deposit		238,141
	6,194,324	7,163,943
FINANCIAL LIABILITIES		······································
Accounts payable (note 4)	620,248	1,121,256
Accrued employee benefits	523,940	553,628
Deferred revenue	886,532	882,523
Performance bonds and deposits	257,944	408,408
Deferred revenue - capital (note 5)	1,087,726	1,124,018
Long term debt (note 6)	107,734	188,533
Capital lease obligation (note 7)	450,000	••••••••••••••••••••••••••••••••••••••
	3,934,124_	4,278,366
NET FINANCIAL ASSETS	2,260,200	2,885,577
NON-FINANCIAL ASSETS		
Inventories	107,016	132,000
Prepaid expenses	15,372	4,603
Tangible capital assets (note 8)	110,270,369	108,233,880
	110,392,757	108,370,483
ACCUMULATED SURPLUS (notes 9 and 10)	\$112,652,957_	\$111,256,060

Contingent liabilities and commitments (note 11)

Approved:

Hand Financial Administrator

TOWN OF QUALICUM BEACH CONSOLIDATED STATEMENT OF OPERATIONS AS AT DECEMBER 31, 2011

S4 STATEMENT 2 ,

	2011 Budget (unaudited)	2011 Actual	2010 Actual
REVENUE	•		
Net taxation \$	7,419,559	\$ 7,435,821	\$ 7,155,351
Water and sewer rates	1,244,943	1,312,289	1,324,466
Sale of services	499,614	594,743	192,905
Other revenue from own sources	1,009,180	1,231,987	1,066,320
Government transfers	2,134,487	2,002,510	2,166,116
Gain on disposal of tangible capital assets	1,047,000	566,627	95,161
Contribution of tangible capital assets	-	112,256	60,000
Transfer from deferred revenue - capital	231,000	231,000	160,000
	13,585,783	13,487,233	12,220,319
EXPENSES			
General government services	1,761,267	1,690,954	1,590,438
Protective services	1,900,604	1,746,615	1,704,534
Transportation services	4,306,108	4,369,011	4,214,672
Environmental health services	589,576	521,615	481,865
Water services	1,080,739	1,111,974	1,068,251
Sewer services	340,802	322,571	326,052
Public health services	43,618	39,011	51,045
Planning and development services	623,422	686,664	660,878
Parks and recreational services	1,658,630	1,601,921	1,748,255
	12,304,766	12,090,336	11,845,990
ANNUAL SURPLUS	1,281,017	1,396,897	374,329
ACCUMULATED SURPLUS AT BEGINNING OF YEAR	111,256,060	_111,256,060	110,881,731
ACCUMULATED SURPLUS AT END OF YEAR	112,537,077	\$ <u>112,652,957</u>	\$_111,256,060

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TOWN OF QUALICUM BEACH CONSOLIDATED STATEMENT OF CHANGES IN NET FINANCIAL ASSETS AS AT DECEMBER 31, 2011

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S5 STATEMENT 3

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		2011 Budget (unaudited)	_	2011 Actual	-	2010 Actual
ANNUAL SURPLUS	\$_	1,281,017	\$	1,396,897	\$_	374,329
Acquisition of tangible capital assets Amortization of tangible capital assets Proceeds on sale of tangible capital assets Gain on disposal of tangible capital assets		(6,235,017) 3,100,000 - -	_	(5,244,639) 2,966,778 807,999 (566,627)	_	(2,679,649) 2,867,236 331,809 (95,161)
		(3,135,017)		(2,036,489)	_	424,235
Acquisition (consumption) of supplies inventories Consumption of prepaid expenses				24,984 (10,769)	_	(22,600) (653)
				14,215	_	(23,253)
CHANGE IN NET FINANCIAL ASSETS		(1,854,000)		(625,377)		775,311
NET FINANCIAL ASSETS BEGINNING OF YEAR		2,808,926		2,885,577	_	2,110,266
NET FINANCIAL ASSETS END OF YEAR	\$_	954,926	\$_	2,260,200	\$_	2,885,577

CONSOLIDATED STATEMENT OF CASH FLOWS

AS AT DECEMBER 31, 2011

S6 STATEMENT 4 ,

	2011	2010
CASH PROVIDED BY OPERATIONS		
Annual surplus	\$ 1,396,897	\$ 374,329
Items not involving cash:		
Amortization	2,966,778	2,867,236
Gain on disposal of tangible capital assets	(566,627) (95,161)
Change in non-cash operating working capital:		
Decrease (increase)		
Accounts receivable	314,093	
Deposit	238,141	(238,141)
Prepaid expenses	(10,769	
Inventories	24,984	(22,600)
increase (decrease)		
Accounts payable	(501,008	
Accrued employee benefits	(29,688	
Deferred revenue	(36,292	
Performance bonds and deposits	(150,464	
Deferred revenue - capital	4,009	(73,303)
	3,650,054	2,051,268
FINANCING ACTIVITIES		
Decrease in long term debt	(80,799) (80,800)
Increase (decrease) in capital lease obligation	450,000	
	369,201	(174,716)
CAPITAL ACTIVITIES		
Purchase of tangible capital assets	(5,244,639) (2,679,649)
Proceeds on sale of tangible capital assets	807,999	
	(4,436,640) (2,347,840)
DECREASE IN CASH AND CASH EQUIVALENTS	(417,385) (471,288)
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	4,786,369	5,257,657
CASH AND CASH EQUIVALENTS AT END OF YEAR	\$4,368,984	\$4,786,369
SUPPLEMENTARY CASH FLOW INFORMATION: Cash paid for interest	\$	\$1,244

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The Town of Qualicum Beach was incorporated on May 5, 1942 under the provisions of the Local Government Act of British Columbia. The Town's principal activities include the provision of services to residents of Qualicum Beach. These include general government services, protective services, transportation services, environmental services, development services and parks and recreation services.

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(a) Basis of presentation

Consolidated financial statements have been prepared in accordance with the recommendation of the Public Sector Accounting Board (PSAB) of the Canadian Institute of Chartered Accountants. The consolidated statement of financial position includes all assets and liabilities of the Town.

(b) Cash and cash equivalents

Cash and cash equivalents are comprised of cash on hand, demand deposits and short-term highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

(c) Non financial assets

Non-financial assets are not available to discharge existing liabilities and are held for use in the provision of services. They have useful lives extending beyond the current year and are not intended for sale in the ordinary course of operations.

Tangible capital assets

Tangible capital assets are recorded at cost, which includes amounts that are directly attributable to acquisition, construction, development or betterment of the assets. The cost, less the residual value, of the tangible capital assets, excluding land, are amortized on a straight line basis over their estimated useful lives as follows:

•	<u>Years</u>
Buildings and structures	50
Infrastructure - utilities	50 - 80
Infrastructure - transportation	20 - 75
Infrastructure - land improvements	25 - 75
Equipment	7 - 20

Amortization is charged over the asset's useful life commencing with the year of acquisition. No amortization is charged in the year of disposal.

Inventories

Inventories are recorded at the lower of cost and net realizable value.

(d) Principles of consolidation

These financial statements include accounts of all funds of the Town. Inter-fund transactions and balances have been eliminated.

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

(e) Basis of accounting

Except as noted below, the basis of accounting followed in the financial statement presentation is the accrual basis and includes revenue in the period in which the transactions or events occurred that gave rise to the revenue, and expenses in the period the goods and services are acquired and a liability is incurred or transfers are due.

Amounts that have been received in advance of services being rendered are recorded as deferred revenue until the Town discharges the obligations that led to the collection of funds.

Revenues or receipts with respect to capital which are subject to external restrictions, are deferred and reported as deferred revenue capital. Revenue is recognized when qualifying expenses are incurred.

Government transfers are recognized in the consolidated financial statements as revenue in the period in which events giving rise to the transfer occur, providing the transfers are authorized, any eligibility criteria have been met, and reasonable estimates of the amounts can be made.

(f) Use of estimates

The preparation of financial statements in conformity with Canadian public sector accounting standards requires management to make estimates and assumptions that affect the amounts of assets and liabilities, disclosure of contingent assets and liabilities and the reported amounts of revenue and expenses.

In 2009, the Town's implementation of the Public Sector Accounting Handbook section 3150 has required management to make estimates of historical cost and useful lives of tangible capital assets. Actual results may differ from these estimates.

2. RESTRICTED CASH AND INVESTMENTS

Included in financial assets are cash and cash equivalents of \$179,762 that are invested on behalf of the cemetery trust fund. These funds may only be used for the upkeep and care of the cemetery and burial plots.

3. ACCOUNTS RECEIVABLE

	 2011	 2010
Property taxes	\$ 388,793	\$ 416,448
Water rates	186,345	196,711
Sewer rates	109,066	110,925
Solid waste	145,845	123,000
Receivable from federal government	83,740	127,990
Receivable from provincial government	851,235	1,098,200
Trade receivables	 60,316	 66,159
	\$ 1,825,340	\$ 2,139,433

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4. ACCOUNTS PAYABLE

	2011		2010
Trade payables	\$	324,207	\$ 710,434
Payable to federal government		214,486	215,494
Payable to provincial government		44,821	89,085
Accrued debenture interest		369	369
Holdbacks payable		36,365	105,874
	S	620.248	\$ 1,121,256

5. DEFERRED REVENUE - CAPITAL

	-	ff street barking	velopment st charges	 Total
Balance at beginning of the year Additions	\$	106,398 71.300	\$ 1,017,620 229,199	\$ 1,124,018 300,499
Refunds		-	(117,730)	(117,730)
Transfers to revenue		-	(231,000) 10.239	(231,000)
Interest		1,700	10,239	 11,939
	\$	179,398	\$ 908,328	\$ 1,087,726

Deferred revenue - capital includes statutory reserves set up by bylaw under the authority of the Community Charter which are required to be spent for the purposes specified in the Community Charter.

107,734

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6. LONG TERM DEBT

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		2011		2010
Term loan, payable \$6,733 monthly, principal only, to April 1, 2013	\$	107,734	\$	188,533
Principal due over the next two years on long term debt i	is as fol	lows:		
2012	\$	80,800		
2013		26,934	_	

\$

7. CAPITAL LEASE OBLIGATION

	 2011	20	010
Capital lease, payable \$10,945 monthly, including			
principal and interest at prime less 1% and			
applicable sales tax, maturing December 2015	\$ 450,000	\$	-

Future minimum lease payments net of imputed interest for the next four years are approximately as follows:

2012	\$ 108,9	935
2013	111,4	160
2014	113,7	710
2015	115,8	395

8. TANGIBLE CAPITAL ASSETS

	Historical Cost	Accumulated Amortization	Net Book Value
<u>2011</u> Land Buildings and structures Equipment Infrastructure	\$ 31,911,701 21,270,554 5,105,952 101,931,784	\$ 5,964,593 2,493,025 41,492,004	\$ 31,911,701 15,305,961 2,612,927 60,439,780
	\$160,219,991	\$ 49,949,622	\$ 110,270,369
	Historical Cost	Accumulated Amortization	Net Book Value
<u>2010</u> Land	\$ 30,507,276		\$ 30,507,276

<u>2010</u>			
Land	\$ 30,507,276		\$ 30,507,276
Buildings and structures	19,750,509	\$ 5,530,621	14,219,888
Equipment	4,398,880	2,570,566	1,828,314
Infrastructure	100,936,938	39,258,536	61,678,402
	\$155,593,603	\$ 47,359,723	\$ 108,233,880

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9. ACCUMULATED SURPLUS

	2011	2010
Reserves and Surpluses		
Equipment reserve fund	\$ 49,305	\$ 48,818
Property reserve fund	254,922	527,165
Park land reserve fund	40,910	40,504
Park improvements reserve fund	83,529	82,702
Cemetery reserve fund	185,012	179,673
Arrowsmith water reserve	23,908	23,908
Buildings reserve account	56,000	56,000
Affordable housing reserve account	60,000	-
General surplus	1,016,795	1,016,796
Water surplus	994,754	1,059,960
Sewer surplus	175,187	175,187
	2,940,322	3,210,713
Tangible capital assets (net of debt) (note 10)	109,712,635	108,045,347
Total accumulated surplus	\$ 112,652,957	\$ 111,256,060
10. INVESTMENT IN TANGIBLE CAPITAL ASSETS		
	2011	2010
Investment in tangible capital assets,		
beginning of year	\$ 108,045,347	\$ 108,294,866
Add: Capital expenditures	5,244,639	2,679,649
Reduction in long term debt	-	174,716
Less: Amortization	(2,966,778)	(2,867,236)
Increase in long term debt	(369,201)	-
Net book value of asset disposals	(241,372)	(236,648)

Investment in tangible capital assets, end of the year

\$ 109,712,635 \$ 108,045,347

S7

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11. CONTINGENT LIABILITIES AND COMMITMENTS

- a) Regional District the Town is responsible, as a member of the Regional District of Nanaimo and of the Nanaimo Regional Hospital District, for its proportion of any operating deficits or capital debt related to functions in which it participates.
- b) Municipal Pension Plan the Town and its employees contribute to the Municipal Pension Plan (the Plan), a jointly trusted pension plan. The Board of Trustees, representing plan members and employers, is responsible for overseeing the management of the Plan, including the investment of assets and administration of benefits. The pension plan is a multi-employer contributory pension plan. Basic pension benefits provided are defined. The Plan has about 163,000 active members and approximately 60,000 retired members. Active members include approximately 35,000 contributors from local governments.

Every three years an actuarial valuation is performed to assess the financial position of the Plan and the adequacy of plan funding. The most recent valuation as at December 31, 2009 indicated an unfunded liability of \$1,024 million for basic pension benefits. The next actuarial valuation will be performed as at December 31, 2012 with results available in 2013. The actuary does not attribute portions of the surplus/unfunded liability to individual employers. Contributions to the plan were:

		2011	 2010		
Employer portion Employee portion	\$	286,919 262,591	\$ 259,508 240,104		
	<u> </u>	549,510	\$ 499,612		

- c) Municipal Insurance Association of British Columbia the Town is a participant in the Municipal Insurance Association of British Columbia. Should the Association pay out claims in excess of premiums received, it is possible that the Town, along with other participants, would be required to contribute towards the deficit.
- d) Other contingent liabilities consisting of routine claims will be accounted for as an expense in the period in which the costs are incurred. It is not possible to determine the Town's liability, if any, with respect to these other matters.
- e) Commitments The Town rents equipment under operating leases which expire on February 28, 2012 and May 28, 2016. The amount due under these leases to the date of expiry is \$14,130.

12. SEGMENT DISCLOSURE BY SERVICE

The Town of Qualicum Beach is a diversified municipal government that provides a wide range of services to its residents. The following is a description of the types of services included in each of the main segments of the Town's financial statements:

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General Government Services

Services related to general corporate and legislative governance and administration as well as human resources, information technology and financial management.

Protective Services

Services related to providing fire protection, bylaw enforcement and building inspection to the Town, as well as the Town's share of expenses related to providing policing.

Transportation Services

Services related to the delivery of municipal public works services including the development and maintenance of roadway systems, street lighting, and other public works and engineering related services.

Environmental Services

Services related to the collection of garbage and chipping as well as environmental testing and monitoring. It also includes services related to the delivery of water, sanitary sewer removal and the planning, development and maintenance of the Town's water and sewer infrastructure.

Developmental Services

Services related to planning for development and for improving quality of life and sustainability initiatives.

Parks and Recreation Services

Services related to the development and maintenance of parks and trails, municipal landscaping, and providing and maintaining recreation and cultural buildings.

The accounting policies used in these segments are consistent with those followed in the preparation of the consolidated financial statements as disclosed in note 1. For additional information see the Consolidated Schedule of Segment Disclosure by Service (Schedule D).

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CONSOLIDATED SCHEDULE OF REVENUES

YEAR ENDED DECEMBER 31, 2011

		2011 Budget (unaudited)	-	2011 Actual	-	S8 SCHEDULE A 2010 Actual
NET TAXATION						
Taxes collected for municipal purposes General	\$	6,282,674	\$	6,289,727	\$	5,994,870
Parcel tax - water	Ψ	786,000	Ψ	775,605	Ψ	774,165
Parcel tax - sewer		157,200		158,935		158,655
1% utility tax		125,050		131,976	-	129,063
		7,350,924	_	7,356,243	-	7,056,753
Taxes collected for other governments						
Education		4,530,000		4,530,743		4,582,480
Regional District of Nanaimo		3,050,000		3,047,604		2,995,757
Nanaimo Regional Hospital District		437,000		437,595		439,050
Vancouver Island Regional Library		356,000		356,425		336,819
B.C. Assessment Authority		133,600		133,439		138,670
Municipal Finance Authority	_	400	_	414	-	404
		8,507,000		8,506,220		8,493,180
Less taxes paid to other governments		(8,507,000)	_	(8,505,111)	-	(8,472,040)
				1,109	-	21,140
Grants-in-lieu of taxes						
Federal government		14,000		13,857		13,571
Taxes paid to other governments		(7,377)		(7,729)		(7,714)
B.C. Hydro		51,250		60,557		59,817
Permissive tax exemptions		10,762		11,784	-	11,784
	_	68,635	_	78,469	-	77,458
	\$	7,419,559	\$_	7,435,821	\$_	7,155,351
WATER AND SEWER RATES						
Water user rates	\$	851,570	\$	873,800	\$	905,873
Water connection fees		7,000		27,774		10,700
Sewer user rates		379,373		401,715		398,143
Sewer connection fees		7,000		9,000	-	9,750
	\$	1,244,943	\$	1,312,289	\$ <u>_</u>	1,324,466
SALE OF SERVICES						
Public Works	\$	15,500	\$	33,924	\$	28,247
Solid waste pickup		451,000		529,145		123,000
Cemetery		33,114	_	31,674	-	41,658
	\$	499,614	\$	594,743	\$_	192,905

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CONSOLIDATED SCHEDULE OF REVENUES (continued)

YEAR ENDED DECEMBER 31, 2011

	_	2011 Budget (unaudited)	-	2011 Actual	-	S8 SCHEDULE A 2010 Actual
OTHER REVENUE FROM OWN SOURCES	•	470 400	•	047.000	•	407.000
Licences and permits Leases and rentals	\$	173,482 327,610	\$	217,368 361,278	\$	187,802 355,230
Interest on investments		65,000		44,557		35,763
interest on property taxes		59,937		57,365		61,391
Miscellaneous - operating		. 89,332		126,966		107,796
Contributions and other		20,000		156,694		63,318
Airport services		110,401		117,394		100,698
Community Hall		26,438		26,388		24,244
Civic Centre	-	136,980	_	123,977	-	130,078
	\$_	1,009,180	\$_	1,231,987	\$_	1,066,320
GOVERNMENT TRANSFERS	-		_		-	
Operating	•	(00.000			-	
Revenue sharing grants Fire protection	\$	463,000 76,236	\$	631,210	\$	134,434
Community parks and other		113,325		95,610 108,095		84,950 133,239
Other grants		10,000		85,424		217,070
	-		_	00,121	-	217,070
	_	662,561	_	920,339	-	569,693
Capital Infrastructure		4 402 222		000.004		4 9 4 7 9 4 9
Federal gas tax revenue		1, 193,333 278,593		803,684 278,487		1,317,910
	-	210,090		210,401	-	278,513
	_	1,471,926	_	1,082,171	_	1,596,423
OTHER CAPITAL REVENUE	\$_	2,134,487	\$_	2,002,510	\$_	2,166,116
Gain on disposal of tangible capital assets	\$	1,047,000	\$	566,627	\$	95,161
Contributions of tangible capital assets		-		112,256		60,000
Transfer from deferred revenue - capital	_	231,000		231,000	_	160,000
	\$ _~	1,278,000	\$	909,883	\$_	315,161
TOTAL REVENUE	\$_	13,585,783	\$_	13,487,233	\$_	12,220,319
SUMMARY OF REVENUE						
Operating revenue	\$	10,815,857	\$	11,338,485	\$	10,245,417
Capital and other revenue		2,769,926		2,148,748	•	1,974,902
	\$_	13,585,783	\$	13,487,233	\$	12,220,319

TOWN OF QUALICUM BEACH CONSOLIDATED SCHEDULE OF EXPENSES YEAR ENDED DECEMBER 31, 2011

	-	2011 Budget (unaudited)	_	2011 Actual	-	S9 SCHEDULE B 2010 Actual
GENERAL GOVERNMENT SERVICES		(=,				
Legislative	\$	113,500	\$	116,538	\$	113,636
Grants-in-aid		88,467		87,432		87,432
Office and ground maintenance		191,455		178,745		141,753
Administrative		1,165,903		1,119,559		1,075,550
Other	-	90,697		103,672	-	89,410
		1,650,022		1,605,946		1,507,781
Fiscal services		45,245		21,515		22,482
Tangible capital assets amortization	_	66,000	_	63,493	-	60,175
	\$	1,761,267	\$_	1,690,954	\$_	1,590,438
PROTECTIVE SERVICES RCMP	\$	1,025,000	\$	856,059	\$	839,978
Fire department	Ψ	512,465	¥	529,483	Ψ	529,780
Other		318,139		317,782		293,176
	_				-	
		1,855,604		1,703,324		1,662,934
Tangible capital assets amortization	_	45,000	_	43,291	-	41,600
	\$_	1,900,604	\$_	1,746,615	\$_	1,704,534
TRANSPORTATION SERVICES						
P/W administration and yard	\$	534,554	\$	522,758	\$	490,340
Roads and drainage	•	700,619	•	865,871		817,357
Airport		393,249		322,568		322,471
Less fuel sales		(283,240)		(212,254)		(186,027)
Street lighting		130,905		135,883		130,491
Equipment	-	522,021	_	526,526	-	511,107
		1,998,108		2,161,352		2,085,739
Tangible capital assets amortization		2,308,000		2,207,659		2,128,933
	. –	<u>, , , , , , , , , , , , , , , , , </u>	_		-	
	\$_	4,306,108	\$_	4,369,011	\$_	4,214,672
ENVIRONMENTAL HEALTH SERVICES						
Waste removal	\$	563,576	\$	484,926	\$	232,044
Solid waste landfill	•	8,000	-	10,454		11,625
Other solid waste	_	18,000		26,235	-	238,196
	\$_	589,576	\$_	521,615	\$_	481,865

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CONSOLIDATED SCHEDULE OF EXPENSES (continued)

YEAR ENDED DECEMBER 31, 2011

	2011 Budget (unaudited)	2011 Actuai	S9 SCHEDULE B 2010 Actual
WATER SERVICES Water maintenance Water tangible capital assets amortization	\$ 733,739 347,000	\$ 780,952 331,022	\$ 744,550 323,701
	\$1,080,739_	\$1,111,974_	\$1,068,251
SEWER SERVICES Sewer maintenance Sewer tangible capital assets amortization	\$ 180,802 160,000	\$ 168,649 153,922	\$
	\$340,802	\$322,571_	\$326,052
PUBLIC HEALTH SERVICES Cemetery	\$43,618_	\$39,011	\$ <u>51,045</u>
PLANNING DEVELOPMENT SERVICES Planning and zoning Community development	\$ 283,719 	\$ 281,477 405,187	\$ 291,845 369,033
	\$623,422	\$686,664_	\$ <u>660,878</u>
PARKS AND RECREATIONAL SERVICES Recreation Community Hall Civic Centre Parks buildings Beach maintenance Parks and landscaping	\$ 10,613 69,217 423,782 166,362 60,119 754,537	\$ 4,908 47,619 357,949 201,674 57,061 765,319	\$ 3,832 67,217 444,684 161,391 61,322
Tangible capital assets amortization	1,484,630 174,000	1,434,530 167,391	1,585,463 162,792
	\$1,658,630	\$1,601,921_	\$1,748,255
TOTAL EXPENDITURES	\$ <u>12,304,766</u>	\$12,090,336	\$ <u>11,845,990</u>
SUMMARY OF EXPENDITURES Operating costs Fiscal services Amortization	\$	\$ 9,102,043 21,515 2,966,778	\$
	\$12,304,766	\$12,090,336	\$11,845,990

SCHEDULE OF RECEIPTS AND DISBURSEMENTS OF GAS TAX AGREEMENT

YEAR ENDED DECEMBER 31, 2011

		2011	S	S10 SCHEDULE C 2010	
Gas Tax Agreement Funds					
Opening balance	\$	(59,363)	\$	(337,876)	
Add: Amount received during the year		278,487		278,513	
Less: Amount spent on projects		(900,206)	•••••		
	\$_	(681,082)	\$	(59,363)	

The federal gas tax funding is provided by the Government of Canada. The use of the funding is established by a funding agreement between the Municipality and the Union of British Columbia Municipalities. Gas tax funding may be used towards designated public transit, community energy, water, wastewater, solid waste and capacity building projects, as specified in the funding agreements.

TOWN OF QUALICUM BEACH CONSOLIDATED SCHEDULE OF SEGMENT DISCLOSURE BY SERVICE DECEMBER 31, 2011

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			Gen	eral									Par	KB						
			Gover	nment	Prot	ective	Transp	ortation	Environ	mental	Develo	pment	& Recru	Jation						
	Conso	lidated	Ser	rices	Ser	vices	Sen	Serv	ices	Serv	ces	Servi	ces							
•	2011	2010	2011	2010	2011	2010	2011	2011 2010		2011 2010		2011 2010		2011 2010		2010	2011	2010	2011	2010
Revenue																				
Not taxation	\$ 7,435,821	\$ 7,155,351	\$ 6,501,282	\$ 6,222,531					\$ 934,539	\$ 932,620										
Sale of services	1,907,032	1,517,372		-			\$ 13,495	\$ 20,201	1,875,912	1,491,525	\$ 17,625	\$ 4,336	\$ -	\$ 1,310						
Other operating revenue	1,231,987	1,066,320	616,781	493,743	\$ 224,107	\$ 194,628	117,394	115,288	•	•	84,640	59,959	189,065	202,692						
Government transfers	2,002,510	2,165,116	560,638	113,219	166,183	106,165	B5,423	156,766	1,082,171	1,287,882	-	•	108,095	502,104						
Gain on disposal of assets	566,627	95,181	568,627	95,101	-	-	-	-	-	-	•	-	-	-						
Other capital revenue	343,256	220,000	112,258	-		-	231,000	25,000		135,000		-	<u> </u>	60,000						
	13,487,233	12,220,319	8,357,584	6,924,654	390,290	300,793	447,312	317,255	3,892,622	3,847,207	102,265	64,305	297,160	766,106						
Expenses																				
Wages and salaries	4,918,485	4,983,483	952,487	892,949	687,006	688,953	1,170,739	1,134,646	732,798	715,842	355,748	344,867	1,019,707	1,208,228						
Goods and services	4,183,558	3,972,789	653,459	614,632	1,010,318	973,981	990,613	951,093	777,429	737,635	330,916	316,011	414,823	379,237						
Amortization	2,966,778	2,867,238	63,493	60,175	43,291	41,600	2,207,659	2,128,933	484,944	473,736	-	-	167,391	162,792						
Fiscal services	21,515	22,482	21,515	22,482	-	-	-	-	-	-		-	-	-						
	12,090,336	11,845,990	1,690,954	1,590,438	1,748,815	1,704,534	4,369,011	4,214,672	1,995,171	1,927,213	686,684	660,878	1,601,921	1,748,255						
Annual surplus (deficit)	\$ 1,396,897	\$ 374,329	\$ 6,666,630	\$ 5,334,216	\$ (1,356,325)	\$ (1,403,741)	\$ (3,921,699)	\$ (3,897,417)	\$ 1,897,451	\$ 1,919,99 4	\$ (584,399)	\$ (596,574)	\$ (1,304,761)	\$ (982,149)						

TOWN OF QUALICUM BEACH CONSOLIDATED SCHEDULE OF TANGIBLE CAPITAL ASSETS DECEMBER 31, 2011

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SCHEDULE E

	 Land	Buildings	Equipment	Water	Sewer	Drainage	Roads	Other	Pari	s	Total
COST											
Opening Balance (Jan 1, 2010)	\$ 30,631,352	\$ 18,343,723	\$ 4,138,288	\$ 13,809,502	\$ 9,310,870	\$ 16,760,725	\$ 41,377,591	\$ 17,465,385	\$ 1,473	3,928	\$ 153,311,364
Add: 2010 Additions	-	1,406,788	448,308	-	-	68,341	36,344	719,870		-	2,679,649
Less: 2010 Disposals	(124,076)	-	(167,716)	(4,588)	-	(17,720)	-	(63,310)		-	(397,410)
Closing Balance (Dec. 31, 2010)	 30,507,276	19,750,509	4,398,880	13,804,914	9,310,870	16,811,346	41,413,935	18,121,945	1,47	3,928	155,593,603
Add: 2011 Additions	 1,494,925	1,520,045	1,134,136	332,830	550	435,887	83,382	242,884		-	5,244,639
Less: 2011 Disposals	 (90,500)	-	(427,064)	 -	-	•	. <u> </u>	(100,687)		-	(618,251)
Closing Balance (Dec. 31, 2011)	 31,911,701	21,270,554	5,105,952	14,137,744	 9,311,420	17,247,233	41,497,317	18,264,142	1,47	3,928	1 <u>60,</u> 219,991
ACCUMULATED AMORTIZATION											
Opening Balance (Jan 1, 2010)		5,122,037	2,444,926	4,008,557	3,930,664	4,520,852	17,827,804	6,086,758	71	1,651	44,653,249
Add: 2010 Amortization		408,584	262,178	186,350	155,181	294,844	1,160,614	368,254	3	1,231	2,867,236
Less: 2010 Disposals	 	•	(136,538)	 -	-	(6,497)	-	(17,727)			(160,762)
Closing Balance (Dec 31, 2010)	 	5,530,621	2,570,566	4,194,907	 4,085,845	4,809,199	18,988,418	6,437,285	74	2,882	47,359,723
Add: 2011 Amortization		433,972	296,541	201,983	155,190	302,109	1,168,510	372,498	3	5,975	2,966,778
Less: 2011 Disposals		-	(374,082)	-	-	-	-	(2,797)		-	(376,879)
Closing Balance (Dec 31, 2011)	 	5,964,593	2,493,025	 4,396,890	 4,241,035	5,111,308	20,156,928	6,806,986	77	8,857	49,949,822
Net Book Value, Dec 31, 2010	\$ 30,507,276	\$ 14,219,668	\$ 1,828,314	\$ 9,610,007	\$ 5,225,025	\$ 12,002,147	\$ 22,425,517	\$ 11,684,660	\$ 73	1,046	\$ 108,233,880
Net Book Value, Dec 31, 2011	\$ 31,911,701	\$ 15,305,981	\$ 2,612,927	\$ 9,740,854	\$ 5,070,385	\$ 12,135,925	\$ 21,340,389	\$ 11,457,156	\$ 69	5,071	\$ 110,270,369

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FINANCIAL STATEMENTS

YEAR ENDED DECEMBER 31, 2010

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FINANCIAL STATEMENTS

YEAR ENDED DECEMBER 31, 2010

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TOWN OF QUALICUM BEACH MANAGEMENT RESPONSIBILITY REPORT 2010 FINANCIAL STATEMENTS

The preparation of these Financial Statements is the responsibility of management. The consolidated financial statements have been prepared in accordance with Canadian public sector accounting standards, and the integrity and objectivity of these statements are management's responsibility.

Management is also responsible for implementing and maintaining a system of internal controls to provide reasonable assurance that reliable financial information is produced.

Council is responsible for ensuring that management fulfils its responsibilities for financial reporting and internal control and exercises this responsibility through the Finance Committee of Council. The Finance Committee meets with the external auditors two times per year.

The external auditors, McGorman MacLean, conduct an independent examination, in accordance with generally accepted auditing standards, and express their opinion on the financial statements. Their examination includes a review and evaluation of the Town's system of internal control and appropriate tests and procedures to provide reasonable assurance that the financial statements are presented fairly. The external auditors have full and free access to the Finance Committee of Council.

On behalf of the Town of Qualicum Beach

John Marsh, CMA Financial Administrator/Deputy CAO

Teunis Westbroek Mayor

Mark A.A. McGorman, Ltd. Campbell B. MacLean, Ltd. Stana Pazicka, Inc.

Tel: 250-248-3211 Fax: 250-248-4504 E-mail: cam@mcgormanmaclean.com mark@mcgormanmaclean.com stana@mcgormanmaclean.com

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INDEPENDENT AUDITORS' REPORT

To the Mayor and Council of the Town of Qualicum Beach

Report on Financial Statements

We have audited the accompanying consolidated statement of financial position of the Town of Qualicum Beach as at December 31, 2010 and the consolidated statements of operations, changes in net financial assets and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian Public Sector Accounting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, these consolidated financial statements present fairly, in all material respects, the financial position of the Town as at December 31, 2010 and the results of its operations for the year then ended in accordance with Canadian public sector accounting standards.

CHARTERED ACCOUNTANTS

Parksville, Canada June 13, 2011



TOWN OF QUALICUM BEACH CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT DECEMBER 31, 2010

S3 STATEMENT 1

	2010	2009
FINANCIAL ASSETS		
Cash and cash equivalents (note 2)	\$ 4,786,369	\$ 5,257,657
Accounts receivable (note 3)	2,139,433	930,669
Deposit	238,141	<u> </u>
	7,163,943	6,188,326
FINANCIAL LIABILITIES		
Accounts payable (note 4)	1,121,256	928,720
Accrued employee benefits	553,628	494,775
Deferred revenue	882,523	955,826
Performance bonds and deposits	408,408	230,572
Deferred revenue - capital (note 5)	1,124,018	1,104,917
Long term debt (note 6)	188,533	269,333
Capital lease obligation (note 7)	-	93,916
	4,278,366	4,078,060
NET FINANCIAL ASSETS	2,885,577	2,110,266
NON-FINANCIAL ASSETS		
Inventories	132,000	109,400
Prepaid expenses	4,603	3,950
Tangible capital assets (note 8)	108,233,880	108,658,115
	108,370,483	108,771,465
ACCUMULATED SURPLUS (note 9)	\$111,256,060	\$110,881,731

Contingent liabilities and commitments (note 11)

Approved: Financial Administrator

TOWN OF QUALICUM BEACH CONSOLIDATED STATEMENT OF OPERATIONS AS AT DECEMBER 31, 2010

S4 • STATEMENT 2

	2010 Budget (unaudited)	2010 Actual	2009 Actual
REVENUE			
	\$ 7,111,042	\$ 7,155,351	\$6,842,348
Water and sewer rates	1,270,152	1,324,466	1,365,626
Sale of services	234,806	192,905	74,471
Other revenue from own sources	964,777	1,066,320	1,112,668
Government transfers	2,700,353	2,166,116	1,876,108
Gain on disposal of tangible capital assets	1,040,000	95,161	2,316
Contribution of tangible capital assets	-	60,000	-
Transfer from deferred revenue - capital	410,000	160,000	156,642
	13,731,130	12,220,319	11,430,180
EXPENSES			
General government services	1,694,252	1,590,438	1,739,151
Protective services	1,755,423	1,704,534	1,606,217
Transportation services	4,117,607	4,214,672	4,363,761
Environmental health services	391,114	481,865	244,553
Water services	1,052,560	1,068,251	1,114 ,1 17
Sewer services	332,433	326,052	338,509
Public health services	42,763	51,045	33,311
Planning and development services	608,683	660,878	673,807
Parks and recreational services	1,647,881	1,748,255	1,637,135
	11,642,716	11,845,990	11,750,560
ANNUAL SURPLUS (DEFICIT)	2,088,414	374,329	(320,380)
ACCUMULATED SURPLUS AT BEGINNING OF YEAR	110,881,731	110,881,731	111,202,111
ACCUMULATED SURPLUS AT END OF YEAR	\$ <u>112,970,145</u>	\$_111,256,060	\$ <u>110,881,731</u>

TOWN OF QUALICUM BEACH CONSOLIDATED STATEMENT OF CHANGES IN NET FINANCIAL ASSETS AS AT DECEMBER 31, 2010

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S5 STATEMENT 3

		2010 Budget (unaudited)	 2010 Actual	_	2009 Actual
ANNUAL SURPLUS (DEFICIT)	\$_	2,088,414	\$ 374,329	\$_	(320,380)
Acquisition of tangible capital assets Amortization of tangible capital assets Proceeds on sale of tangible capital assets Gain on disposal of tangible capital assets	-	(6,350,500) 2,900,000 - - - (3,450,500)	 (2,679,649) 2,867,236 331,809 (95,161) 424,235		(2,268,714) 2,965,576 16,550 (2,316) 711,096
Acquisition (consumption) of supplies inventory Acquisition (consumption) of prepaid expense	-	- - -	 (22,600) (653) (23,253)	-	17,800 5,227 23,027
CHANGE IN NET FINANCIAL ASSETS		(1,362,086)	775,311		413,743
NET FINANCIAL ASSETS BEGINNING OF YEAR	_	2,110,266	 2,110,266	_	1,696,523
NET FINANCIAL ASSETS END OF YEAR	\$_	748,180	\$ 2,885,577	\$_	2,110,266

TOWN OF QUALICUM BEACH CONSOLIDATED STATEMENT OF CASH FLOWS AS AT DECEMBER 31, 2010

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STATEMENT	4

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	2010	2009
CASH PROVIDED BY OPERATIONS		
Annual surplus (deficit)	\$ 374,329	\$ (320,380)
Items not involving cash:	•	
Amortization	2,867,236	2,965,576
Gain on disposal of tangible capital assets	(95,161)	(2,316)
Change in non-cash operating working capital:		
Decrease (increase)		
Accounts receivable	(1,208,764)	(149,917)
Deposit	(238,141)	-
Prepaid expenses	(653)	5,227
Inventories	(22,600)	17,800
Increase (decrease)		
Accounts payable	192,536	172,356
Accrued employee benefits	58,853	(3,960)
Deferred revenue	19,101	(28,109)
Performance bonds and deposits	177,836	17,336
Deferred revenue - capital	(73,303)	(169,007)
	2,051,268	2,504,606
FINANCING ACTIVITIES		
Decrease in long term debt	(80,800)	(80,800)
Decrease in capital lease obligation	(93,916)	(103,116)
	(174,716)	(183,916)
CAPITAL ACTIVITIES		
Purchase of tangible capital assets	(2,679,649)	(2,268,714)
Proceeds on sale of tangible capital assets	331,809	16,550
	(2,347,840)	(2,252,164)
INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS	(471,288)	68,526
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	5,257,657	5,189,131
CASH AND CASH EQUIVALENTS AT END OF YEAR	\$4,786,369	\$5,257,657
SUPPLEMENTARY CASH FLOW INFORMATION: Cash paid for interest	\$1,244	\$613_

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TOWN OF QUALICUM BEACH

NOTES TO FINANCIAL STATEMENTS

YEAR ENDED DECEMBER 31, 2010

The Town of Qualicum Beach was incorporated on May 5, 1942 under the provisions of the Local Government Act of British Columbia. The Town's principal activities include the provision of services to residents of Qualicum Beach. These include general government services, protective services, transportation services, environmental services, development services and parks and recreation services.

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(a) Basis of presentation

Consolidated financial statements have been prepared in accordance with the recommendation of the Public Sector Accounting Board (PSAB) of the Canadian Institute of Chartered Accountants. The consolidated statement of financial position includes all assets and liabilities of the Town.

(b) Cash and cash equivalents

Cash and cash equivalents are comprised of cash on hand, demand deposits and short-term highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

(c) Non financial assets

Non-financial assets are not available to discharge existing liabilities and are held for use in the provision of services. They have useful lives extending beyond the current year and are not intended for sale in the ordinary course of operations.

Tangible capital assets

Tangible capital assets are recorded at cost, which includes amounts that are directly attributable to acquisition, construction, development or betterment of the assets. The cost, less the residual value, of the tangible capital assets, excluding land, are amortized on a straight line basis over their estimated useful lives as follows:

	<u>Years</u>
Buildings and structures	50
Infrastructure - utilities	50 - 80
Infrastructure - transportation	20 - 75
Infrastructure - land improvements	25 - 75
Equipment	7 - 20

Amortization is charged over the asset's useful life commencing with the year of acquisition. No amortization is charged in the year of disposal.

Inventories

Inventories are recorded at the lower of cost and net realizable value.

(d) Principles of consolidation

These financial statements include accounts of all funds of the Town. Inter-fund transactions and balances have been eliminated.

TOWN OF QUALICUM BEACH NOTES TO FINANCIAL STATEMENTS YEAR ENDED DECEMBER 31, 2010

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

(e) Basis of accounting

Except as noted below, the basis of accounting followed in the financial statement presentation is the accrual basis and includes revenue in the period in which the transactions or events occurred that gave rise to the revenue, and expenses in the period the goods and services are acquired and a liability is incurred or transfers are due.

Amounts that have been received in advance of services being rendered are recorded as deferred revenue until the Town discharges the obligations that led to the collection of funds.

Grants, contributions and other amounts received, which are subject to external restrictions, are deferred and reported as deferred revenue capital. Revenue is recognized when qualifying expenses are incurred.

Government transfers are recognized in the consolidated financial statements as revenue in the period in which events giving rise to the transfer occur, providing the transfers are authorized, any eligibility criteria have been met, and reasonable estimates of the amounts can be made.

(f) Use of estimates

The preparation of financial statements in conformity with Canadian public sector accounting standards requires management to make estimates and assumptions that affect the amounts of assets and liabilities, disclosure of contingent assets and liabilities and the reported amounts of revenue and expenses.

In 2009, the Town's implementation of the Public Sector Accounting Handbook section 3150 has required management to make estimates of historical cost and useful lives of tangible capital assets. Actual results may differ from these estimates.

2. RESTRICTED CASH AND INVESTMENTS

Included in financial assets are cash and cash equivalents of \$174,478 that are invested on behalf of the cemetery trust fund. These funds may only be used for the upkeep and care of the cemetery and burial plots.

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TOWN OF QUALICUM BEACH NOTES TO FINANCIAL STATEMENTS YEAR ENDED DECEMBER 31, 2010

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3. ACCOUNTS RECEIVABLE

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		2010	2009
Property Taxes	\$	416,448	\$ 258,184
Water Rates		196,711	180,755
Sewer Rates		110,925	102,599
Solid Waste		123,000	-
Receivable from federal government		127,990	84,453
Receivable from provincial government		1,098,200	215,350
Trade Receivables		66,159	89,328
	\$	2,139,433	\$ 930,669
4. ACCOUNTS PAYABLE			
		2010	2009
Trade payables	\$	710,434	\$ 623,588
Payable to federal government		215,494	243,989
Payable to provincial government	•	89,085	58,201
Accrued debenture interest		369	369
Holdbacks payable		105,874	2,573
	¢	1,121,256	\$ 928,720

5. DEFERRED REVENUE - CAPITAL

)ff street		evelopment	
		parking	CC	ost charges	Total
Balance at beginning of the year	\$	55,598	\$	1,049,319	\$ 1,104,917
Additions		50,000		273,234	323,234
Refunds		-		(153,049)	(153,049)
Transfers to revenue		-		(160,000)	(160,000)
Interest	•=•···	800		8,116	8,916
	\$	106,398	\$	1,017,620	\$ 1,124,018

Deferred revenue - capital includes statutory reserves set up by bylaw under the authority of the Community Charter which are required to be spent for the purposes specified in the Community Charter.

6. LONG TERM DEBT

	2010	2009
General		
Term loan, payable \$6,733 monthly, principal only,		
to April 1, 2013	\$ 188,533	\$ 269,333

Principal due over the next three years on long term debt is as follows:

2011 2012 2013	\$	80,800 80,800 26,933
	\$	188,533

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TOWN OF QUALICUM BEACH

NOTES TO FINANCIAL STATEMENTS

YEAR ENDED DECEMBER 31, 2010

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7. CAPITAL LEASE OBLIGATION

7. CAPITAL LEASE OBLIGATION	201	10	2009
Capital lease, payable \$9,163 monthly, including principal and interest at prime less 1% and goods and services taxes, maturing December 2010	\$		\$ 93,916

8. TANGIBLE CAPITAL ASSETS

2010	Historical Cost	Accumulated Amortization	Net Book Value
Land Buildings and Structures Equipment Infrastructure	\$ 30,507,276 19,750,509 4,398,880 100,936,938	\$ 5,530,621 2,570,566 39,258,536	\$ 30,507,276 14,219,888 1,828,314 61,678,402
	\$ 155,593,603	\$ 47,359,723	\$ 108,233,880

<u>2009</u>	Historical Cost	Accumulated Amortization	Net Book Value
Land Buildings and Structures Equipment Infrastructure	\$ 30,631,352 18,343,723 4,138,288 100,198,001	\$ 5,122,037 2,444,926 37,086,286	\$ 30,631,352 13,221,686 1,693,362 63,111,715
	\$ 153,311,364	\$ 44,653,249	\$ 108,658,115

9. ACCUMULATED SURPLUS

ACCUMULATED SURPLUS	2010			2009
Reserves and Surpluses Equipment reserve fund Property reserve fund Park land reserve fund Park improvements reserve fund Cemetery reserve fund Arrowsmith water reserve Buildings reserve account General surplus Water surplus Sewer surplus	\$	48,818 527,165 40,504 82,702 179,673 23,908 56,000 1,016,796 1,059,960 175,187 3,210,713	\$	48,249 236,599 120,903 81,883 174,392 20,620 56,000 663,072 1,009,960 175,187 2,586,865
Tangible capital assets (net of debt) (note 10)		8,045,347	1	108,294,866
Total accumulated surplus	\$ 1 1	1,256,060	\$ 1	110,881,731

TOWN OF QUALICUM BEACH

NOTES TO FINANCIAL STATEMENTS

YEAR ENDED DECEMBER 31, 2010

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#### **10. INVESTMENT IN TANGIBLE CAPITAL ASSETS**

|                                                              | 2010           | 2009           |
|--------------------------------------------------------------|----------------|----------------|
| Investment in tangible capital assets, beginning of the year | \$ 108,294,866 | \$ 108,822,046 |
| add: capital expenditures                                    | 2,679,649      | 2,268,714      |
| reduction in long term debt                                  | 174,716        | 183,916        |
| less: amortization                                           | (2,867,236)    | (2,965,576)    |
| net book value of asset disposals                            | (236,648)      | (14,234)       |
| Investment in tangible capital assets, end of the year       | \$ 108,045,347 | \$ 108,294,866 |
|                                                              |                |                |

### **11. CONTINGENT LIABILITIES AND COMMITMENTS**

- a) Regional District the Town is responsible, as a member of the Regional District of Nanaimo and of the Nanaimo Regional Hospital District, for its proportion of any operating deficits or capital debt related to functions in which it participates.
- b) Municipal Pension Plan the Town and its employees contribute to the Municipal Pension Plan (the Plan), a jointly trusted pension plan. The Board of Trustees, representing plan members and employers, is responsible for overseeing the management of the Plan, including the investment of the assets and administration of benefits. The pension plan is a multi-employer contributory pension plan. Basic pension benefits provided are defined. The Plan has about 163,000 active members and approximately 60,000 retired members. Active members include approximately 35,000 contributors from local governments.

Every three years an actuarial valuation is performed to assess the financial position of the Plan and the adequacy of plan funding. The most recent valuation as at December 31, 2009 indicated an unfunded liability of \$1,024 million for basic pension benefits. The next actuarial valuation will be performed as at December 31, 2012 with results available in 2013. The actuary does not attribute portions of the surplus/unfunded liability to individual employers. Contributions to the plan were:

|                  | 2010 |         |    | 2009    |
|------------------|------|---------|----|---------|
| Employer portion | \$ . | 259,508 | \$ | 236,443 |
| Employee portion |      | 240,104 |    | 219,709 |
|                  |      |         |    | •       |
|                  | \$   | 499,612 | \$ | 456,152 |

- c) Municipal Insurance Association of British Columbia the Town is a participant in the Municipal Insurance Association of British Columbia. Should the Association pay out claims in excess of premiums received, it is possible that the Town, along with other participants, would be required to contribute towards the deficit.
- d) Other contingent liabilities consisting of routine claims will be accounted for as an expense in the period in which the costs are incurred. It is not possible to determine the Town's liability, if any, with respect to these other matters.
- e) Commitments The Town rents equipment under an operating lease which expires on February 28, 2012. The amount due under this lease to the date of expiry is \$3,089.

## TOWN OF QUALICUM BEACH NOTES TO FINANCIAL STATEMENTS YEAR ENDED DECEMBER 31, 2010

### 12. SEGMENT DISCLOSURE BY SERVICE

The Town of Qualicum Beach is a diversified municipal government that provides a wide range of services to its residents. The following is a description of the types of services included in each of the main segments of the Town's financial statements:

#### **General Government Services**

Services related to general corporate and legislative governance and administration as well as human resources, information technology and financial management.

#### **Protective Services**

Services related to providing fire protection, bylaw enforcement and building inspection to the Town, as well as the Town's share of expenses related to providing policing.

#### Transportation Services

Services related to the delivery of municipal public works services including the development and maintenance of roadway systems, street lighting, and other public works and engineering related services.

#### **Environmental Services**

Services related to the collection of garbage and chipping as well as environmental testing and monitoring. It also includes services related to the delivery of water, sanitary sewer removal and the planning, development and maintenance of the Town's water and sewer infrastructure.

#### **Developmental Services**

Services related to planning for development and for improving quality of life and sustainability initiatives.

#### Parks and Recreation Services

Services related to the development and maintenance of parks and trails, municipal landscaping, and providing and maintaining recreation and cultural buildings.

The accounting policies used in these segments are consistent with those followed in the preparation of the consolidated financial statements as disclosed in note 1. For additional information see the Consolidated Segment Disclosure by Services (Schedule E).

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# TOWN OF QUALICUM BEACH NOTES TO FINANCIAL STATEMENTS YEAR ENDED DECEMBER 31, 2010

## **13. ANNUAL BUDGET**

The financial statements include the 2010 annual budget as approved by Council on December 7, 2009 adjusted for items that do not affect revenues and expenses.

| Total revenue as per December 7, 2009 adopted bylaw no. 647<br>- remove internal reserve funds transfer                                                                                                           | \$ 15,295,216<br>(1,564,086)<br>13,731,130                                    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|
| Total expenses as per December 7, 2009 adopted bylaw no. 647<br>- capital expenditures on property purchase<br>- principal payments on debt<br>- remove internal reserve funds transfer<br>- amortization expense | 15,295,216<br>(6,350,500)<br>(188,000)<br>(14,000)<br>2,900,000<br>11,642,716 |
| Budgeted excess revenues over expenses                                                                                                                                                                            | \$ 2,088,414                                                                  |

#### **14. COMPARATIVE FIGURES**

Certain 2009 comparative figures have been changed to reflect financial statement presentation adopted in the current year.

# TOWN OF QUALICUM BEACH

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## CONSOLIDATED SCHEDULE OF REVENUES

### YEAR ENDED DECEMBER 31, 2010

| Sectement         Softement           2010         2010         Actual         2009           Budget<br>(unaudited)         Actual         Actual         2009           NET TAXATION         Taxes collected for municipal purposes         \$ 5,980,081         \$ 5,994,870         \$ 5,719,316           Parcel tax - water         \$ 765,000         158,855         157,465         176,700           Parcel tax - water         122,000         129,063         124,965           1% utility tax         7,044,081         7,056,753         6,770,310.           Taxes collected for other governments         4,576,000         4,582,480         4,485,797           Education         2,985,000         2,995,757         2,653,974           Nanaimo Regional Hospital District         438,000         439,050         423,733           Vancouver Island Regional Library         33,700         336,619         330,770           B.C. Assessment Authority         1,000         404         403           Municipal Finance Authority         1,000         (8,471,000)         (8,472,400)         (8,028,782           Less taxes paid to other governments         (9,6391         5,051         13,959         7,714         (7,789)           Taxes paid to other governments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                      |        | DECEMBER    | ,      | -           |     |                    |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|--------|-------------|--------|-------------|-----|--------------------|
| Taxes collected for municipal purposes<br>General       \$ 5,990,081       \$ 5,994,870       \$ 5,719,316         Parcel tax - water       785,000       774,165       7768,565         Parcel tax - sewer       157,000       158,655       157,465         1% utility tax                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                      |        | Budget      | _      |             |     | SCHEDULE A<br>2009 |
| Taxes collected for municipal purposes<br>General       \$ 5,990,081       \$ 5,994,870       \$ 5,719,316         Parcel tax - water       785,000       774,165       7768,565         Parcel tax - sewer       157,000       158,655       157,465         1% utility tax                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                      |        |             |        |             |     |                    |
| General         \$         5,990,801         \$         5,994,870         \$         5,719,316           Parcel tax - water         785,000         774,165         768,555         157,465         178,655         157,465         122,000         128,063         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         124,965         134,104         13,571         134,100         134,000         138,670         134,104         134,100         134,100         14,471,000         14,472,040)         (6,272,040)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                      |        |             |        |             |     |                    |
| Denotes         785,000         774,165         786,665           Parcel tax - water         157,000         158,655         157,465           Parcel tax - sever         157,000         158,655         157,465           1% utility tax                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                      | \$     | 5 980 081   | s      | 5.994.870   | \$  | 5,719,316          |
| Parcel tax - sewer         157,000         158,655         157,465           1% utility tax         122,000         129,063         124,965           .         .         7,044,081         7,056,753         6,770,310           Taxes collected for other governments<br>Education         4,576,000         4,582,480         4,485,797           Regional District of Nanaimo         2,985,000         2,995,757         2,653,974           Nanaimo Regional Hospital District         438,000         439,050         423,733           Vancouver Istand Regional Library         337,000         336,819         330,770           B.C. Assessment Authority         134,000         138,670         134,104           Municipal Finance Authority         1,000         404         403           Less taxes paid to other governments         (8,471,000)         8,493,180         8,028,782           Federal government         14,000         13,571         13,959           Taxes paid to other governments         14,000         13,571         13,959           B.C. Hydro         50,000         59,817         55,051           Permissive tax exemptions         10,500         11,784         11,556           WATER AND SEWER RATES         \$ 871,702         \$ 905,873                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                      | •      |             | •      |             | •   |                    |
| 1% utility tax       122,000       129,063       124,965         7,044,081       7,056,753       6,770,310         Taxes collected for other governments       4,576,000       4,582,480       4,485,797         Regional District of Nanaimo       2,985,000       2,995,757       2,653,974         Nanaimo Regional District       438,000       439,050       423,733         Vancouver Island Regional Library       337,000       336,819       330,770         B.C. Assessment Authority       134,000       138,670       134,104         Municipal Finance Authority       1,000       404       403         Less taxes paid to other governments       (6,471,000)       (8,472,040)       (8,028,782         Crants-in-lieu of taxes       14,000       13,571       13,959         Federal government       14,000       13,571       13,959         Taxes paid to other governments       (7,539)       (7,714)       (7,789)         B.C. Hydro       50,000       11,784       11,556         Permissive tax exemptions       10,500       11,784       11,556         WATER AND SEWER RATES       \$ 871,702       \$ 905,873       \$ 967,406         Water user rates       378,450       338,143       378,050                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                      |        |             |        |             |     | 157,465            |
| Taxes collected for other governments<br>Education         4,576,000         4,582,480         4,485,797           Regional District of Nanaimo         2,985,000         2,995,757         2,653,974           Nanaimo Regional Hospital District         438,000         439,050         423,733           Vancouver Island Regional Library         337,000         336,819         330,770           B.C. Assessment Authority         134,000         138,670         134,104           Municipal Finance Authority         1,000         404         403           Less taxes paid to other governments         (8,471,000)         8,493,180         8,028,782           Less taxes paid to other governments         (7,539)         (7,714)         (7,789)           B.C. Hydro         10,500         11,784         11,556           Permissive tax exemptions         10,500         11,784         11,556           WATER AND SEWER RATES         \$ 871,702         \$ 905,873         \$ 967,406           Water user rates         10,000         9,750         9,750         9,750           Sewer connection fees         10,000         9,750         9,750         9,750           Sewer user rates         1,270,152         1,324,466         \$ 1,365,626           SALE OF SERVICES                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                      | _      | 122,000     | _      | 129,063     |     | 124,965            |
| Education         4,576,000         4,582,480         4,485,797           Regional District of Nanaimo         2,985,000         2,995,757         2,653,974           Nanaimo Regional Hospital District         438,000         439,050         423,733           Vancouver Island Regional Library         337,000         336,819         330,770           B.C. Assessment Authority         134,000         138,670         134,104           Municipal Finance Authority         1,000         404         403           Less taxes paid to other governments         (8,471,000)         8,493,180         8,028,782           Less taxes paid to other governments         (8,471,000)         (8,472,040)         (8,029,521)           -         21,140         (739)         (7,714)         (7,789)           Grants-in-lieu of taxes         14,000         13,571         13,959           Federal governments         7,7539)         (7,714)         (7,789)           B.C. Hydro         50,000         59,817         55,051           Permissive tax exemptions         10,500         11,784         11,555           §         7,111,042         \$         7,155,351         \$         6,842,348           WATER AND SEWER RATES         871,702         \$ <td>•</td> <td></td> <td>7,044,081</td> <td>_</td> <td>7,056,753</td> <td>_</td> <td>6,770,310</td>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | •                                    |        | 7,044,081   | _      | 7,056,753   | _   | 6,770,310          |
| Education         4,576,000         4,582,480         4,485,797           Regional District of Nanaimo         2,985,000         2,995,757         2,653,974           Nanaimo Regional Hospital District         438,000         439,050         423,733           Vancouver Island Regional Library         337,000         336,819         330,770           B.C. Assessment Authority         134,000         138,670         134,104           Municipal Finance Authority         1,000         404         403           Less taxes paid to other governments         (8,471,000)         8,493,180         8,028,782           Less taxes paid to other governments         (8,471,000)         (8,472,040)         (8,029,521)           -         21,140         (739)         (7,714)         (7,789)           Grants-in-lieu of taxes         14,000         13,571         13,959           Federal governments         7,7539)         (7,714)         (7,789)           B.C. Hydro         50,000         59,817         55,051           Permissive tax exemptions         10,500         11,784         11,555           §         7,111,042         \$         7,155,351         \$         6,842,348           WATER AND SEWER RATES         871,702         \$ <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                      |        |             |        |             |     |                    |
| Lobustion         2,985,000         2,995,757         2,653,974           Nanaimo Regional Hospital District         438,000         439,050         423,733           Vancouver Island Regional Library         337,000         336,819         330,770           B.C. Assessment Authority         134,000         138,670         134,104           Municipal Finance Authority         1,000         404         403           Less taxes paid to other governments         (8,471,000)         8,493,180         8,028,782           Less taxes paid to other governments         (8,471,000)         (8,472,040)         (8,029,521)           -         21,140         (739)           Grants-in-lieu of taxes         14,000         13,571         13,959           Federal government         (7,539)         (7,714)         (7,789)           Taxes paid to other governments         (7,539)         (7,714)         (7,789)           B.C. Hydro         50,000         11,784         11,556           Permissive tax exemptions         0,500         11,784         11,556           Vater user rates         \$ 8,71,702         \$ 905,873         \$ 967,406           Water connection fees         10,000         10,700         10,420           Sewer connection                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | —                                    |        | 4 570 000   |        | 4 500 400   |     | 4 495 707          |
| Nanaimo Regional Hospital District       438,000       439,050       423,733         Vancouver Island Regional Library       337,000       336,819       330,770         B.C. Assessment Authority       134,000       138,670       134,104         Municipal Finance Authority       1,000       404       403         Less taxes paid to other governments       (8,471,000)       8,493,180       8,028,782         Less taxes paid to other governments       (8,471,000)       (8,472,040)       (8,029,521)         -       21,140       (739)         Grants-in-lieu of taxes       (6,471,000)       13,571       13,959         Federal government       14,000       13,571       13,959         Taxes paid to other governments       (7,539)       (7,714)       (7,789)         B.C. Hydro       10,500       11,784       11,556         Permissive tax exemptions       10,500       11,784       11,556         WATER AND SEWER RATES       \$ 871,702       \$ 905,873       \$ 967,406         Water user rates       378,450       338,143       378,050         Sewer user rates       378,450       398,143       378,050         Sewer user rates       1,270,152       1,324,466       \$ 1,365,626                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                      |        |             |        |             |     | • •                |
| Vanishino Regional Library         337,000         336,819         330,770           B.C. Assessment Authority         134,000         138,670         134,104           Municipal Finance Authority         1,000         404         403           Less taxes paid to other governments         (8,471,000)         8,493,180         8,028,782           Less taxes paid to other governments         (8,471,000)         (8,472,040)         (8,029,521)           -         21,140         (739)         (7,714)         (7,789)           Grants-in-lieu of taxes         14,000         13,571         13,959           Federal government         14,000         13,571         13,959           Taxes paid to other governments         (7,539)         (7,714)         (7,789)           B.C. Hydro         50,000         59,817         55,051           Permissive tax exemptions         10,500         11,784         11,556           WATER AND SEWER RATES         \$ 871,702         \$ 905,873         \$ 967,406           Water user rates         378,450         398,143         378,050           Sewer connection fees         10,000         10,700         10,420           Sewer connection fees         10,000         9,750         9,750                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                      |        | • •         |        |             |     |                    |
| Value of table o |                                      |        | •           |        |             |     |                    |
| D.O. Assessment Authority         1,000         404         403           Municipal Finance Authority         1,000         404         403           Less taxes paid to other governments         (8,471,000)         8,493,180         8,028,782                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                      |        |             |        | -           |     |                    |
| Less taxes paid to other governments         8,471,000<br>(8,471,000)         8,493,180<br>(8,472,040)         8,028,782<br>(8,029,521)           Grants-in-lieu of taxes<br>Federal government<br>Taxes paid to other governments<br>B.C. Hydro         13,571         13,959<br>(7,714)         13,959<br>(7,789)           B.C. Hydro         50,000         59,817         55,051           Permissive tax exemptions         10,500         11,784         11,556           66,961         77,458         72,777           \$         7,111,042         \$         7,155,351         \$           WATER AND SEWER RATES<br>Water user rates<br>Sewer user rates<br>Sewer user rates         \$         871,702         \$         905,873         \$         967,406           Water connection fees<br>Sewer connection fees         378,450         398,143         378,050         \$         1,324,466         \$         1,365,626           SALE OF SERVICES<br>Public Works<br>Solid waste pickup<br>Cemetery         \$         34,500         \$         28,247         \$         26,131                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                      |        |             |        | -           |     |                    |
| Less taxes paid to other governments         (8,471,000)         (8,472,040)         (8,029,521)           Grants-in-lieu of taxes         -         21,140         (739)           Grants-in-lieu of taxes         14,000         13,571         13,959           Taxes paid to other government         14,000         13,571         13,959           Taxes paid to other governments         7,7539)         (7,714)         (7,789)           B.C. Hydro         50,000         59,817         555,051           Permissive tax exemptions         10,500         11,784         11,556           66,961         77,458         72,777         \$         7,111,042         \$         7,155,351         \$         6,842,348           WATER AND SEWER RATES         \$         871,702         \$         905,873         \$         967,406           Water user rates         \$         378,450         338,143         378,050         9,750         9,750         9,750           Sewer user rates         \$         1,270,152         \$         1,324,466         \$         1,365,626           SALE OF SERVICES         \$         34,500         \$         28,247         \$         26,131           Public Works         \$         34,500                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                      | _      |             | _      |             |     |                    |
| Cess baces paid to other government                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                      |        | • •         |        |             |     | •                  |
| Grants-in-lieu of taxes       14,000       13,571       13,959         Federal government       14,000       13,571       13,959         Taxes paid to other governments       (7,539)       (7,714)       (7,789)         B.C. Hydro       50,000       59,817       55,051         Permissive tax exemptions       10,500       11,784       11,556         66,961       77,458       72,777         \$       7,111,042       \$       7,155,351       \$       6,842,348         WATER AND SEWER RATES       \$       871,702       \$       905,873       \$       967,406         Water user rates       \$       871,702       \$       905,873       \$       967,406         Water connection fees       10,000       10,700       10,420       378,650       \$       9,750       9,750         Sewer user rates       378,450       398,143       378,050       \$       1,365,626         SALE OF SERVICES       \$       34,500       \$       28,247       \$       26,131         Public Works       \$       34,500       \$       28,247       \$       26,131         Solid waste pickup       168,000       123,000       -       -       -                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Less taxes paid to other governments | -      | (8,471,000) | -      | (8,472,040) |     | (8,029,521)        |
| Federal government       14,000       13,571       13,959         Taxes paid to other governments       (7,539)       (7,714)       (7,789)         B.C. Hydro       50,000       59,817       55,051         Permissive tax exemptions       10,500       11,784       11,556         66,961       77,458       72,777         \$       7,111,042       \$       7,155,351       \$       6,842,348         WATER AND SEWER RATES       \$       871,702       \$       905,873       \$       967,406         Water user rates       \$       871,702       \$       905,873       \$       967,406         Water user rates       \$       871,702       \$       905,873       \$       967,406         Water user rates       \$       378,450       398,143       378,050       \$       9,750       9,750         Sewer user rates       \$       1,270,152       \$       1,324,466       \$       1,365,626         SALE OF SERVICES       \$       34,500       \$       28,247       \$       26,131         Public Works       \$       34,500       \$       28,247       \$       26,131         Solid waste pickup       32,306       41,658                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                      |        |             | -      | 21,140      |     | (739)              |
| Federal government       14,000       13,571       13,959         Taxes paid to other governments       (7,539)       (7,714)       (7,789)         B.C. Hydro       50,000       59,817       55,051         Permissive tax exemptions       10,500       11,784       11,556         66,961       77,458       72,777         \$       7,111,042       \$       7,155,351       \$       6,842,348         WATER AND SEWER RATES       \$       871,702       \$       905,873       \$       967,406         Water user rates       \$       871,702       \$       905,873       \$       967,406         Water user rates       \$       871,702       \$       905,873       \$       967,406         Water user rates       \$       378,450       398,143       378,050       \$       9,750       9,750         Sewer user rates       \$       1,270,152       \$       1,324,466       \$       1,365,626         SALE OF SERVICES       \$       34,500       \$       28,247       \$       26,131         Public Works       \$       34,500       \$       28,247       \$       26,131         Solid waste pickup       32,306       41,658                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Grants-in-lieu of taxes              |        |             |        |             |     |                    |
| Taxes paid to other governments       (7,539)       (7,714)       (7,789)         B.C. Hydro       50,000       59,817       55,051         Permissive tax exemptions       10,500       11,784       11,556         §       7,111,042       \$       7,155,351       \$       6,842,348         WATER AND SEWER RATES       \$       871,702       \$       905,873       \$       967,406         Water user rates       \$       871,702       \$       905,873       \$       967,406         Water connection fees       \$       10,000       10,700       10,420         Sewer user rates       378,450       398,143       378,050         Sewer connection fees       10,000       9,750       9,750         \$       1,270,152       \$       1,324,466       \$       1,365,626         SALE OF SERVICES       \$       34,500       \$       28,247       \$       26,131         Solid waste pickup       32,306       41,658       48,340       -       -       -                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                      |        | 14.000      |        | 13,571      |     | 13,959             |
| B.C. Hydro       50,000       59,817       55,051         Permissive tax exemptions       10,500       11,784       11,556         @       66,961       77,458       72,777         \$       7,111,042       \$       7,155,351       \$       6,842,348         WATER AND SEWER RATES       \$       871,702       \$       905,873       \$       967,406         Water user rates       \$       871,702       \$       905,873       \$       967,406         Water connection fees       \$       10,000       10,700       10,420       \$       378,050       \$       9,750       \$       9,750       \$       9,750       \$       9,750       \$       \$       1,365,626       \$       \$       1,365,626       \$       \$       1,365,626       \$       \$       1,365,626       \$       \$       48,340       \$       48,340       \$       \$       48,340       \$       \$       48,340       \$       \$       \$       32,306       \$       28,247       \$       26,131       \$       \$       48,340       \$       \$       \$       32,306       \$       28,247       \$       26,131       \$       \$       \$       32,306 <t< td=""><td>-</td><td></td><td>•</td><td></td><td>(7,714)</td><td></td><td>(7,789)</td></t<>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | -                                    |        | •           |        | (7,714)     |     | (7,789)            |
| Permissive tax exemptions       10,500       11,784       11,556         66,961       77,458       72,777         \$       7,111,042       \$       7,155,351       \$       6,842,348         WATER AND SEWER RATES       \$       871,702       \$       905,873       \$       967,406         Water user rates       \$       871,702       \$       905,873       \$       967,406         Water connection fees       \$       378,450       398,143       378,050       \$       378,050       \$         Sewer user rates       \$       1,270,152       \$       1,324,466       \$       1,365,626         SALE OF SERVICES       \$       34,500       \$       28,247       \$       26,131         Solid waste pickup       \$       32,306       41,658       48,340                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | • -                                  |        | • • •       |        | 59,817      |     |                    |
| \$       7,111,042       \$       7,155,351       \$       6,842,348         WATER AND SEWER RATES       \$       871,702       \$       905,873       \$       967,406         Water user rates       \$       10,000       10,700       10,420         Sewer user rates       378,450       398,143       378,050         Sewer connection fees       10,000       9,750       9,750         \$       1,270,152       \$       1,324,466       \$       1,365,626         SALE OF SERVICES       \$       34,500       \$       28,247       \$       26,131         Public Works       \$       34,500       \$       28,247       \$       26,131         Solid waste pickup       32,306       41,658       48,340       48,340                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                      |        | 10,500      | -      | 11,784      | _   | 11,556             |
| WATER AND SEWER RATES         Water user rates       \$ 871,702       \$ 905,873       \$ 967,406         Water connection fees       10,000       10,700       10,420         Sewer user rates       378,450       398,143       378,050         Sewer connection fees       10,000       9,750       9,750         Sewer connection fees       10,000       9,750       9,750         Sewer connection fees       10,000       9,750       9,750         Sewer connection fees       \$ 1,270,152       \$ 1,324,466       \$ 1,365,626         SALE OF SERVICES       \$ 34,500       \$ 28,247       \$ 26,131         Solid waste pickup       168,000       123,000       -         Cemetery       32,306       41,658       48,340                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                      |        | 66,961      | _      | 77,458      | -   | 72,777             |
| Water user rates       \$ 871,702       \$ 905,873       \$ 967,406         Water connection fees       10,000       10,700       10,420         Sewer user rates       378,450       398,143       378,050         Sewer connection fees       10,000       9,750       9,750         \$ 1,270,152       \$ 1,324,466       \$ 1,365,626         SALE OF SERVICES       \$ 34,500       \$ 28,247       \$ 26,131         Public Works       \$ 34,500       \$ 28,247       \$ 26,131         Solid waste pickup       32,306       41,658       48,340                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                      | \$_    | 7,111,042   | \$_    | 7,155,351   | \$_ | 6,842,348          |
| Water user rates       \$ 871,702       \$ 905,873       \$ 967,406         Water connection fees       10,000       10,700       10,420         Sewer user rates       378,450       398,143       378,050         Sewer connection fees       10,000       9,750       9,750         \$ 1,270,152       \$ 1,324,466       \$ 1,365,626         SALE OF SERVICES       \$ 34,500       \$ 28,247       \$ 26,131         Public Works       \$ 34,500       \$ 28,247       \$ 26,131         Solid waste pickup       32,306       41,658       48,340                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                      |        |             |        |             |     |                    |
| Water connection fees       10,000       10,700       10,420         Sewer user rates       378,450       398,143       378,050         Sewer connection fees       10,000       9,750       9,750         \$       1,270,152       \$       1,324,466       \$       1,365,626         SALE OF SERVICES       \$       34,500       \$       28,247       \$       26,131         Solid waste pickup       168,000       123,000       -       -       -       -         Cemetery       32,306       41,658       48,340       -       -       -                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                      | •      | 074 700     | e      | 005 873     | e   | 967 406            |
| Water connection fees       378,450       398,143       378,050         Sewer user rates       378,450       9,750       9,750         Sewer connection fees       10,000       9,750       9,750         \$       1,270,152       \$       1,324,466       \$       1,365,626         SALE OF SERVICES       \$       34,500       \$       28,247       \$       26,131         Solid waste pickup       168,000       123,000       -       -       -       -         Cemetery       32,306       41,658       48,340       -       -       -                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                      | Þ      |             | \$     | •           | Ψ   |                    |
| Sewer connection fees       10,000       9,750       9,750         Sewer connection fees       1,270,152       \$ 1,324,466       \$ 1,365,626         SALE OF SERVICES       \$ 34,500       \$ 28,247       \$ 26,131         Solid waste pickup       168,000       123,000       -         Cemetery       32,306       41,658       48,340                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                      |        |             |        |             |     |                    |
| \$ 1,270,152       \$ 1,324,466       \$ 1,365,626         SALE OF SERVICES       \$ 34,500       \$ 28,247       \$ 26,131         Solid waste pickup       168,000       123,000       -         Cemetery       32,306       41,658       48,340                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                      |        |             |        |             | _   |                    |
| SALE OF SERVICES         \$ 34,500         \$ 28,247         \$ 26,131           Public Works         \$ 34,500         \$ 123,000         -           Solid waste pickup         168,000         123,000         -           Cemetery         32,306         41,658         48,340                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                      | -<br>e | 1 270 152   | _<br>ج | 1 324 466   | s   | 1.365.626          |
| Public Works         \$ 34,500         \$ 28,247         \$ 26,131           Solid waste pickup         168,000         123,000         -           Cemetery         32,306         41,658         48,340                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                      | *=     | 1,210,102   | *=     | 1,024,100   | *=  |                    |
| Public Works         \$ 34,500         \$ 28,247         \$ 26,131           Solid waste pickup         168,000         123,000         -           Cemetery         32,306         41,658         48,340                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | SALE OF SERVICES                     |        |             |        |             |     |                    |
| Solid waste pickup         168,000         123,000         -           Cemetery         32,306         41,658         48,340                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                      | \$     | 34,500      | \$     |             | \$  | 26,131             |
| Cemetery <u>32,306</u> <u>41,658</u> <u>48,340</u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                      |        | 168,000     |        |             |     | -                  |
| \$ <u>234,806</u> \$ <u>192,905</u> \$ <u>74,471</u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                      | _      | 32,306      | _      | 41,658      | _   | 48,340             |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                      | \$_    | 234,806     | \$_    | 192,905     | \$_ | 74,471             |

## TOWN OF QUALICUM BEACH

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## CONSOLIDATED SCHEDULE OF REVENUES (continued)

## YEAR ENDED DECEMBER 31, 2010

|                                             |     |              |    |            | 9  | S8<br>SCHEDULE A |
|---------------------------------------------|-----|--------------|----|------------|----|------------------|
|                                             |     | 2010         |    | 2010       |    | 2009             |
|                                             |     | Budget       |    | Actual     |    | Actual           |
|                                             | -   | (unaudited)  |    |            |    |                  |
| OTHER REVENUE FROM OWN SOURCES              |     | <b>,</b> , , |    |            |    |                  |
| Licences and permits                        | \$  | 151,490      | \$ | 187,802    | \$ | 144,934          |
| Leases and rentals                          |     | 327,610      |    | 355,230    |    | 331,475          |
| Interest on investments                     |     | 60,000       |    | 35,763     |    | 29,893           |
| Interest on property taxes                  |     | 43,841       |    | 61,391     |    | 50,122           |
| Miscellaneous - operating                   |     | 106,762      |    | 107,796    |    | 54,834           |
| Contributions and other                     |     | 7,595        |    | 63,318     |    | 233,282          |
| Airport services                            |     | 107,972      |    | 100,698    |    | 102,083          |
| Community Hall                              |     | 25,793       |    | 24,244     |    | 28,895           |
| Civic Centre                                | _   | 133,714      |    | 130,078    | _  | 137,151          |
|                                             | \$  | 964,777      | \$ | 1,066,320  | \$ | 1,112,668        |
| GOVERNMENT TRANSFERS                        | =   |              | _  |            | -  | i                |
| Operating                                   |     |              |    |            |    |                  |
| Revenue sharing grants                      | \$  | 134,000      | \$ | 134,434    | \$ | 797,231          |
| Fire protection                             |     | 75,110       |    | 84,950     |    | 77,740           |
| Community parks and other                   |     | 111,650      |    | 133,239    |    | 114,248          |
| Other grants                                | _   | 10,000       |    | 217,070    |    | 71,791           |
|                                             |     | 330,760      |    | 569,693    |    | 1,061,010        |
| Capital                                     | -   |              |    |            |    |                  |
| Infrastructure                              |     | 2,091,593    |    | 1,317,910  |    | 533,027          |
| Federal gas tax revenue                     | -   | 278,000      |    | 278,513    |    | 282,071          |
|                                             | -   | 2,369,593    |    | 1,596,423  | _  | 815,098          |
|                                             | \$  | 2,700,353    | \$ | 2,166,116  | \$ | 1,876,108        |
| OTHER CAPITAL REVENUE                       | 2   |              | _  |            | -  |                  |
| Gain on disposal of tangible capital assets | \$  | 1,040,000    | \$ | 95,161     | \$ | 2,316            |
| Contributions of tangible capital assets    |     | -            |    | 60,000     |    | -                |
| Transfer from deferred revenue - capital    | -   | 410,000      |    | 160,000    | _  | 156,642          |
|                                             | \$_ | 1,450,000    | \$ | 315,161    | \$ | 158,958          |
| TOTAL REVENUE                               | \$  | 13,731,130   | \$ | 12,220,319 | \$ | 11,430,180       |
|                                             | -   |              | -  |            | *= | 11,400,100       |
| SUMMARY OF REVENUE                          |     |              |    |            |    |                  |
| Operating revenue                           | \$  | 9,903,942    | \$ | 10,245,417 | \$ | 10,222,842       |
| Capital and other revenue                   | •   | 3,827,188    | •  | 1,974,902  | •  | 1,207,338        |
|                                             | -   |              |    |            |    | .,,              |
|                                             | \$_ | 13,731,130   | \$ | 12,220,319 | \$ | 11,430,180       |

# TOWN OF QUALICUM BEACH CONSOLIDATED SCHEDULE OF EXPENSES YEAR ENDED DECEMBER 31, 2010

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|                                     | _   | 2010<br>Budget<br>(unaudited) | _        | 2010<br>Actual | -   | S9<br>SCHEDULE B<br>2009<br>Actual |
|-------------------------------------|-----|-------------------------------|----------|----------------|-----|------------------------------------|
| GENERAL GOVERNMENT SERVICES         |     | (2.1.2.2.2.1.0.2.)            |          |                |     |                                    |
| Legislative                         | \$  | 110,000                       | \$       | 113,636        | \$  | 110,662                            |
| Grants-in-aid                       |     | 87,439                        |          | 87,432         |     | 86,412                             |
| Office and ground maintenance       |     | 187,701                       |          | 141,753        |     | 236,270                            |
| Administrative                      |     | 1,127,662                     |          | 1,075,550      |     | 1,136,897                          |
| Other                               | _   | 88,527                        |          | 89,410         | -   | 92,081                             |
|                                     |     | 1,601,329                     |          | 1,507,781      |     | 1,662,323                          |
| Fiscal services                     |     | 30,923                        |          | 22,482         |     | 14,589                             |
| Tangible capital asset amortization |     | 62,000                        | •<br>    | 60,175         | -   | 62,239                             |
|                                     | \$_ | 1,694,252                     | \$       | 1,590,438      | \$_ | 1,739,151                          |
| PROTECTIVE SERVICES                 |     |                               |          |                |     |                                    |
| RCMP                                | \$  | 900,000                       | \$       | 839,978        | \$  | 820,510                            |
| Fire department                     |     | 502,415                       |          | 529,780        |     | 454,595                            |
| Other                               | _   | 311,008                       |          | 293,176        | -   | 288,085                            |
|                                     |     | 1,713,423                     |          | 1,662,934      |     | 1,563,190                          |
| Tangible capital asset amortization | _   | 42,000                        | <u> </u> | 41,600         | _   | 43,027                             |
|                                     | \$_ | 1,755,423                     | \$_      | 1,704,534      | \$_ | 1,606,217                          |
| TRANSPORTATION SERVICES             |     |                               |          |                |     |                                    |
| P/W administration and yard         | \$  | 524,072                       | \$       | 490,340        | \$  | 548,501                            |
| Roads and drainage                  |     | 686,882                       |          | 817,357        |     | 799,518                            |
| Airport                             |     | 385,537                       |          | 322,471        |     | 414,620                            |
| less fuel sales                     |     | (277,007)                     |          | (186,027)      |     | (217,702)                          |
| Street lighting                     |     | 128,338                       |          | 130,491        |     | 122,215<br>494,658                 |
| Equipment                           |     | 511,785                       | _        | 511,107        | -   | 494,000                            |
|                                     |     | 1,959,607                     |          | 2,085,739      |     | 2,161,810                          |
| Tangible capital asset amortization | _   | 2,158,000                     | _        | 2,128,933      | -   | 2,201,951                          |
|                                     | \$_ | 4,117,607                     | \$       | 4,214,672      | \$_ | 4,363,761                          |
| ENVIRONMENTAL HEALTH SERVICES       |     |                               |          |                |     |                                    |
| Waste removal                       | \$  | 329,772                       | \$       | 232,044        | \$  | 142,968                            |
| Solid waste landfill                |     | 15,920                        |          | 11,625         |     | 13,703                             |
| Other solid waste                   | -   | 45,422                        |          | 238,196        | -   | 87,881                             |
|                                     | \$_ | 391,114                       | \$_      | 481,865        | \$_ | 244,553                            |

## TOWN OF QUALICUM BEACH

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## CONSOLIDATED SCHEDULE OF EXPENSES (continued)

## YEAR ENDED DECEMBER 31, 2010

|                                                      | _   | 2010<br>Budget<br>(unaudited) | _   | 2010<br>Actual | -           | S9<br>SCHEDULE B<br>2009<br>Actual |
|------------------------------------------------------|-----|-------------------------------|-----|----------------|-------------|------------------------------------|
| WATER SERVICES                                       | ¢   | •                             | •   | 744,550        | \$          | 751,314                            |
| Water maintenance<br>Fiscal services                 | \$  | 727,560                       | \$  | 744,550<br>-   | Þ           | 28,000                             |
| Water tangible capital asset amortization            | _   | 325,000                       | _   | 323,701        | -           | 334,803                            |
|                                                      | \$  | 1,052,560                     | \$_ | 1,068,251      | \$_         | 1,114,117                          |
| SEWER SERVICES                                       |     |                               |     |                |             |                                    |
| Sewer maintenance                                    | \$  | 182,433                       | \$  | 176,017        | \$          | 183,328                            |
| Sewer tangible capital asset amortization            | _   | 150,000                       |     | 150,035        | -           | 155,181                            |
|                                                      | \$_ | 332,433                       | \$  | 326,052        | \$_         | 338,509                            |
| PUBLIC HEALTH SERVICES                               |     |                               |     |                |             |                                    |
| Cemetery                                             | \$_ | 42,763                        | \$_ | 51,045         | \$_         | 33,311                             |
|                                                      | _   |                               |     |                |             |                                    |
| PLANNING DEVELOPMENT SERVICES<br>Planning and zoning | \$  | 216,153                       | \$  | 291,845        | \$          | 245,626                            |
| Community development                                |     | 392,530                       |     | 369,033        |             | 428,181                            |
|                                                      | \$_ | 608,683                       | \$_ | 660,878        | \$          | 673,807                            |
| PARKS AND RECREATIONAL SERVICES                      |     |                               |     |                |             |                                    |
| Recreation                                           | \$  | 10,404                        | \$  | 3,832          | \$          | 20,145                             |
| Community Hall                                       |     | 67,860                        |     | 67,217         |             | 66,226                             |
| Civic Centre                                         |     | 445,471                       |     | 444,684        |             | 429,449                            |
| Parks buildings                                      |     | 163,100                       |     | 161,391        |             | 159,262                            |
| Beach maintenance                                    |     | 58,940                        |     | 61,322         |             | 47,000                             |
| Parks and landscaping                                | -   | 739,106                       | -   | 847,017        | -           | 746,678                            |
|                                                      |     | 1,484,881                     |     | 1,585,463      |             | 1,468,760                          |
| Tangible capital asset amortization                  | _   | 163,000                       |     | 162,792        | -           | 168,375                            |
|                                                      | \$_ | 1,647,881                     | \$_ | 1,748,255      | \$          | 1,637,135                          |
| TOTAL EXPENDITURES                                   | \$_ | 11,642,716                    | \$  | 11,845,990     | \$          | 11,750,560                         |
| SUMMARY OF EXPENDITURES                              |     |                               |     | -              | •           |                                    |
| Operating costs                                      | \$  | 8,711,793                     | \$  | 8,956,272      | \$          | 8,742,395                          |
| Fiscal services                                      | -   | 30,923                        | •   | 22,482         | Ŧ           | 42,589                             |
| Amortization                                         | _   | 2,900,000                     |     | 2,867,236      | -           | 2,965,576                          |
|                                                      | \$_ | 11,642,716                    | \$_ | 11,845,990     | \$ <u>.</u> | 11,750,560                         |

#### TOWN OF QUALICUM BEACH

# SCHEDULE OF RECEIPTS AND DISBURSEMENTS OF GAS TAX AGREEMENT

## YEAR ENDED DECEMBER 31, 2010

**.** . .

|                                                                                           | _  | 2010                     | S'     | S10<br>CHEDULE C<br>2009          |
|-------------------------------------------------------------------------------------------|----|--------------------------|--------|-----------------------------------|
| Gas Tax Agreement Funds                                                                   |    |                          |        |                                   |
| Opening balance<br>Add: Amount received during the year<br>Less: Amount spent on projects | \$ | (337,876)<br>278,513<br> | \$<br> | (250,862)<br>282,071<br>(369,085) |
|                                                                                           | \$ | (59,363)                 | \$     | (337,876)                         |

The federal gas tax funding is provided by the Government of Canada. The use of the funding is established by a funding agreement between the Municipality and the Union of British Columbia Municipalities. Gas tax funding may be used towards designated public transit, community energy, water, wastewater, solid waste and capacity building projects, as specified in the funding agreements.

#### TOWN OF QUALICUM BEACH CONSOLIDATED SCHEDULE OF SEGMENT DISCLOSURE BY SERVICE DECEMBER 31, 2010

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|                            |              |              | Gen          | eral         |        |           |        |            |    |             |                       |              |              |           |           |              | Pa              | ks           |             |
|----------------------------|--------------|--------------|--------------|--------------|--------|-----------|--------|------------|----|-------------|-----------------------|--------------|--------------|-----------|-----------|--------------|-----------------|--------------|-------------|
|                            |              |              | Gover        | nment .      |        | Prote     | ective | 1          |    | Transpor    | tation                | Enviror      | imental      |           | Develop   | ment         | & Recr          | vatio        | תו          |
|                            | Conso        | ildated      | Serv         | rices        |        | Services  |        |            |    | Servio      | :05                   | Sen          | lces         |           | Servic    | 65           | <br>Serv        | ices         |             |
|                            | 2010         | 2009         | 2010         | 2009         | 2      | 2010      |        | 2009       |    | 2010        | 2009                  | 2010         | 2009         |           | 2010      | 2009         | 2010            | ;            | 2009        |
| Revenue                    |              |              |              |              |        |           |        |            |    |             |                       |              |              |           |           |              |                 |              |             |
| Not taxation               | \$ 7,155,351 | \$ 6,842,348 | \$ 6,222,531 | \$ 5,918,318 |        |           |        |            |    |             |                       | \$ 932,820   | \$ 926,030   |           |           |              |                 |              |             |
| Sale of services           | 1,517,372    | 1,440,098    | -            | -            |        |           |        |            | \$ | 20,201      | \$ 23,553             | 1,491,525    | 1,413,987    | \$        | 4,336     |              | \$<br>1,310     | \$           | 2,578       |
| Other operating revenue    | 1,066,320    | 1,112,668    | 493,743      | 455,628      | \$     | 194,628   | \$     | 149,980    |    | 115,289     | 189,221               | -            | -            |           | 59,969    | \$ 99,382    | 202,892         |              | 218,477     |
| Government transfers       | 2,166,118    | 1,576,108    | 113,219      | 713,057      |        | 108,165   |        | 161,914    |    | 158,788     | 377,426               | 1,287,882    | 423,427      |           | -         | 6,000        | 502,104         |              | 102,284     |
| Gain on disposal of assets | 95,161       | 2,316        | 95,161       | -            |        | -         |        | -          |    | -           | 2,310                 | -            | -            |           | •         | -            | •               |              | -           |
| Other capital revenue      | 220,000      | 158,642      |              | -            |        |           |        |            | _  | 25,000      | 156,642               | 135,000      | •            |           |           | <u>.</u>     | <br>60,000      |              |             |
|                            | 12,220,319   | 11,430,160   | 6,924,654    | 7,085,003    |        | 300,793   |        | 311,094    |    | 317,255     | 740,150               | 3,847,207    | 2,783,424    |           | 64,305    | 107,362      | <br>768,108     |              | 413,339     |
|                            |              |              |              |              |        |           |        |            |    |             |                       |              |              |           |           |              |                 |              |             |
| Expenses                   |              |              |              |              |        |           |        |            |    |             |                       |              |              |           |           |              |                 |              |             |
| Wages and salaries         | 4,883,463    | 4,529,900    | 892,949      | 873,696      |        | 688,953   |        | 634,570    |    | 1,134,646   | 1,009,101             | 715,842      | 679,103      |           | 344,867   | 306,765      | 1,208,226       |              | 1,028,685   |
| Goods and services         | 3,972,789    | 4,212,495    | 614,832      | 788,627      |        | 973,981   |        | 928,620    |    | 951,093     | 1,152,708             | 737,635      | 533,403      |           | 316,011   | 387,042      | 379,237         |              | 442,095     |
| Amortization               | 2,867,238    | 2,965,576    | 60,175       | 62,239       |        | 41,600    |        | 43,027     |    | 2,126,933   | 2,201,951             | 473,738      | 489,984      |           | -         | -            | 162,792         |              | 100,375     |
| Fiscal services            | 22,482       | 42,589       | 22,482       | 14,589       |        | -         |        | -          |    |             | •                     | -            | 28,000       |           | -         | •            |                 | _            | <u> </u>    |
|                            | 11,845,990   | 11,750,580   | 1,590,438    | 1,739,151    | 1      | ,704,534  |        | 1,608,217  | _  | 4,214,672   | 4,363,760             | 1,927,213    | 1,730,490    |           | 680,878   | 673,807      | <br>1,748,255   | 1            | 1,637,135   |
| Annual surplus (deficit)   | \$ 374,329   | \$ (320,380) | \$_6,334,216 | \$ 5,345,852 | \$ [1, | ,403,741} | \$ (   | 1,294,323) | \$ | (3,897,417) | \$ <u>(3,614,602)</u> | \$ 1,919,994 | \$ 1,032,934 | <u>\$</u> | [596,574] | \$ (566,445) | \$<br>(982,149) | <u>\$ (1</u> | (1,223,796) |

## TOWN OF QUALICUM BEACH CONSOLIDATED SCHEDULE OF TANGIBLE CAPITAL ASSETS DECEMBER 31, 2010

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SCHEDULE E

|                                                                                                                                                                                                                                   | Land          | Buildings                                                           | Equipment                                                                         | Water                                                                         | Sewer                                                                   | Drainage                                                                       | Roads                                                                                       | Other                                                                           | Parks                                                       | Total                                                                                    |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|---------------------------------------------------------------------|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|-------------------------------------------------------------|------------------------------------------------------------------------------------------|
| Opening Balance (Jan 1, 2009)                                                                                                                                                                                                     | \$ 30,631,352 | \$ 18,285,179                                                       | \$ 3,818,130                                                                      | \$ 13,386,577                                                                 | \$<br>9,310,870                                                         | \$ 16,760,725                                                                  | \$ 40,238,787                                                                               | \$ 17,465,385                                                                   | \$ 1,169,369                                                | \$ 151,066,374                                                                           |
| Add: 2009 Additions                                                                                                                                                                                                               | -             | 58,544                                                              | 343,882                                                                           | 422,925                                                                       | -                                                                       | -                                                                              | 1,138,804                                                                                   | -                                                                               | 304,559                                                     | 2,268,714                                                                                |
| Less: 2009 Disposals                                                                                                                                                                                                              | -             | <u> </u>                                                            | (23,724)                                                                          |                                                                               | -                                                                       | -                                                                              | -                                                                                           | •                                                                               | -                                                           | (23,724)                                                                                 |
| Closing Balance (Dec. 31, 2009)                                                                                                                                                                                                   | 30,631,352    | 18,343,723                                                          | 4,138,288                                                                         | 13,809,502                                                                    | 9,310,870                                                               | 16,760,725                                                                     | 41,377,591                                                                                  | 17,465,385                                                                      | 1,473,928                                                   | 153,311,364                                                                              |
| Add: 2010 Additions                                                                                                                                                                                                               | -             | 1,406,786                                                           | 448,308                                                                           | -                                                                             | -                                                                       | 68,341                                                                         | 36,344                                                                                      | 719,870                                                                         | -                                                           | 2,679,649                                                                                |
| Less: 2010 Disposals                                                                                                                                                                                                              | (124,076)     |                                                                     | (187,716)                                                                         | (4,588)                                                                       | -                                                                       | (17,720)                                                                       | -                                                                                           | (63,310)                                                                        | -                                                           | (397,410)                                                                                |
| Closing Balance (Dec. 31, 2010)                                                                                                                                                                                                   | 30,507,276    | 19,750,509                                                          | 4,398,880                                                                         | 13,804,914                                                                    | <br>9,310,870                                                           | 16,811,346                                                                     | 41,413,935                                                                                  | 18,121,945                                                                      | 1,473,928                                                   | 155,593,603                                                                              |
| ACCUMULATED AMORTIZATION<br>Opening Balance (Jan 1, 2009)<br>Add: 2009 Amortization<br>Less: 2009 Disposals<br>Closing Balance (Dec 31, 2009)<br>Add: 2010 Amortization<br>Less: 2010 Disposals<br>Closing Balance (Dec 31, 2010) |               | 4,768,076<br>353,961<br>-<br>5,122,037<br>408,584<br>-<br>5,530,621 | 2,194,232<br>260,184<br>(9,490)<br>2,444,926<br>262,178<br>(136,538)<br>2,570,566 | 3,804,496<br>204,061<br>-<br>-<br>4,008,557<br>186,350<br>-<br>-<br>4,194,907 | <br>3,775,483<br>155,181<br>-<br>3,930,664<br>155,181<br>-<br>4,085,845 | 4,227,123<br>293,729<br>-<br>-<br>4,520,852<br>294,844<br>(6,497)<br>4,809,199 | 16,493,482<br>1,334,322<br>-<br>-<br><u>17,827,804</u><br>1,160,614<br>-<br>-<br>18,988,418 | 5,763,337<br>323,421<br>-<br>-<br>6,088,758<br>368,254<br>(17,727)<br>6,437,285 | 670,934<br>40,717<br>-<br>711,651<br>31,231<br>-<br>742,882 | 41,697,163<br>2,965,576<br>(9,490)<br>44,653,249<br>2,867,236<br>(160,762)<br>47,359,723 |
| Net Book Value, Dec 31, 2009                                                                                                                                                                                                      | \$ 30,631,352 | \$ 13,221,686                                                       | <u>\$ 1,693,362</u>                                                               | \$ 9,800,945                                                                  | \$<br>5,380,206                                                         | \$ 12,239,873                                                                  | \$ 23,549,787                                                                               | \$ 11,378,627                                                                   | <u>\$ 762,277</u>                                           | \$ 108,658,115                                                                           |
| Net Book Value, Dec 31, 2010                                                                                                                                                                                                      | \$ 30,507,276 | \$ 14,219,888                                                       | \$ 1,828,314                                                                      | \$ 9,610,007                                                                  | \$<br>5,225,025                                                         | \$ 12,002,147                                                                  | \$ 22,425,517                                                                               | \$ 11,684,660                                                                   | \$ 731,046                                                  | \$ 108,233,880                                                                           |

Corix Water Products LP

#2 -2683 Moray Avenue Courtenay, BC V9N 8M9 CANADA <sup>™</sup>¬!: 250-334-3200 ∡: 250-334-2973 www.corix.com

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# QUOTATION



## Sales Quote Number: 1021205773 Sales Quote Date: 03/27/12

Page: 1

| BILL TO                                                | TOWN OF QUALICUM<br>P.O. BOX 130<br>QUALICUM BEACH, E<br>CANADA<br>Tel: 250-752-6921<br>Fax: 250-752-1243 |                                                          | SHIP TC       | Allen Ca<br>Qualicun                        | n Beach Airport<br>UM BEACH, BC | EACH        |
|--------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|----------------------------------------------------------|---------------|---------------------------------------------|---------------------------------|-------------|
| CUST NO.<br>TERMS<br>SHIP VIA<br>SHIP METHOD<br>F.O.B. | TOWQUABEA<br>Net 30 days<br>Corix Water Products Tru<br>PREPAID                                           | CLOSING DATE<br>ORDERED BY<br>ICK SALESPERSON<br>CREATOR | Allen Cameron | PROJECT<br>ENGINEEI<br>CUST JOE<br>CUST JOE | R<br>3 NO. QUALICU              | MAIRPORT    |
| PRINTED                                                | BStanger 03/27/12                                                                                         | 11:40 AM                                                 | •             |                                             |                                 |             |
| ITEM NO.                                               | DESCRIPTION                                                                                               |                                                          | UNIT          | QUANTITY                                    | UNIT PRICE                      | TOTAL PRICE |
| ZZWI-DRAINAG                                           | E ADS WATER QUALI                                                                                         | TY UNIT                                                  | EA            | 1                                           | 9,332.25                        | 9,332.25    |

| Taxable Amount<br>9,332.25                                                                 | Tax Exempt Amount<br>0.00    | HST-BC (12%)              | 1,119.87                            | Subtotal:<br>Total Tax:<br>Total: | 9,332.25<br>1,119.87<br>10,452.12 |
|--------------------------------------------------------------------------------------------|------------------------------|---------------------------|-------------------------------------|-----------------------------------|-----------------------------------|
| Thank you for the opportur                                                                 | ilty to quote. This quote pr | repared for you by:       | Blair Stanger<br>Tel: 250- 334-3200 | blair.stanger@d                   | corix.com                         |
| 3 QUOTATION IS VALID FOR T<br>SUBJECT TO APPROVAL OF CREI<br>OF MATERIAL QUOTED. F.O.B. PO | DIT. CORIX ACCEPTS NO RES    | PONSIBILITY FOR THE       | CORRECTNESS OR CO                   | MPLETENESS                        |                                   |
| ALL PRICE<br>GST No. 83522 9451RT                                                          | ES ARE FIRM FOR ACCEPTAN     | <b>CE WITHIN 30</b><br>88 | DAYS OF QUOTATIO                    | N DATE                            |                                   |



# Quotation and Work Order

January 26, 2012

To: Town of Qualicum Beach

Phone: 250-927-5003

Attention: Alan Cameron

Email: acameron@qualicum beach.com

**<u>Re: Qualicum Beach Airport Fuel Spill Containment</u>** We are pleased to quote unit prices for the above noted project.

## Scope of Work

| Regrade 2 areas near fueling stations | to create swale. Supply of gravel l      | oy others.   |
|---------------------------------------|------------------------------------------|--------------|
| +/- 170 n                             | n <sup>2</sup> \$ 7.00 / m <sup>2</sup>  | \$ 1,190.00  |
| Pave ONLY with 50 mm of Hot Mix A     | sphait, 2 ft wide trench and 2 swa       | le areas,    |
| +/- 220 n                             | m <sup>2</sup> \$ 44.00 / m <sup>2</sup> | \$ 9,680.00  |
| Pave 75 mm High Asphalt Drainage C    | Curb,                                    |              |
| +/- 14                                | m \$ 20.00 / m                           | \$ 280.00    |
| Approximate Total                     |                                          | \$ 11,150.00 |

If there are any questions concerning this quote please call me at your convenience.

Note: \*\*Due to current conditions with oil prices, prices are subject to change. Sub-base and base by others. Any tight blading to be billed hourly. Lap joints, Crack Sealing, Layout and Material Testing are <u>not</u> included. Upon completion of work an on site measure-up will determine actual billing area. Catch basins, manholes etc. are to be installed and adjusted by others if required. This quote is based on <u>2 mobilizations</u>, traffic control is <u>not</u> included. HST will be added to the bill.

Terms and Guarantee: This quotation is valid for 14 days from quotation date. Awarded work is guaranteed subject to weather at time of paving. HBP cannot guarantee specified densities which are paved in cold/damp weather from about October (or earlier), until the following Spring warm weather returns. Uncompleted Fall work will be completed the following Spring (subject to price escalation or as noted.) Work is guaranteed for one year from date of completion against faulty workmanship and/or materials supplied by HBP and as noted above. HBP will not be responsible for:

- any open cracks that may develop along seams between existing and new pavement

- complete water drainage from paved surfaces sloping less than 1%

- damages or delays due to any act or omission due to strikes

- weather, or any causes beyond its control.

It is understood and agreed that this quotation shall become a binding contract upon written acceptance and shall constitute the entire binding contract between the periles hereto and that there are no other express or implied agreements. Additional work requested by the Customer shall be deemed "extras" and shall be charged therefore at our normal charge out rates. The Customer guarantees payment of the above price immediately upon satisfactory completion or Progress involce. It is understood and agreed that interest of 18% per annum shall be charged on the balance of the account unpaid. Any other terms of payment, credit approval, or interest payments must be established prior to commencement of work. Customers with <u>prior approved credit and terms agree</u> that 18% interest per annum will be added to involces not paid within 30 days of involce date. The Customer hereby authorizes HBP to: obtain such credit information & reports es may be required. <u>Credit Application Forms</u> are available on request.

| Signed: Hay<br>Dennis Dougan, AScT | iock Bros. Paving Ltd. |
|------------------------------------|------------------------|
|------------------------------------|------------------------|

Accepted: Date: Customer or Representative

## Appendix 3: 2012 Artist and Studio Guide for Parksville – Qualicum and Area Proposal

## **Summary Evaluation**

| Proponent:<br>Amount Requested:<br>Summary:                                                        | Oceanside Community Arts Council<br>\$5,000<br>Production and distribution of a guide to artists and studio<br>Qualicum area.                                                           | s in the      | Parksville- |
|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-------------|
| Eligibility:                                                                                       | Production and distribution of an artist and studio guide is e Operating Costs.                                                                                                         | eligible a    | is Targeted |
| Priority Areas:                                                                                    | Arts, Culture, and Media: Promotion of arts and cultural acti areas to promote regional tourism.                                                                                        | vities in     | non-urban   |
| Evaluation Criteria:<br>Project Viability:<br>Clear and well-define                                |                                                                                                                                                                                         | Yes<br>✓      | No/ NA      |
| Strong potential for s<br>Realistic goals<br>Sufficient information                                |                                                                                                                                                                                         | $\checkmark$  |             |
| -                                                                                                  | clearly identified capacity to undertake work<br>ids will be well managed                                                                                                               | Yes<br>✓<br>✓ | No/ NA      |
| attempted<br>The proposal does no                                                                  | evident in the project – the work is not already being<br>ot replicate an existing event, program or project<br>pete with existing businesses or generate unfair competition<br>inesses | Yes<br>✓<br>✓ | No/ NA      |
| Leads to increased ec<br>communities                                                               | fiable economic benefits to the participating communities<br>conomic activity or employment in the participating<br>and investment to the Northern Communities of the RDN               | Yes<br>✓      | No/ NA      |
| <b>Community Support:</b><br>Well-articulated com<br>Demonstrates partne<br>Addresses priorities i |                                                                                                                                                                                         | Yes<br>✓<br>✓ | No/ NA      |
| Project Area:<br>Recommendation:                                                                   | ☑ PARKSVILLE ☑ QB ☑ EA 'E' ☑ EA 'F' ☑ EA 'G                                                                                                                                             | •             | ⊠ EA 'H'    |

REGIONAL DISTRICT OF NANAIMO

## **APPLICATION FORM**

Northern Community Economic Development Program 2012

AMOUNT REQUESTED: NAME OF ORGANIZATION: QCEANSIDE COMMUNITY ARTS COUNCIL \$5,000.00 MAILING ADDRESS: P.O. BOX 1662 133 MCMILLIAN STREET PARKSVILLE, BC V9P 245 **TELEPHONE NUMBER:** E-MAIL ADDRESS: CONTACT PERSON: 250-248-8185 ocac @ shaw. ca TANYA PRITCHETT FAX NUMBER: pritche @ telus. net TREASURER 250-248-8185 PROJECT TITLE: 2012 ARTIST + STUDIO GUIDE FOR PARKSVILLE-QUALICUM " AREA PROJECT DESCRIPTION: PRODUCTION OF A FOLD-OUT BROCHURE LISTING PARTICIPATING ARTISTS, GALLERIES & BUSINESSES SUPPORTING DEEANSIDE + AREA ARTISTS. THE BROCHURE WILL PROVIDE ADDRESSES, A MAP SHOWING LOCATIONS " A BRIEF DESCRIPTION OF ART TO THE 3 MAJOR FERRY ROUTE; SELECT MINOR FERRY RULTES HOTELS; MOTELS; RESORTS; VISITOR INFOCENTRES FROM VICTOR IA TO (Please attach any supporting materials and documents produced as a result of the project.) CAMPBELL RIVER PROJECT AREA (SELECT ALL THAT APPLY): M FA 'F' OUALICUM BEACH PARKSVILLE TVFA 'F' D'EA 'H' D'EA 'G' DESCRIBE IN DETAIL WHAT THE NORTHERN COMMUNITY ECONOMIC DEVELOPMENT FUNDS WILL BE USED FOR: -GRAPHIC DESIGNYLAY-DUT COSTS - PRINTING COSTS TO PRODUCE THE BROCHURE - RACK FEES CHARGED BY DISTRIBUTION COMPANY SUPPLYING BC FERRY ROUTES -DELIVERY / DISTRIBUTION COSTS OF BROCHURE TO OTHER (Please attach additional pages as necessary.) LIST ALL GRANTS RECEIVED AND/OR APPLIED FOR FROM OTHER SOURCES: -BC ARTS COUNCIL - BC ARIS CURCE & DEVEL (SUMMER STUDENT EMPLOY) - HUMAN RESOURCE & DEVEL (SUMMER STUDENT EMPLOY) - THE OCEANSIDE COMMUNITY ARTS COUNCIL APPLIES ON AVERAGE, SIX (G) GRANTS ANNUALLY, VARYING IN DOUDR ANDIMIT APPLICABLE TO SPECIFIC PROTECTS.

**Please Note:** The Regional District of Nanaimo is subject to the provisions of *The Freedom of Information and Protection of Privacy Act* and cannot guarantee that information provided can or will be held in confidence.

#### REGIONAL DISTRICT OF NANAIMO

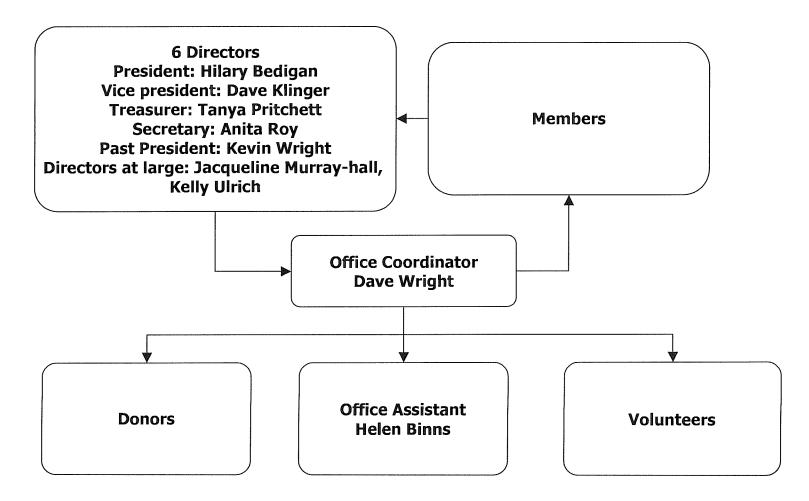
## **APPLICATION FORM**

Northern Community Economic Development Program 2012

EXPLAIN HOW YOUR PROJECT SUPPORTS THE PRINCIPLES AND PRIORITY AREAS OF THE PROGRAM: THE PROJECT SUPPORTS THE PRINCIPLES OF THE PROGRAM BY PROVIDIN WIDE RANGE EXPOSURE FOR ARTISTS & SMALLER GALLERIES THAT DUE TO COST PROHIBITIVENESS WOULD BE UNABLE TO REACH THE SAME NUMBER OF TOURISTS. THE BROCHURE WILL BE AN ESSENTIAL TOOL FOR DRAWING TOURIST TO THE PRIORITY AREAS, ARTISTS AND BUSINESSES FROM ALL PRIORITY AREAS ARE ABLE TO PARTICIPATE. (Please attach additional pages as necessary.) LIST ANY MEASURABLE ECONOMIC BENEFITS OR OTHER OUTCOMES THAT WILL RESULT FROM THIS PROJECT: \*INCREASED EXPOSURE FOR ARTISTS & BUSINESSES \* INCREASED TOURIST SPENDING AT GALLERIES Y BUSINESSES \* INCREASED EXPOSURE FOR PRIORITY AREAS \* SHOWCASING THE DIVERSITY OF ARTISTS' GALLERIES PRODUCTS THAT THE PRIORITY AREAS HAVE TO OFFERS; HELPING TO MAKE THE AREA AN "ART DESTINATION" riease attach additional pages as necessary.) PLEASE PROVIDE THE FOLLOWING SUPPLEMENTAL MATERIAL: MAp Organizational Chart illustrating the structure of your organization, including Directors and volunteers. 2 pas A copy of a bank statement showing your organization's name and address. Acopy of your organization's financial statements for the current year and one year prior. SEE ATTACHED HOTES A copy of your organization's budget for the current year and one year prior. SEE ATTACHED NOTES" Any supporting materials you consider necessary to communicate your project idea. SIGNATURE DATE: 25 APRIL 2012 By signing here, you confirm that you have read the Program Guide and that you are signing on behalf of an eligible applicant. SUBMIT HARD COPIES TO: NORTHERN COMMUNITY ECONOMIC DEVELOPMENT PROGRAM **REGIONAL DISTRICT OF NANAIMO** 6300 HAMMOND BAY ROAD V9T 6N2 SUBMIT DIGITAL COPIES TO: nced@rdn.bc.ca OFFICE USE ONLY: DATE RECEIVED: **RECEIVED BY:** COMMENTS: FUNDING AWARDED: YES **NO** AMOUNT AWARDED: Please Note: The Regional District of Nanaimo is subject to the provisions of The Freedom of Information and

Protection of Privacy Act and cannot guarantee that information provided can or will be held in confidence.

## **Oceanside Community Arts Council Organizational Chart 2012**



## OCEANSIDE COMMUNITY ARTS COUNCIL Overview of Volunteers

| <b>REGULAR VOLUNTEERS</b><br>Marjorie Gueho | AREA OF WORK<br>Gift Shop, ordering &pay outs |
|---------------------------------------------|-----------------------------------------------|
| Margaret Mitchell                           | Gift shop                                     |
| Allan Watson                                | Office, Blue Brochure                         |
| Audra Wright                                | Office, general                               |
| Tatiana Myers                               | Office                                        |
| Gillian Walker                              | Gallery                                       |
| Jeff Shields                                | Website                                       |
| Pat Collins                                 | Garden                                        |
| Doug O'Brien                                | maintenance                                   |
| Eileen Nesbitt                              | Art Classes Co-ordinator                      |
| Janice Austin                               | Piano player, Website                         |
| Audrey Raines                               | Resident Artist                               |
| Merry Hallsor                               | past president                                |
| Hilary Bedigan                              | receptions                                    |
| Dave Klinger                                | performing arts committee                     |
| Anita Roy                                   | Office, receptions, computers                 |
| Mehdi                                       | Receptions                                    |
| Joan Shaver                                 | Receptions, hanging                           |
| Jacqui Murray-Hall                          | Resident Artist, Wed. drop in                 |
| Tanya Prichett                              | VIU contact                                   |
| Colleen Garton                              |                                               |
| Geri Rea                                    |                                               |
| Carsten Krogh                               | handy man                                     |
| Elaine Nesbit                               | workshop classes                              |
| Bonnie Klassen                              | gallery committee, hanging                    |
| Jode Tilly                                  | reception coordinator                         |



# STAL COMMUN **CREDIT UNION**

# STATEMENT OF ACCOUNTS

| Date       | February 29, 2012 |
|------------|-------------------|
| Member No. | 123574            |
| Page       | 1 of 6            |

35836 COA(15R E D 00000 OCEANSIDE COMMUNITY ARTS COUNCIL PO BOX 1662 STN MAIN PARKSVILLE BC V9P 2H5

## CHEQUING

| Date      | Description                                                      | Withdrawals | Deposits | Balance |
|-----------|------------------------------------------------------------------|-------------|----------|---------|
|           | Opening Balance                                                  |             | ·        | 1       |
|           | External Withdrawal Misc Payments ROYAL BANK CENTRAL CARD CENTRE |             |          |         |
| 01 Feb 12 | External Withdrawal Misc Payments ROYAL BANK CENTRAL CARD CENTRE |             |          |         |
| 01 Feb 12 | External Withdrawal Misc Payments ROYAL BANK CENTRAL CARD CENTRE |             |          |         |
| 02 Feb 12 | Eff. 02-01 Cheque 1237                                           |             |          |         |
| 03 Feb 12 | External Deposit Misc Payments ROYAL BANK CENTRAL CARD CENTRE    |             |          |         |
| 03 Feb 12 | Eff. 02-02 Cheque 1243                                           |             |          |         |
| 03 Feb 12 | Bill Payment - Shaw Cable                                        |             |          |         |
| 03 Feb 12 | Deposit                                                          |             |          |         |
| 03 Feb 12 | Withdrawal recieiver General 892926783                           |             |          |         |
| 04 Feb 12 | Eff. 02-03 Cheque 1224                                           |             |          |         |
| 04 Feb 12 | Eff. 02-03 Cheque 1258                                           |             |          |         |
| 04 Feb 12 | Eff. 02-03 Cheque 1261                                           |             |          |         |
| 06 Feb 12 | External Deposit Misc Payments ROYAL BANK CENTRAL CARD CENTRE    |             |          |         |
| 07 Feb 12 | Eff. 02-06 Cheque 1251                                           |             |          |         |
| 07 Feb 12 | Eff. 02-06 Cheque 1245                                           |             |          |         |
| 08 Feb 12 | External Deposit Misc Payments ROYAL BANK CENTRAL CARD CENTRE    |             |          |         |
| 08 Feb 12 | External Withdrawal Misc Payments ROYAL BANK CENTRAL CARD CENTRE |             |          |         |
| 08 Feb 12 | Eff. 02-07 Cheque 1238                                           |             |          |         |
| 08 Feb 12 | Eff. 02-07 Cheque 1239                                           |             |          |         |
|           | continued.                                                       |             |          |         |

## At Coastal Community, you get to elect the people in charge! It starts with your vote in our Board of Directors Election -- from March 5 to April 4, 2012. Now you can vote online through Member Direct online banking. Visit our website to learn more.

smart (statement) solutions 100% recycled paper



24 Hour Remote Banking www.cccu.ca or 1.888.741.4040

>>visit www.cccu.ca

Lost/stolen Mastercard or Membercard 1.800.LOST111

## Northern Community Economic Development Program 2012 Application Form – Supplemental Notes Oceanside Community Arts Council

- We have enclosed copies of our 2009 and 2010 Financial Statements. As our year end is 31 December, our 2011 Financial Statements are currently being prepared by our accountant and not available at submission deadline. We have enclosed an "unadjusted" 2011 Balance Sheet & Income Statement for reference.
- We have enclosed a copy of our 2011 budget, however, our 2012 budget is only in a "draft" format as our Annual General Meeting is not scheduled until 15 May 2012 and therefore, our current year's budget has not be accepted and can only be deemed "draft" at the grant submission deadline.

# OCEANSIDE COMMUNITY ARTS COUNCIL BALANCE SHEET December 31, 2010 (Unaudited - See Notice to Reader)

|                                                                                                             | 2010                                        | 2009                          |
|-------------------------------------------------------------------------------------------------------------|---------------------------------------------|-------------------------------|
| ASSETS                                                                                                      |                                             |                               |
| Current:<br>Cash and bank<br>Temporary investments<br>Goods and services tax receivable<br>Prepaid expenses | \$ 19,859<br>8,107<br>1,415<br><u>1,774</u> | \$     8,797<br>17,073<br>573 |
| Property, plant and equipment - note 2                                                                      | 31,155<br><u>30,439</u>                     | 26,443<br><u>30,772</u>       |
|                                                                                                             | \$ <u>61,594</u>                            | \$ <u>57,215</u>              |

The accompanying notes are an integral part of these financial statements.

SABO, JANG & CO. LTD.

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# OCEANSIDE COMMUNITY ARTS COUNCIL BALANCE SHEET December 31, 2010 (Unaudited - See Notice to Reader)

|                                                                                            | 2010               | 2009                                  |
|--------------------------------------------------------------------------------------------|--------------------|---------------------------------------|
| LIABILITIES                                                                                |                    |                                       |
| Current:<br>Accounts payable & acc. liab.<br>Deferred income<br>Accrued wages and benefits | \$ 4,740<br>15,900 | \$     4,871<br>7,800<br><u>1,935</u> |
|                                                                                            | 20,640             | 14,606                                |
| NET ASSETS                                                                                 | 20,640             | <u>    14,606</u>                     |
| Net Assets - page 3                                                                        | 40,954             | <u> </u>                              |
|                                                                                            | \$ <u>61,594</u>   | \$ <u>57,215</u>                      |

The accompanying notes are an integral part of these financial statements.

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# OCEANSIDE COMMUNITY ARTS COUNCIL

# STATEMENT OF REVENUES AND EXPENSES

Year ended December 31, 2010 (Unaudited - See Notice to Reader)

|                               | 2010               | <b>2</b> 009 |
|-------------------------------|--------------------|--------------|
| Revenue                       | \$ <u>93,878</u>   | \$88,427     |
| Artists fees                  | 7,498              | 12,892       |
| Gross margin                  | 86,380             | 75,535       |
| Expenses                      |                    |              |
| Accounting and legal          | 2,350              | 1,727        |
| Advertising and promotion     | 6,901              | 5,189        |
| Amortization - notes 1a and 2 | 1,772              | 1,828        |
| Bank charges and interest     | 830                | 1,096        |
| Fundraising                   | <b></b> .          | 5,232        |
| Honorariums                   | 5,616              | ***          |
| Insurance                     | 110                | 2,875        |
| Meals and entertainment       | 450                |              |
| Office                        | 4,823              | 6,957        |
| Project expenses              | 11,655             | 8,821        |
| Rent                          | 2,000              | · ••         |
| Repairs and maintenance       | 10,554             | 5,190        |
| Scholarships                  | 500                | 700          |
| Supplies                      |                    | 208          |
| Telephone                     | 425                | 959          |
| Travel and education          | 1,343 ·            | 3,914        |
| Utilities                     | 4,940              | 2,584        |
| Vehicle                       | 161                | 547          |
| Wages and benefits            | 33,605             | 41,212       |
|                               | 88,035             | 89,039       |
| Net (loss) for the year       | \$ <u>(1,655</u> ) | \$(13,504)   |

The accompanying notes are an integral part of these financial statements.

SABO, JANG & CO. LTD.

## OCEANSIDE COMMUNITY ARTS COUNCIL NOTES TO THE FINANCIAL STATEMENTS December 31, 2010

(Unaudited - See Notice to Reader)

## 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The accounting policies of the Society are in accordance with generally accepted accounting principles applied on a basis consistent with that of the preceding year. Outlined below are those policies considered particularly significant.

#### a) Property Plant and Equipment

Property, plant and equipment are recorded at cost. Amortization is provided annually at rates used for income tax purposes as follows except in the year of acquisition when one half of the rate is used.

| Buildings              | 4%  | Declining balance |
|------------------------|-----|-------------------|
| Computer equipment     | 30% | Declining balance |
| Equipment and fixtures | 20% | Declining balance |

#### 2. PROPERTY, PLANT AND EQUIPMENT

|                                                           |     | Cost                             | umulated<br>ortizatior         |           | let Book<br><u>Value</u>       | et Book<br>Value                    |
|-----------------------------------------------------------|-----|----------------------------------|--------------------------------|-----------|--------------------------------|-------------------------------------|
| Buildings<br>Computer equipment<br>Equipment and fixtures | \$  | 31,063<br>5,555<br><u>11,083</u> | 3,542<br>5,132<br><u>8,588</u> | \$        | ·27,521<br>423<br><u>2,495</u> | \$<br>28,668<br>604<br><u>1,500</u> |
|                                                           | \$_ | 47,701                           | \$<br>17,262                   | <u>\$</u> | 30,439                         | \$<br>30,772                        |

2010

2009

# Oceanside Community Arts Council Balance Sheet As at 12/31/2011

#### ASSET

| 55.00     |                                                                                                      |
|-----------|------------------------------------------------------------------------------------------------------|
|           |                                                                                                      |
| 0.00      |                                                                                                      |
| 90.00     |                                                                                                      |
| 100.00    |                                                                                                      |
| 687.24    |                                                                                                      |
| 7,194.75  |                                                                                                      |
| 60.33     |                                                                                                      |
| 8,149.16  |                                                                                                      |
| 624.08    |                                                                                                      |
|           | 16,960.56                                                                                            |
| 0.00      |                                                                                                      |
| 0.00      |                                                                                                      |
| 0.00      |                                                                                                      |
| 0.00      |                                                                                                      |
|           | 0.00                                                                                                 |
|           | 0.00                                                                                                 |
| 0.00      |                                                                                                      |
| 0.00      |                                                                                                      |
|           |                                                                                                      |
| 0.00      |                                                                                                      |
|           | 0.00                                                                                                 |
|           | 1,896.08                                                                                             |
|           | 1,021.46                                                                                             |
|           | 19,878.10                                                                                            |
|           |                                                                                                      |
|           | 0.00                                                                                                 |
|           | 0.00                                                                                                 |
|           | 0.00                                                                                                 |
|           | 0.00                                                                                                 |
|           |                                                                                                      |
| 5,886.09  |                                                                                                      |
|           |                                                                                                      |
| -,        | 753.94                                                                                               |
| 10 207 16 | 100.04                                                                                               |
|           |                                                                                                      |
|           | 1 760 74                                                                                             |
| 0.00      | 1,762.74                                                                                             |
|           |                                                                                                      |
| 0.00      | 0.00                                                                                                 |
| 31 062 00 | 0.00                                                                                                 |
|           |                                                                                                      |
| -0,041.30 | 27 520 05                                                                                            |
|           | 27,520.95                                                                                            |
|           | 0.00<br>30,037.63                                                                                    |
|           |                                                                                                      |
|           |                                                                                                      |
|           |                                                                                                      |
|           | 0.00                                                                                                 |
|           | 0.00                                                                                                 |
|           | 0.00<br>0.00                                                                                         |
|           | 0.00<br>0.00<br>1,438.89                                                                             |
|           | 0.00<br>0.00<br>1,438.89<br>-143.88                                                                  |
|           | 0.00<br>0.00<br>1,438.89                                                                             |
|           | 90.00<br>100.00<br>687.24<br>7,194.75<br>60.33<br>8,149.16<br>624.08<br>0.00<br>0.00<br>0.00<br>0.00 |

#### LIABILITY

Printed On: 04/24/2012

# **UNADJUSTED COPY**

# Oceanside Community Arts Council Balance Sheet As at 12/31/2011

| Current Liabilities                                              |              |                   |
|------------------------------------------------------------------|--------------|-------------------|
| Deferred Revenue - Grants                                        |              | 0.00              |
| Deferred Revenue - BC Arts Cou                                   |              | 0.00              |
| Key Deposits                                                     |              | 20.00             |
| Accounts Payable                                                 |              | 4,377.73          |
| Acct Payable & Accruais - Open                                   |              | 0.00              |
| Other Accounts Payable                                           |              | 1,200.00          |
| Import Duty Clearing<br>Bank Loan - Current Portion              |              | 0.00<br>0.00      |
| Bank Advances                                                    |              | 0.00              |
| Visa Payable                                                     | 0.00         | 0.00              |
| MasterCard Payable                                               | 0.00         |                   |
| American Express Payable                                         | 0.00         |                   |
| Other Credit Card Payable                                        | 0.00         |                   |
| Total Credit Card Payables                                       |              | 0.00              |
| Corporate Taxes payable                                          |              | 0.00              |
| Vacation payable                                                 | ,            | 0.00              |
| El Payable                                                       | 0.00         |                   |
| CPP Payable                                                      | 0.00         |                   |
| Federal Income Tax Payable                                       | 0.00         |                   |
| Total Receiver General                                           |              | 0.00              |
| WCB Payable                                                      |              | 0.00              |
| User-Defined Expense 1 Payable                                   |              | 0.00              |
| User-Defined Expense 2 Payable                                   |              | 0.00              |
| User-Defined Expense 3 Payable<br>User-Defined Expense 4 Payable |              | 0.00              |
| User-Defined Expense 5 Payable                                   |              | 0.00<br>0.00      |
| Deduction 1 Payable                                              |              | 0,00              |
| Deduction 2 Payable                                              |              | 0.00              |
| Deduction 3 Payable                                              |              | 0.00              |
| Deduction 4 Payable                                              |              | 0.00              |
| Deduction 5 Payable                                              |              | 0.00              |
| PST Payable                                                      |              | 0.00              |
| GST Charged on Sales                                             | 0.00         |                   |
| GST Charged on Sales - Rate 2                                    | 0.00         |                   |
| GST Paid on Purchases                                            | 0.00         |                   |
| GST Payroll Deductions                                           | 0.00<br>0.00 |                   |
| HST Charged on Sales<br>HST Paid on Purchases                    | -1,543.91    |                   |
|                                                                  | -1,0-0.51    | 1 542 01          |
| GST Owing (Refund)<br>Prepaid Sales/Deposits                     |              | -1,543.91<br>0.00 |
| Total Current Liabilities                                        |              | 4,053.82          |
| Total Cuffent Liabilities                                        |              | 4,055.02          |
| Long Term Liabilities                                            |              |                   |
| Bank Loans                                                       |              | 0.00              |
| Mortgage Payable                                                 |              | 0.00              |
| Loans from Owners                                                |              | 0.00              |
| Total Long Term Liabilities                                      |              | 0.00              |
|                                                                  |              |                   |
| TOTAL LIABILITY                                                  |              | 4,053.82          |
| EQUITY                                                           |              |                   |
| Owners Equity                                                    |              |                   |
| Owners Contribution                                              |              | 0.00              |
| Owners Withdrawals                                               |              | 0.00              |
| Net: Assets Invested In Capital                                  |              | 33,665.00         |
| Retained Earnings - Previous Year                                |              | 7,093.84          |
| Current Earnings                                                 |              | 6,398.08          |
|                                                                  |              | 17 100 00         |

**Total Owners Equity** 

Printed On: 04/24/2012

TOTAL EQUITY

# UNADJUSTED COPY

47,156.92

47,156.92

# Oceanside Community Arts Council Balance Sheet As at 12/31/2011

LIABILITIES AND EQUITY

51,210.74

# **UNADJUSTED COPY**

# Oceanside Community Arts Council Income Statement 01/01/2011 to 12/31/2011

#### REVENUE

| Sales Rovenue                  |           |
|--------------------------------|-----------|
| Sales - Gift Shop              | 2,834.50  |
| Sales - Gallery                | 2,853.00  |
| Sales - Library                | 135.00    |
| Sales - Show Entry Fees        | 0.00      |
| Performing Arts Revenue        | 1,447.00  |
| Reception Revenue              | 184.61    |
| Sales                          | 0.00      |
| Sales Returns                  | 0.00      |
| Early Payment Sales Discounts  | 0.00      |
| Net Sales                      | 7,454.11  |
| Other Ravenue                  |           |
| Gov/t Grant Revenue            | 31,014.00 |
| Municipal Grants Revenue       | 5,250.00  |
| Grants - Other                 | 0.00      |
| Donations - Corporate Sponsors | 2,000.00  |
| Membership Dues                | 2,590.22  |
| Workshop / Class Registers     | 880.00    |
| Room / Space Rental Income     | 5,376.40  |
| Donation Box Revenue           | 687.21    |
| Donations Receiptable          | 1,147.64  |
| Drop-Ins                       | 16.06     |
| Interest Revenue               | 44.09     |
| Fundraising                    | 3,862.01  |
| Artist Guide                   | 0.00      |
| Blue Brochure Revenue          | 4,050.00  |
| Youth Arts                     | 425.00    |
| Sponsored Projects             | 1,250.00  |
| Miscellaneous Revenue          | 94.92     |
| Total Other Revenue            | 58,687.55 |
| TOTAL REVENUE                  | 66,141.66 |
| Line Line and the second       |           |

#### EXPENSE

| Cost of Goods Sold                   |          |           |
|--------------------------------------|----------|-----------|
| Inventory A Cost                     |          | 0.00      |
| Inventory B Cost                     |          | 0.00      |
| Inventory C Cost                     |          | 0.00      |
| Inventory Variance                   |          | 0.00      |
| Item Assembly Costs                  |          | 0.00      |
| Adjustment Write-off                 |          | 0.00      |
| Transfer Costs                       |          | 0.00      |
| Instructor Fees                      |          | 862.50    |
| Program Supplies & Purchases         | 339.37   |           |
| Purchase Returns                     | 0.00     |           |
| Early Payment Purchase Discou        | 0.00     |           |
| Artists' Pay-outs - Gallery          | 1,982.40 |           |
| Artists' Pay-outs - Gift Shop        | 1,797.63 |           |
| Net Purchases                        |          | 4.119.40  |
| Freight Expense                      |          | 64.15     |
| Grant Commission                     |          | 1,500.00  |
| Show / Exhibit Expenses              |          | 3,430,00  |
| Total Cost of Goods Sold             |          | 9,976.05  |
|                                      |          | 3,370.03  |
| Devroll Evenenan                     |          |           |
| Payroll Expenses<br>Wages & Salaries |          | 04.050.44 |
| -                                    |          | 21,856.44 |
| El Expense                           |          | 551.46    |
| CPP Expense                          |          | 765.86    |
| WCB Expense                          |          | 66.41     |
| User-Defined Expense 1 Expense       |          | 0.00      |
| The ALL ALL ALLANDA                  |          |           |

Printed On: 04/24/2012

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# Oceanside Community Arts Council Income Statement 01/01/2011 to 12/31/2011

| 11 H F I H                        |      | 0.00      |
|-----------------------------------|------|-----------|
| User-Defined Expense 2 Expense    |      |           |
| User-Defined Expense 3 Expense    |      | 0.00      |
| User-Defined Expanse 4 Expanse    |      | 0.00      |
| User-Defined Expense 5 Expense    |      | 0.00      |
| Employee Benefite                 |      | 0.00      |
| Total Payroll Expanse             |      | 23,240.17 |
| General & Administrative Expe     |      |           |
| Accounting & Legal                |      | 3,275.00  |
| Advertising & Promotions          |      | 7,078.21  |
| Bad Debts                         |      | 0.00      |
| Bursary Pay-outs                  |      | 0.00      |
| Business Fees & Licenses          |      | 106.00    |
| Cash Short/Over                   |      | 23.46     |
| Copying & Printing                |      | 2,429.99  |
| Courier & Postage                 |      | 212.95    |
| Credit Card Charges               |      | 0.00      |
| Currency Exchange & Rounding      |      | 0.00      |
| Amortization Expense              |      | 0.00      |
| Equip. Rentals                    |      | 0.00      |
| Exhibit Fees Paid                 |      | 50.00     |
| Honorarium Pay-outs               |      | 0,00      |
| Gallery Supplies                  |      | 253.54    |
| Income Taxes                      |      | 0.00      |
| Insurance                         |      | 1,108.59  |
| Interest & Bank Charges           |      | 895.00    |
| Interest & Late Pyment Fees-Gov't |      | 0.00      |
| Internet Charges                  |      | 450.40    |
| Janitorial Services               |      | 978.32    |
| Office Supplies                   |      | 1,053.33  |
| Professional Dev / Training       |      | 55.00     |
| Property Taxes                    |      | 0.00      |
| Membership Dues                   |      | 350.83    |
| Motor Vehicle Expenses            |      | 515.91    |
| Miscellaneous Expenses            |      | 0.00      |
| Realized Exchange Gain/Loss       |      | 0.00      |
| Reception Refreshments            |      | 763.95    |
| Rent                              |      | 0.00      |
| Repair & Maintenance              |      | 2,457.10  |
| Telephone                         |      | 449.16    |
| Travel & Entertainment            |      | 0.00      |
| Meals & Food Allow.               |      | 0.00      |
| Travel & Ent:Non-Reimbursable     |      | 0.00      |
| Utilities                         |      | 4,016.52  |
| Vendor Late Payment Fees          |      | 4.10      |
| Visa Commissions                  | 0.00 |           |
| MasterCard Commissions            | 0.00 |           |
| American Express Commissions      | 0.00 |           |
| Other Credit Card Commissions     | 0.00 |           |
| Total Credit Card Commissions     |      | 0.00      |
| Total General & Admin. Expen      |      | 26,527.36 |
|                                   |      |           |
| TOTAL EXPENSE                     |      | 59,743.58 |
| NET INCOME                        |      | 6,398,08  |
|                                   |      |           |

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### OCEANSIDE COMMUNITY ARTS COUNCIL OPERATING BUDGET FOR THE YEAR ENDING 31 DECEMBER 2011

### PROJECTED INCOME

| Gift Shop / Gallery Sales<br>Gov't Grants | \$<br>\$ | 10,000<br>40,000 |  |
|-------------------------------------------|----------|------------------|--|
| Membership Dues                           | \$       | 2,100            |  |
| Room / Equip. Rental                      | \$       | 7,500            |  |
| Donations / Fundraising Revenue           | \$       | 11,000           |  |
| Concert Revenue                           | \$       | 1,000            |  |
| Sponsored Project Funding                 | \$       | 5,000            |  |
| Corporate Sponsorship                     | \$       | 3,000            |  |

## 2011 PROJECTED INCOME

\$ 79,600

## PROJECTED EXPENSES

| Advertising                        | \$<br>7,500  |           |
|------------------------------------|--------------|-----------|
| Amortization / Depreciation Allow. | \$<br>1,500  |           |
| Artists' Payouts                   | \$<br>6,000  |           |
| Building Repair & Maintenance      | \$<br>12,500 |           |
| Copying & Printing                 | \$<br>2,500  |           |
| Courier & Postage                  | \$<br>500    |           |
| Grant Commissions                  | \$<br>2,500  |           |
| Honorarium Pay-out Allow.          | \$<br>2,500  |           |
| Insurance - Bldg / Contents        | \$<br>1,000  |           |
| Interest & Bank Charges            | \$<br>1,000  |           |
| Internet Charges                   | \$<br>475    |           |
| Janitorial Services                | \$<br>2,000  |           |
| Membership & Licencing Fees        | \$<br>1,000  |           |
| Mileage / Travel Reimbursement     | \$<br>2,000  |           |
| Office Supplies                    | \$<br>1,500  |           |
| Show / Exhibit Expenses            | \$<br>10,000 |           |
| Telephone                          | \$<br>600    |           |
| Utilities                          | \$<br>5,500  |           |
| Wages & Salaries                   | \$<br>16,100 |           |
| 2011 PROJECTED EXPENSES            |              | \$ 79,675 |

| 2011 PROJECTED OPERATING INCOME /(LOSS) | \$ (75) |
|-----------------------------------------|---------|
|                                         |         |



### OCEANSIDE COMMUNITY ARTS COUNCIL OPERATING BUDGET FOR THE YEAR ENDING 31 DECEMBER 2012

# PROJECTED INCOME

| Gift Shop / Gallery Sales<br>Art Classes<br>Gov't Grants<br>Membership Dues<br>Room / Equip. Rental<br>Donations / Fundraising Revenue<br>Concert Revenue<br>Sponsored Project Funding | \$ \$ \$ \$ \$ \$ \$ \$ | 15,000<br>5,000<br>13,575<br>3,000<br>10,000<br>23,500<br>2,000<br>2,500 |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|--------------------------------------------------------------------------|--|
| Sponsored Project Funding                                                                                                                                                              | \$                      | 2,500                                                                    |  |
| Corporate Sponsorship                                                                                                                                                                  | \$                      | 3,000                                                                    |  |

### 2012 PROJECTED INCOME

\$ 77,575

### PROJECTED EXPENSES

| Accounting & Legal             | \$<br>3,500  |           |
|--------------------------------|--------------|-----------|
| Advertising                    | \$<br>7,000  |           |
| Artists' Payouts               | \$<br>6,500  |           |
| Building Repair & Maintenance  | \$<br>3,000  |           |
| Copying & Printing             | \$<br>500    |           |
| Courier & Postage              | \$<br>250    |           |
| Insurance - Bldg / Contents    | \$<br>1,200  |           |
| Interest & Bank Charges        | \$<br>1,000  |           |
| Internet Charges               | \$<br>500    |           |
| Janitorial Services            | \$<br>1,000  |           |
| Membership & Licencing Fees    | \$<br>1,000  |           |
| Mileage / Travel Reimbursement | \$<br>700    |           |
| Office Supplies                | \$<br>5,000  |           |
| Show / Exhibit Expenses        | \$<br>4,000  |           |
| Telephone                      | \$<br>650    |           |
| Facility Operations            | \$<br>17,000 |           |
| Wages & Salaries               | \$<br>26,000 |           |
| 2012 PROJECTED EXPENSES        |              | \$ 78,800 |

2012 PROJECTED OPERATING INCOME /(LOSS) \$ (1,225)

## Appendix 4: Commerce Ambassador Program Proposal

## **Summary Evaluation**

| Proponent:<br>Amount Requested:<br>Summary:<br>Eligibility:<br>Priority Areas:                                                                             | Qualicum Beach Chamber of Commerce<br>\$14,250<br>Development and delivery of a collaborative program of wo<br>involving regional employers and their employees for skills t<br>service, commerce and marketing.<br>Events are an eligible project cost.<br><i>Employment and Skills Training:</i> The proposed project enable<br>of a skilled workforce adapting to the trends of the 21 <sup>st</sup> Ce<br>HR programs for employers working to create the best<br>environments. | es the den<br>ntury, an | velopment<br>d provides |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-------------------------|
| <b>Evaluation Criteria:</b><br><i>Project Viability:</i><br>Clear and well-defined<br>Strong potential for su<br>Realistic goals<br>Sufficient information | iccess                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Yes<br>✓<br>✓<br>✓      | No/ NA                  |
| _                                                                                                                                                          | clearly identified capacity to undertake work<br>ds will be well managed                                                                                                                                                                                                                                                                                                                                                                                                            | Yes<br>✓<br>✓           | No/ NA                  |
| attempted<br>The proposal does not                                                                                                                         | evident in the project – the work is not already being<br>replicate an existing event, program or project<br>ete with existing businesses or generate unfair competition<br>nesses                                                                                                                                                                                                                                                                                                  | Yes<br>✓<br>✓           | No/ NA                  |
| Leads to increased eco<br>communities                                                                                                                      | iable economic benefits to the participating communities<br>pnomic activity or employment in the participating<br>nd investment to the Northern Communities of the RDN                                                                                                                                                                                                                                                                                                              | Yes<br>✓<br>✓           | No/ NA                  |
| <b>Community Support:</b><br>Well-articulated comm<br>Demonstrates partner<br>Addresses priorities id                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Yes<br>✓<br>✓           | No/ NA                  |
| Project Area:<br>Recommendation:                                                                                                                           | ☑ PARKSVILLE ☑ QB ☑ EA 'E' ☑ EA 'F' ☑ EA 'G                                                                                                                                                                                                                                                                                                                                                                                                                                         | 6 <b>'</b> 🖸            | Ĩ EA 'H'                |

### **APPLICATION FORM**



Northern Community Economic Development Program 2012

| NAME OF ORGANIZATION:<br>Qualicum Beach Chamber of Commerce                            |                                                                                | <b>AMOUNT REQUESTED:</b><br>\$ 14,250.00      |
|----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|-----------------------------------------------|
| MAILING ADDRESS:<br>PO Box 159<br>124 West 2nd Avenue<br>Qualicum Beach, BC<br>V9K 1S7 |                                                                                |                                               |
| CONTACT PERSON:<br>Peter Doukakis                                                      | <b>TELEPHONE NUMBER:</b><br>250-752-0960<br><b>FAX NUMBER:</b><br>250-752-2923 | E-MAIL ADDRESS:<br>chamber@qualicum.b<br>c.ca |
| PROJECT TITLE:<br>Commerce Ambassador Program                                          |                                                                                |                                               |

### **PROJECT DESCRIPTION:**

The Commerce Ambassador Program will focus on providing enhanced employability and skills training to small and medium sized businesses within the region in the areas of customer service, marketing and cross-promotional awareness. The program will run from June 1, 2012 to March 31, 2013 with an anticipated target group of 100 regional employees serving as many 85 - 100 employers. The program model is based on collaboration and sharing of best practices and resources with larger area employers and agencies providing the majority of the training and development as session facilitators. The human resources and marketing principles will allow employers to create a positive & supportive work environment while providing employee training.

(Please attach any supporting materials and documents produced as a result of the project.)

**PROJECT AREA** (SELECT ALL THAT APPLY):

| PARKSVILLE   | 🗹 QUALICUM BEACH | 🗹 EA 'E' | 🗹 EA 'F' | 🗹 EA 'G' | 🗹 EA 'H' |
|--------------|------------------|----------|----------|----------|----------|
| M PARKSVILLE |                  |          |          |          |          |

DESCRIBE IN DETAIL WHAT THE NORTHERN COMMUNITY ECONOMIC DEVELOPMENT FUNDS WILL BE USED FOR:

The program will serve the Regional District of Nanaimo's (RDN) Northern Community Economic Development program principles while benefitting the entire northern area, inclusive of RDN Areas E, F, G and H, as well as the City of Parksville and Town of Qualicum Beach. The following and their members will be a focus point: Lighthouse Country Business Association, Qualicum Beach Downtown Business Association, Parksville Downtown Business Association.

(Please attach additional pages as necessary.)

LIST ALL GRANTS RECEIVED AND/OR APPLIED FOR FROM OTHER SOURCES:

Key community stakeholders (regions medium and large employers) will provide facilitation services as contributions in kind in the amount of \$15,000.00. See page 3 of attached proposal for listing of businesses and organizations.

(Please attach additional pages as necessary.)

**Please Note:** The Regional District of Nanaimo is subject to the provisions of *The Freedom of Information and Protection of Privacy Act* and cannot guarantee that information provided can or will be held in confidence.

Northern Community Economic Development Program 2012

| EXPLAIN HOW YOUR PROJECT SUPPORTS                                                                                                                                                                                                                                     | THE PRINCIPLES AND PI                                                                                                       | RIORITY AREAS OF THE PROGRAM:                                                        |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                                                       |                                                                                                                             |                                                                                      |
| (Please attach additional pages as necessar                                                                                                                                                                                                                           | ()                                                                                                                          |                                                                                      |
|                                                                                                                                                                                                                                                                       |                                                                                                                             | IES THAT WILL RESULT FROM THIS PROJECT:                                              |
| (Please attach additional pages as necessar                                                                                                                                                                                                                           | expertise of larger r<br>employees throug<br>vithin the region as<br>ated in within the co<br>ofessional training fo<br>y.) | egional businesses;<br>h personnel development;<br>positive and inclusive option for |
| PLEASE PROVIDE THE FOLLOWING SUPPLE                                                                                                                                                                                                                                   | MENTAL MATERIAL:                                                                                                            |                                                                                      |
| <ul> <li>An Organizational Chart illustrating the s</li> <li>A copy of a bank statement showing you</li> <li>A copy of your organization's financial st</li> <li>A copy of your organization's budget for</li> <li>Any supporting materials you consider n</li> </ul> | r organization's name a<br>atements for the curre<br>the current year and or                                                | and address.<br>nt year and one year prior.<br>ne year prior.                        |
| SIGNATURE                                                                                                                                                                                                                                                             |                                                                                                                             | DATE:                                                                                |
| pA >                                                                                                                                                                                                                                                                  |                                                                                                                             | April 30, 2012                                                                       |
| By signing here, you confirm that you have read                                                                                                                                                                                                                       | the Program Guide and th                                                                                                    | nat you are signing on behalf of an eligible applicant.                              |
| REGIONAL                                                                                                                                                                                                                                                              | DISTRICT OF NANAIMO<br>MOND BAY ROAD                                                                                        | MIC DEVELOPMENT PROGRAM                                                              |
| OFFICE USE ONLY:                                                                                                                                                                                                                                                      |                                                                                                                             |                                                                                      |
| DATE RECEIVED:                                                                                                                                                                                                                                                        | RECEIV                                                                                                                      | ED BY:                                                                               |
| COMMENTS:                                                                                                                                                                                                                                                             |                                                                                                                             |                                                                                      |
| FUNDING AWARDED: Set YES INO                                                                                                                                                                                                                                          | AMOUNT AWARD                                                                                                                | ED:                                                                                  |
| Please Note: The Regional District of Nanai<br>Protection of Privacy Act and cannot guarar                                                                                                                                                                            |                                                                                                                             |                                                                                      |

Regional District of Nanaimo Northern Community Economic Development Program Application

### **Commerce Ambassador Program**

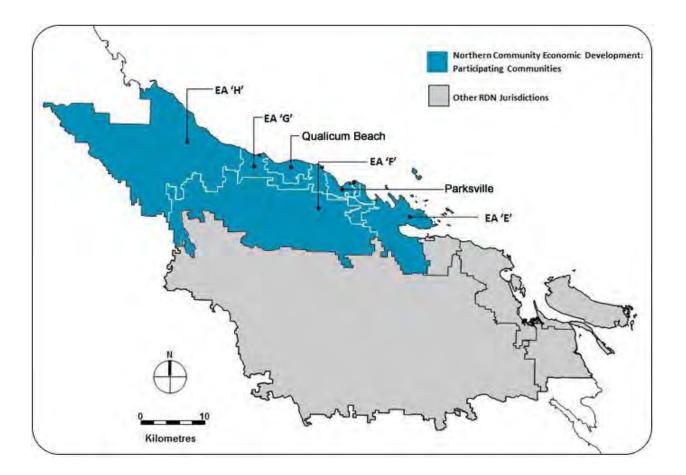
March, 2012

### **Program Purpose:**

The Qualicum Beach Chamber of Commerce is pleased to offer, for consideration, a comprehensive community based program which meets the needs of regional businesses with the northern community economic development catchment area.

The proposed, "Commerce Ambassador Program" will serve businesses through the development and application of a program aimed at supporting the district employer and their employees in the areas of skills training in customer service, commerce and marketing.

The Commerce Ambassador Program has been designed to work within the Regional District of Nanaimo's (RDN) Northern Community Economic Development program mandate and principles while benefitting the entire northern area, inclusive of RDN Areas E, F, G and H, as well as the City of Parksville and Town of Qualicum Beach.



### Program Overview/Goals:

The Commerce Ambassador Program will focus on providing enhanced employability and skills training to small and medium sized businesses within the region in the areas of customer service, marketing and cross-promotional awareness. The program will run from June 1, 2012 to March 31, 2013 with an anticipated target group of 100 regional employees serving as many 85 - 100 employers.

The program model is based on collaboration and sharing of best practices and resources with larger area employers and agencies providing the majority of the training and development as session facilitators. The human resources and marketing principles will allow employers to create a positive and supportive work environment while providing their front line workers with the following skills training:

| Component                      | Objectives / Seminar Topics                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Sponsors/Supporting Agencies                                                                                                                                                                                                                                                                                                                  |
|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Customer Service               | <ul> <li>To identify and understand the needs<br/>and expectation of internal and<br/>external customers</li> <li>How to acknowledge customer<br/>behaviors and make adjustments to<br/>communication based on those<br/>behaviors</li> <li>How to reduce stressful situations and<br/>deal with problem customers</li> <li>Develop a personalized strategy for<br/>improving communications skills with<br/>co-workers and customers</li> <li>Make better choices to improve<br/>attitude and presentation skills</li> </ul> | <ul> <li>Quality Foods</li> <li>Coastal Community Credit<br/>Union</li> <li>Canadian Imperial Bank of<br/>Commerce</li> <li>Qualicum Beach Chamber of<br/>Commerce</li> </ul>                                                                                                                                                                 |
| Sales & Marketing              | <ul> <li>The sales &amp; marketing cycle</li> <li>Characteristics of successful<br/>salespeople</li> <li>Planning and setting targets</li> <li>Maximizing your marketing program</li> <li>Brochures, print ads, radio and TV</li> <li>Marketing mistakes to avoid</li> <li>Working with the media, branding<br/>and internet marketing strategies</li> </ul>                                                                                                                                                                  | <ul> <li>RE/MAX Anchor Realty</li> <li>Parksville Qualicum Beach<br/>News</li> <li>Qualicum Beach Chamber of<br/>Commerce</li> <li>Oceanside Tourism Association</li> </ul>                                                                                                                                                                   |
| Cross Promotions<br>Awareness  | <ul> <li>Sharing a regional business inventory</li> <li>Understanding the local service<br/>sector economy</li> <li>Leveraging partnerships</li> <li>Cooperative marketing approaches</li> </ul>                                                                                                                                                                                                                                                                                                                              | <ul> <li>Career Centre: Central<br/>Vancouver Island Jobs<br/>Opportunities Society</li> <li>Oceanside Tourism Association</li> <li>Lighthouse Country Business<br/>Association</li> <li>Qualicum Beach Downtown<br/>Business Association</li> <li>Parksville Downtown Business<br/>Association (note: pending<br/>final approval)</li> </ul> |
| Marketing Regional<br>Benefits | <ul> <li>Customer service star brand<br/>recognition</li> <li>Branding and community directories</li> <li>Stakeholder promotions models</li> </ul>                                                                                                                                                                                                                                                                                                                                                                            | <ul> <li>Qualicum Beach Chamber of<br/>Commerce</li> <li>Parksville Qualicum Beach<br/>News</li> </ul>                                                                                                                                                                                                                                        |

The program sessions will be delivered in Nanoose, Parksville, Qualicum Beach and Lighthouse Country and customized start times (typically 7:00am - 8:45am) will be arranged to accommodate smaller businesses with limited resources and employee coverage. Participating employers will reserve spaces for their employees by enrolling them in the program. Once the employees have completed the components, they and the business will receive:

- A certificate of completion;
- "Customer Service Star" name badge for their employee;
- A "Customer Service Star" decal for their cash register or window (tied top number of employees); and
- Inclusion in post program advertising and promotional material listing the businesses as having completed the training.

Once completed, the Commerce Ambassador Program will ensure all businesses benefit as a result of:

- Creating and promoting a more positive business climate;
- Sharing of the talent, resources and expertise of larger regional businesses;
- Expanding on the capacity of existing employees through human resource/personnel development;
- Increasing the profile of businesses within the region as positive and inclusive option for consumers;
- Ensuring dollars are spent and circulated within the community;
- Building skills through formalized, professional training for small business owner and employees; and
- Strengthening the regional economy through a mood of cooperation and cross-promotions.

The Commerce Ambassador Program has been designed to work within the following RDN's Northern Community Economic Development program, key principles and priority areas:

- Employers and employees will be provided with the opportunity to work cooperatively in an environment that recognizes the individual differences and unique products/service each provides, while supporting businesses through a cooperative customer service branding program. This branding program will raise the awareness amongst regional residents and drive consumer to spend more dollars locally for a sustained regional economic benefit.
- The customer service, marketing, and cross-promotional employment and skills training will provide employees with the skill set to maintain and grow the profitability of regional businesses. When one business provides a positive customer services experience all neighbouring businesses benefit. When one business provides an appropriate referral to other regional businesses all regional businesses benefit. When one business increasing their marketing and promotional campaigns all regional businesses benefit form the internal, regional, and national exposure.

Now image what can happen when a collection of businesses across the northern regional district work collaboratively to share resources, build capacity and strengthen the working environment of the service sector.

### **Data and Rationale:**

The Province of British Columbia recently conducted a series of "Small Business Roundtable" sessions and produced a series of six recommendations to government and seven (7) recommendations to the small business community. We believe this program addresses the following recommendations:

### Continue to instill consumer and business confidence

- Continue holding consultations with small business to obtain regular feedback for consideration when developing government policy and programs.
- Encourage communities to acknowledge the importance of small business contributions to local economies, and to consider ways in which they can encourage small business development and growth, such as reducing the regulatory burden.

### Support training and labour market development

- Continue supporting small businesses in recruitment, retention, and succession planning.
- Ensure needs of small businesses are considered under Labour Market and Labour Market Development Agreements while continuing to support them through targeted skills training programs. Renew commitment to include the Roundtable in brainstorming solutions to more effectively administer LMA funds.
- Continue to invest and provide funding for training programs.
- Champion Aboriginal business support service centres such as the First Citizens Fund and Aboriginal business and entrepreneurship skills training programs.
- Continue to modernize immigration practices to meet the needs of the labour market.

### Focus on human resources

- Ensure your company's human resource plan accommodates the major changes taking place in the labour market due to BC's aging population.
- Remain competitive by ensuring you and your staff have appropriate skills sets for today.
- Create employee retention strategies.
- Grow the expertise you need by investing in the capabilities of your employees.

### Develop your leadership skills and knowledge

- Identify what training would be of greatest benefit to you by identifying your strengths and areas for improvement.
- Participate in management roles or management skills training programs.
- Learn from seasoned entrepreneurs through a mentorship program available through a variety of business associations.

### **Data and Rationale Continued:**

The Parksville & District Chamber conducted an in depth analysis and printed a report, "The Oceanside Service Excellence Research Project" (OSERP). The OSERP was developed in order to address/support the regions service sector or more specifically: retail, tourism and construction. The study encompassed the entire Oceanside Area: Bowser, Qualicum North, Qualicum Beach, Whisky Creek, Coombs, Errington, French Creek, Parksville and Nanoose. The project sought to answer several questions around the level of customer service in the Tourism, Retail and Construction Sectors. To accomplish these aims, over 1500 surveys were completed.

In doing so, the researchers answered the main objectives of this project including the identification of existing Customer Service levels, and the positive and negative contributing factors en route to the final analysis resulting in recommendations and the rendering of a vision for the Oceanside communities. The completed paper was comprehensive in both a rigorous statistical treatment based on scientifically quantifiable result determinants as well as diversity of group sampling in that every possible identifiable group was approached for comparison purposes. For example, in Tourism and Retail, the field research was broken down into 4 main components, which were: customers, employees, employers/business owners and mystery shoppers. The results were then compared for similarities and divergences in order to draw final conclusions and recommendations.

Along the way, gaps in customer service became apparent such as inconsistencies in thanking customers and weakness in rapport building that were found across all the Sectors examined (see charts 3 - 5).

The support activities such as the focus groups, the Business after Business open house, the mail-out campaign to over 350 businesses, the newspaper articles, radio interviews, interview tables at various locations including the Summer Street Market and regular Chamber e-mails all supported the goal to increase customer service importance and awareness. The paper concluded with workable recommendations based on the research conducted across all aspects of the population surveyed both formally and informally. Many valuable insights and ideas came from the business community, the focus groups and from the public we met with everywhere around Oceanside.

The research was organized into several main categories, the first of which was to ask the public for feedback on defining excellent customer service. The information was utilized to further develop the following survey tools for:

- Retailers, restaurants and hospitality providers
- Customers in the various venues
- Business owners
- Employees

The project was divided into three distinct phases with Phase I covering personnel and hiring, Advisory Committee formation and tool development. Phase II covered the data collection and research component and Phase III encompassed the analysis and report production aspect including recommendations related to the improvement of customer service in Oceanside.

The objectives of the research into customer service levels covered several sub-points as outlined below:

- Identification of current customer service levels in Oceanside
- Identify the contributing factors to positive and negative customer service levels
- Identify gaps for small and medium sized businesses in customer service levels
- Improve and enhance awareness and importance of customer service
- Facilitate business collaboration and cooperation in all aspects of customer service
- Develop a vision for customer service in Oceanside in the run up to 2010
- Provide realistic workable recommendations to move the aggregate level of customer service towards excellence

The primary recommendation arising from the report was the need for an ongoing customer service training program, given that less than 33% of Oceanside businesses (retail and tourism sectors) and only 7% of construction related business provided formal training for customer service.

The following five (5) charts represent an overview of the OSERP approach and findings:

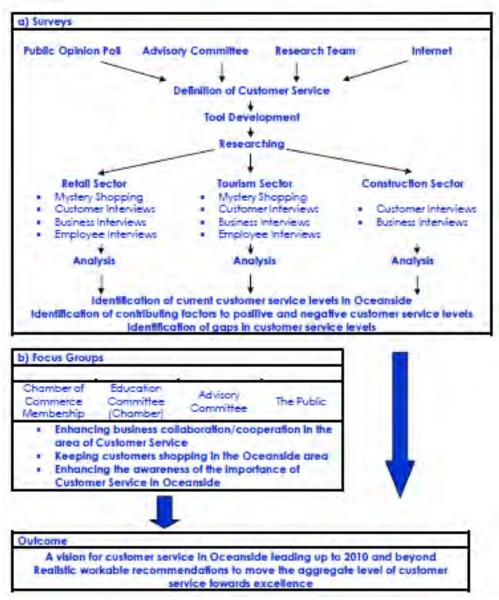


Chart 1: Overview of Project

| Business<br>Sector | Area             | Number of<br>Businesses | In % | Number of<br>Businesses<br>sampled |
|--------------------|------------------|-------------------------|------|------------------------------------|
|                    | Bowser           | 3                       | 0.4  | 1                                  |
|                    | Coombs/Errington | 18                      | 2.2  | 8                                  |
|                    | Nanoose Bay      | 16                      | 2.0  | 7                                  |
| Retail             | Parksville       | 245                     | 30.1 | 105                                |
|                    | Qualicum Beach   | 163                     | 20.0 | 70                                 |
|                    | Total:           | 445                     | 54.7 | 191                                |
|                    |                  |                         |      |                                    |
|                    | Bowser           | 5                       | 0.6  | 2                                  |
|                    | Coombs/Errington | 12                      | 1.5  | 5                                  |
| <b>.</b> .         | Nanoose Bay      | 22                      | 2.7  | 9                                  |
| Tourism            | Parksville       | 94                      | 11.6 | 40                                 |
|                    | Qualicum Beach   | 75                      | 9.2  | 32                                 |
|                    | Total:           | 208                     | 25.6 | 90                                 |
|                    |                  |                         |      |                                    |
|                    | Bowser           | 4                       | 0.5  | 2                                  |
|                    | Coombs/Errington | 10                      | 1.2  | 4                                  |
| Construction       | Nanoose Bay      | 11                      | 1.4  | 5                                  |
| Construction       | Parksville       | 77                      | 9.5  | 33                                 |
|                    | Qualicum Beach   | 58                      | 7.1  | 25                                 |
|                    | Total:           | 160                     | 19.7 | 69                                 |
|                    | Grand-Total:     | 813                     | 100  | 350                                |

Chart 2: Number of Business Sampled Per Sector and Area

### Chart 3: Retail Overall Comparison

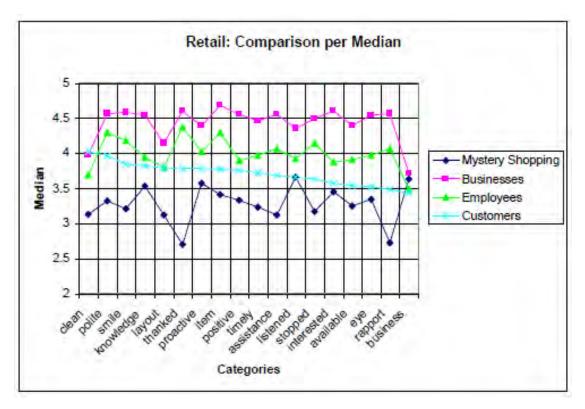
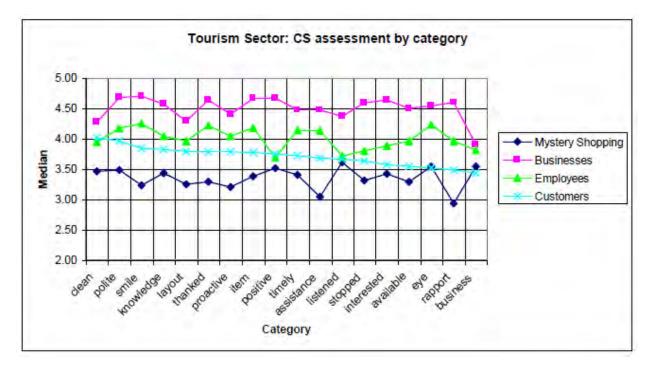
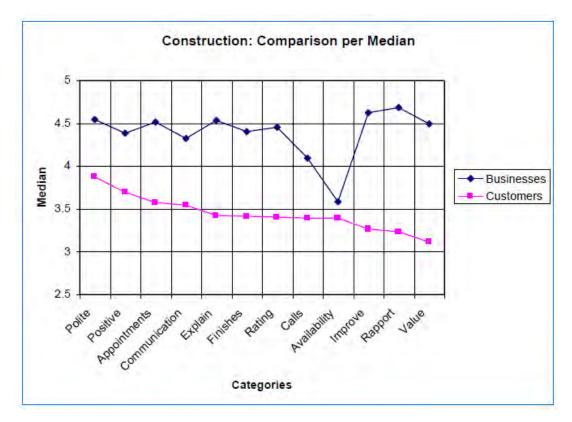


Chart 4: Tourism Overall Comparison





### Chart 5: Construction Overall Comparison

### **Grant Request:**

The Qualicum Beach Chamber of Commerce, working as the voice of business, and having developed a community based stakeholder approach to the economic development needs of small business, in order to strengthen the economic environment of the Northern Nanaimo Regional District, submit this application and request for a grant in the amount of \$ 14,250.00.

### Financial Reports & Project Budget Rationale:

| Program Components                                                          | Expenses     |
|-----------------------------------------------------------------------------|--------------|
| 1. Recruitment and Marketing of Participants                                | \$ 1,500.00  |
| 2. Training Materials and Participant Resources                             | \$ 1,500.00  |
| 3. Regional Advertising and Promotions Profiles                             | \$ 2,250.00  |
| 4. Meeting Rental Space and Internet Access                                 | \$ 7,500.00  |
| 5. Facilitation of Customer Service Sessions                                | \$ 15,000.00 |
| 6. Customer Service Star Post Promotions & On-line Regional Cross Directory | \$ 13,000.00 |
| 7. Qualicum Beach Chamber of Commerce Program Administration                | \$ 3,000.00  |
| 8. Total Expenses:                                                          | \$ 43,250.00 |
| Program Components                                                          | Revenue      |
| 9. Participant Registration Fees                                            | \$ 14,000.00 |
| <sup>10.</sup> Employer / Agency Sponsorship of Facilitators                | \$ 15,000.00 |
| Total Revenue:                                                              | \$ 29,000.00 |
| 12. Funds Requested:                                                        | \$ 14,250.00 |

|                            |                                      | Qualicum<br>Beach<br>Chamber of<br>Commerce |                                | Project<br>Coordination                 |
|----------------------------|--------------------------------------|---------------------------------------------|--------------------------------|-----------------------------------------|
| СІВС                       | Coastal<br>Community<br>Credit Union | Quality<br>Foods                            | Qualicum<br>Beach<br>Chamber   | Customer Service<br>Training Sponsors   |
| RE/MAX<br>Anchor<br>Realty | Parksville<br>Qualicum<br>Beach News | Oceanside<br>Tourism<br>Assoc               | Qualicum<br>Beach<br>Chamber   | Sales & Marketing<br>Training Sponsors  |
| Career<br>Centre           | Oceanside<br>Tourism<br>Assoc        | Lighthouse<br>Bus Assoc                     | Qualicum<br>Beach Bus<br>Assoc | Cross Business<br>Training Sponsors     |
|                            | -                                    | Parksviile<br>Qualicum<br>Beach News        | Qualicum<br>Beach<br>Chamber   | Marketing Regional<br>Benefits Sponsors |
| RDN Areas<br>E & F         | RDN Areas<br>G & H                   | City Of<br>Parksville                       | Town of<br>Qualicum<br>Beach   | Regional Businesses<br>& Employees      |

### **Project Organizational Structure**

### CHAMBER REVENUE

# CHAMBER MEMBER/ADMINISTRATION REVENUE

|                         |                     |                  |                      |                 |                    |                  |           |                              |                          |                           |                             |                   |              |                    |                | Ac#      |
|-------------------------|---------------------|------------------|----------------------|-----------------|--------------------|------------------|-----------|------------------------------|--------------------------|---------------------------|-----------------------------|-------------------|--------------|--------------------|----------------|----------|
| Subtotal Member Revenue | Scholarship Revenue | Community Awards | Miscellaneous Income | Interest Income | VIC Administration | General Meetings | Marketing | Gala Auction-Bldg & Cntngncy | Gala Auction-Gala Grants | Gala Auction - Operations | Gala Auction-Administration | GI Marketing Fees | Racking only | Membership Renewal | New Membership | ACCOUNT  |
| 8800                    | 100                 |                  | 25                   | 35              | 400                | 006              | 800       |                              |                          |                           |                             | 170               |              | 5700               | 670            | <br>JAN  |
| 12600                   | 100                 | 2000             | 25                   | 35              | 400                | 1000             | 1500      |                              |                          |                           |                             | 170               |              | 6700               | 670            | FEB      |
| 10875                   | 350                 | 3200             | 25                   | 35              | 450                |                  | 150       |                              |                          |                           |                             | 170               | 125          | 5700               | 670            | MAR      |
| 8300                    | 100                 |                  | 25                   | 35              | 500                | 700              | 150       |                              |                          |                           |                             | 170               | 250          | 5700               | 670            | APRIL    |
| 10850                   |                     |                  | 25                   | 35              | 750                |                  | 1000      |                              |                          |                           |                             | 170               | 2500         | 5700               | 670            | MAY      |
| 12100                   | 400                 |                  | 25                   | 35              | 006                | 2000             | 500       |                              |                          |                           |                             | 170               | 1700         | 5700               | 670            | JUNE     |
| 8000                    |                     |                  | 25                   | 35              | 006                |                  |           |                              |                          |                           |                             | 170               | 500          | 5700               | 670            | JULY     |
| 7500                    |                     |                  | 25                   | 35              | 900                |                  |           |                              |                          |                           |                             | 170               |              | 5700               | 670            | <br>AUG  |
| 0006                    | 100                 |                  | 25                   | 35              | 006                | 1400             |           |                              |                          |                           |                             | 170               |              | 5700               | 670            | <br>SEPT |
| 8300                    | 100                 |                  | 25                   | 35              | 600                | 1000             |           |                              |                          |                           |                             | 170               |              | 5700               | 670            | OCT      |
| 8050                    | 100                 | Γ                | 25                   | 35              | 350                | 1000             |           |                              |                          |                           |                             | 170               |              | 5700               |                | NON      |
| 29950                   |                     |                  | 25                   |                 |                    |                  |           | /200                         | 5400                     | 5400                      | 5000                        |                   |              | 5700               |                | DEC      |
| 134,325.00              | 1,350.00            | 5,200.00         | 300.00               | 420.00          | _                  |                  | 4,100.00  |                              |                          |                           |                             | 2,040.00          | 5,0/5.00     | 69,400.00          | 8,040.00       | TOTAL    |

### CONTRACT REVENUE

|           |      | <br> |       |   |       |                           |
|-----------|------|------|-------|---|-------|---------------------------|
| 80,500.00 | 1000 | 9500 | 21000 | 0 | 49000 | Subtotal Contract Revenue |
|           |      |      |       |   |       |                           |
| 9,500.00  |      | 9500 |       |   |       | HRDC Student Funding      |
| 25,000.00 |      |      |       |   | 25000 | Province of BC            |
| 46,000.00 | 1000 |      | 21000 |   | 24000 | Town of Qualicum Beach    |

EXPENSE CHAMBER MEMBER EXPENSE

|                      |                  |              |               |                |                       |                 |                  |                      |           |                        |             |                    |                   |                 | -                     |             |                         |                         |                   | Ac#     |
|----------------------|------------------|--------------|---------------|----------------|-----------------------|-----------------|------------------|----------------------|-----------|------------------------|-------------|--------------------|-------------------|-----------------|-----------------------|-------------|-------------------------|-------------------------|-------------------|---------|
| Total Member Expense | Community Awards | Scholarships | Board Expense | Member Surveys | New Member Receptions | Member supplies | General Meetings | Flowers, Gifts, Etc. | Marketing | Building & Contingency | Gala Grants | Strategic Planning | Board Development | BCCC - Programs | BCCC - Annual Meeting | Dues - CCEC | Dues - Canadian Chamber | Dues - BC Chamber Execs | Dues - BC Chamber | ACCOUNT |
| 5675                 |                  |              | 125           |                |                       |                 | 750              |                      |           | 650                    |             |                    |                   |                 |                       |             | 650                     |                         | 3500              | JAN     |
| 6425                 | 3000             |              | 125           |                |                       | 100             | 1200             |                      | 2000      |                        |             |                    |                   |                 |                       |             |                         |                         |                   | FEB     |
| 2725                 | <br>2500         |              | 125           |                |                       |                 |                  |                      |           |                        |             |                    |                   |                 |                       |             |                         | 100                     |                   | MAR     |
| 3525                 |                  |              | 125           |                |                       |                 | 600              |                      | 500       | 1150                   |             |                    | 150               |                 | 1000                  |             |                         |                         |                   | APRIL   |
| 5125                 |                  |              | 125           |                |                       |                 |                  |                      |           |                        | 3000        |                    |                   |                 | 2000                  |             |                         |                         |                   | MAY     |
| 4825                 |                  |              | 125           |                |                       |                 | 2200             |                      | 2500      |                        |             |                    |                   |                 |                       |             |                         |                         |                   | JUNE    |
| 0                    |                  |              |               |                |                       |                 |                  |                      |           |                        |             |                    |                   |                 |                       |             |                         |                         |                   | JULA    |
| 600                  |                  |              |               |                |                       | 200             |                  |                      | 400       |                        |             |                    |                   |                 |                       |             |                         |                         |                   | AUG     |
| 2375                 |                  | 1000         | 125           |                |                       |                 | 1250             |                      |           |                        |             |                    |                   |                 |                       |             |                         |                         |                   | SEPT    |
| 4215                 |                  | 750          | 125           |                | 350                   |                 | 096              |                      | 2000      |                        |             |                    |                   | 40              | 5                     |             |                         |                         |                   | OCT     |
| 7500                 |                  |              | 125           |                |                       |                 | 046              | 150                  |           | 3000                   | 2100        | 008                | 2                 |                 |                       | 175         |                         |                         |                   | NON     |
| ) 625                |                  |              | 125           |                |                       |                 |                  |                      | 000       |                        | ,           |                    |                   |                 |                       |             |                         |                         |                   | DEC     |
| 43,615.00            | 5,500.00         | 1,/50.00     |               |                | 350.00                | 300.00          | 00.006 /         | 150.00               |           |                        | 5,700.00    | T 200.00           | 150.00            | 40.00           | 3,000.00              | 1/5.00      | 050.00                  | 100.00                  | 3,500.00          |         |

|                      |   |                           |          |        |          |          |           |                      |           |          |                   |           |                   |                |            |                       |                       |                           |                     |                         |                            |              |                         | Act#    |
|----------------------|---|---------------------------|----------|--------|----------|----------|-----------|----------------------|-----------|----------|-------------------|-----------|-------------------|----------------|------------|-----------------------|-----------------------|---------------------------|---------------------|-------------------------|----------------------------|--------------|-------------------------|---------|
| Total Shared Expense | 5 | Total Salarias & Benefits | Benefits | WCB    | CPP      |          | Salaries  | Salaries & Benefits: | Utilities | Security | Staff Development | Telephone | Courier & Postage | Office Expense | GM Expense | Rent - Chamber Office | Repairs & Maintenance | Insurance - E&O Directors | Insurance - General | Equipment & Maintenance | IT Equipment & Maintenance | Bank Charges | Advertising & Promotion | ACCOUNT |
| 7575                 |   |                           | 200      | 25     | 120      | 125      | 5500      |                      | 150       | 30       |                   | 85        | 100               | 100            | 35         | 250                   | 60                    | 60                        | 06                  | 325                     | 200                        | 120          |                         | JAN     |
| 7460                 |   |                           | 200      | 25     | 120      | 125      | 5500      |                      | <br>120   | 30       |                   | 85        | 110               | 50             | 35         |                       | 300                   | 80                        | 06                  | 300                     | 50                         | 120          | 120                     | FEB     |
| 7150                 |   | 1                         | 200      | 25     | 120      | 125      | 5500      |                      | 120       | 30       |                   | 85        | 110               | 50             | 35         |                       | 60                    | 80                        | 06                  | 300                     | 100                        | 120          |                         | MAR     |
| 7450                 |   |                           | 200      | 25     | 120      | 125      | 5500      |                      | 120       | 30       |                   | 85        | 110               | 50             | 35         |                       | 60                    | 80                        | 06                  | 300                     | 300                        | 120          | 100                     | APRIL   |
| 7300                 |   |                           | 200      | 25     | 120      | 125      | 5500      |                      | 120       | 30       |                   | 85        | 110               | 50             | 35         |                       | 60                    | 80                        | 06                  | 300                     | 250                        | 120          |                         | MAY     |
| 7325                 |   |                           | 200      | 25     | 150      | 145      | 5400      |                      | <br>120   | 30       | 225               | 85        | 110               | 50             | 35         |                       | 60                    | 80                        | 90                  | 300                     | 100                        | 120          |                         | JUNE    |
| 8650                 |   |                           | 200      | 25     | 150      | 145      | 7000      |                      | 120       | 30       |                   | 85        | 110               | 50             | 35         |                       | 60                    | 80                        | 90                  | 300                     | 50                         | 120          |                         | JULY    |
| 8650                 |   |                           | 200      | 25     | 150      | 145      | 7000      |                      | 120       | 30       |                   | 85        | 110               | 50             | 35         |                       | 60                    | 80                        | 90                  | 300                     | 50                         | 120          |                         | AUG     |
| 0068                 |   |                           | 200      | 25     | 150      | 145      | 7000      |                      | 120       | 30       |                   | 85        | 110               | 50             | 35         |                       | 60                    | 80                        | 90                  | 300                     | 50                         | 120          | 250                     | SEPT    |
| 9400                 |   |                           | 200      | 25     | 150      | 145      | 7000      |                      | 120       | 30       | 700               | 85        | 110               | 50             | 35         |                       | 60                    | 80                        | 90                  | 300                     | 100                        | 120          |                         | OCT     |
| 8700                 |   |                           | 200      | 25     | 150      | 145      | 7000      |                      | 120       | 30       |                   | 85        | 110               | 50             | 35         |                       | 60                    | 80                        | 06                  | 300                     | 100                        | 120          |                         | NON     |
| 8700                 |   |                           | 200      | 25     | 150      | 145      | 7         |                      | 120       | 30       |                   | 85        | 110               | 50             | 35         |                       | 60                    | 80                        | 06                  | 300                     |                            | 120          |                         | <br>DEC |
| 97,260.00            |   |                           | 2,400.00 | 300.00 | 1,650.00 | 1,640.00 | 74,900.00 |                      | 1,470.00  | 360.00   | 925.00            | 1,020.00  | 1,310.00          | 650.00         | 420.00     | 250.00                | 960.00                | 940.00                    | 1,080.00            | 3,625.00                | 1,450.00                   | 1,440.00     | 470.00                  |         |

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## SHARED ADMINISTRATION

VISITOR CENTRE REVENUE

Qualicum Beach Chamber of Commerce Budget Fiscal 2011 with Membership Levels

|                           |                 |              |                     | Act#                           |
|---------------------------|-----------------|--------------|---------------------|--------------------------------|
| Commissions - Park Passes | Commissions-Bus | VIC Wall Map | Merchandise Sales   | ACCOUNT                        |
|                           | 20              |              | 130                 | JAN                            |
|                           | 50              |              | 150                 | FEB                            |
|                           | 50              |              | 350                 | MAR                            |
|                           | 70              |              | 130 150 350 450 900 | APRIL                          |
|                           | 100             | 700          | 006                 | MAY                            |
| 10                        | 70              | 700          |                     | JAN FEB MAR APRIL MAY JUNE JUL |
| 10                        | 70              |              | 900 1600            | JULY                           |
| 10                        | 70              |              | 1700                | AUG                            |
| 10                        | 70              |              | 1100                | SEPT                           |
|                           | 70              |              | 700                 | OCT                            |
|                           | 70              |              | 300                 | NON                            |
|                           | 70              |              | 300                 | DEC                            |
| 40.00                     | 780.00          | 1,400.00     | 8,580.00            |                                |

# VISITOR INFO CENTRE EXPENSE

VIC Revenue

10,800.00

|           |      | 1000 | UEDT | 5770 | 10520 | 9670 | 0796 | 7245 | 5045  | 4680 | 4780 | 4795 | Total Info centre Expense     |     |
|-----------|------|------|------|------|-------|------|------|------|-------|------|------|------|-------------------------------|-----|
|           |      |      |      |      |       |      |      |      |       |      |      |      |                               |     |
| 850.00    | 250  |      |      |      | 600   |      |      |      |       |      |      |      | Volunteer Recognition         |     |
| 1,500.00  | 125  | 125  | 125  | 125  | 125   | 125  | 125  | 125  | 125   | 125  | 125  | 125  | Utilities                     |     |
| 900.00    | 75   | 75   | 75   | 75   | 75    | 75   | 75   | 75   | 75    | 75   | 75   | 75   | Repairs & Maintenance         |     |
| 1,600.00  | 125  | 125  | 125  | 150  | 150   | 150  | 150  | 125  | 125   | 125  | 125  | 125  | Telephone                     |     |
| 1,200.00  | 100  | 100  | 100  | 100  | 100   | 100  | 100  | 100  | 100   | 100  | 100  | 100  | IT Equipment & Maintenance    |     |
| 200.00    |      |      |      |      |       |      |      | 200  |       |      |      |      | Uniforms                      |     |
| 900.00    | 75   | 75   | 75   | 75   | 75    | 75   | 75   | 75   | 75    | 75   | 75   | 75   | Office/Equipment Expense      |     |
| 250.00    |      |      |      |      |       |      |      | 100  |       |      | 150  |      | Staff Development             |     |
| 240.00    | 20   | 20   | 20   | 20   | 20    | 20   | 20   | 20   | 20    | 20   | 20   | 20   | WCB                           |     |
| 1,620.00  | 135  | 135  | 135  | 135  | 135   | 135  | 135  | 135  | 135   | 135  | 135  | 135  | CPP                           |     |
| 1,020.00  | 85   | 85   | 85   | 85   | 85    | 85   | 85   | 85   | 28    | 85   | 85   | 85   | E                             |     |
| 49,600.00 | 3000 | 3000 | 3000 | 3050 | 7000  | 7000 | 7000 | 4550 | 3000  | 3000 | 3000 | 3000 | Salaries                      |     |
| 585.00    | 35   | 35   | 35   | 35   | 35    | 35   | 35   | 35   | 35    | 35   | 35   | 200  | Train Station - Phone & Hydro |     |
| 630.00    | 45   | 45   | 45   | 60   | 60    | 60   | 09   | 60   | 09    | 45   | 45   | 45   | Recycling                     |     |
| 360.00    | 30   | 30   | 30   | 30   | 30    | 30   | 30   | 30   | 30    | 30   | 30   | 30   | Security                      |     |
| 900.00    | 75   | 75   | 75   | 75   | 75    | 75   | 75   | 75   | 75    | 75   | 75   | 75   | Office Expense                |     |
| 4,500.00  | 200  | 200  | 200  | 650  | 850   | 600  | 600  | 500  | 400   | 100  | 100  | 100  | Merchandise Costs             |     |
| 1,680.00  | 140  | 140  | 140  | 140  | 140   | 140  | 140  | 140  | 140   | 140  | 140  | 140  | Property Insurance            |     |
| 780.00    | 65   | 65   | 65   | 65   | 65    | 65   | 65   | 65   | 65    | 65   | 65   | 65   | Bank Charges                  |     |
| 7,400.00  | 350  | 350  | 600  | 006  | 006   | 006  | 006  | 750  | 500   | 450  | 400  | 400  | Administration                |     |
|           |      |      |      |      |       |      |      |      |       |      |      |      |                               |     |
|           | DEC  | NON  | OCT  | SEPT | AUG   | JULY | JUNE | MAY  | APRIL | MAR  | FEB  | JAN  | ACCOUNT                       | Ac∉ |

27,115.00

| 235<br>60<br>200<br>50<br>175<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>20 | ╺┥╾╴┋╴╴┇╴╴┇╴╴┇╴╴┇╴╴┇╴╴┇╴╴┇╴╴┇╴╴┇╴╴┇╴╴┇╴╴┇╴╴ | 235<br>60<br>200<br>175<br>200<br>200<br>200<br>200<br>200<br>200<br>275<br>275<br>35<br>3764<br>4,386<br>8,675 | 60<br>200<br>30<br>150<br>200<br>200<br>200<br>200<br>200<br>200<br>275<br>60<br>275<br>35<br>3,709<br>3,709<br>3,709                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 235       235       60       60         200       200       200       200         150       150       150       150         200       200       200       200         200       200       200       200         200       200       200       200         200       200       200       200         200       200       200       300         60       60       60       60         275       275       275         35       35       35         3,709       3,709       3,709         3,709       3,709       3,709         8,675       8,675       8,575 | 2.00<br>200<br>50<br>150<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>2                                                                                                                                                                                                                      |
|----------------------------------------------------------------------------------------------------|---------------------------------------------|-----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                    |                                             | $\begin{array}{c} 235 \\ 60 \\ 200 \\ 200 \\ 50 \\ 175 \\ 200 \\ 200 \\ 200 \\ 200 \\ 200 \\ 200 \\ 30 \\ 3$    | $\begin{array}{cccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                             |
|                                                                                                    |                                             | 235<br>60<br>200<br>50<br>175<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>20              | $\begin{array}{cccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | $\begin{array}{cccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                              |
|                                                                                                    |                                             | 235<br>60<br>200<br>50<br>175<br>200<br>200<br>200<br>200<br>60<br>70<br>35<br>35<br>35<br>3,764                | $\begin{array}{cccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                             |
|                                                                                                    |                                             | 235<br>60<br>200<br>200<br>200<br>200<br>200<br>200<br>200                                                      | $\begin{array}{cccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | $\begin{array}{cccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                              |
|                                                                                                    |                                             | 235<br>60<br>200<br>200<br>200<br>200<br>200<br>200<br>200                                                      | 200     200     200       200     200     200       50     50     50       175     175     1       200     200     200       200     200     200       200     200     200       200     200     200       200     200     2       200     200     2       35     35     35       30     35     35                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                             |
|                                                                                                    |                                             | $\begin{array}{cccccccccccccccccccccccccccccccccccc$                                                            | $\begin{array}{cccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | $\begin{array}{cccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                              |
|                                                                                                    |                                             |                                                                                                                 | 60<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 235       235       235       2         60       60       200       2         200       200       200       2         50       50       50       1         175       150       1       1         200       200       200       2       2         200       200       200       2       2         200       200       200       2       2         60       60       60       2       2         70       70       70       70       35                                                                                                                       | $\begin{array}{cccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                              |
|                                                                                                    |                                             |                                                                                                                 | 60<br>200<br>200<br>200<br>200<br>200<br>275<br>275<br>2<br>275<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>200<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2<br>2 | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                             |
|                                                                                                    |                                             |                                                                                                                 | 60<br>200<br>50<br>200<br>200<br>200<br>200<br>200<br>200<br>200                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 235       235         60       60         200       200         50       50         175       150         200       200         200       200         200       200         200       200         200       200         200       200         60       60         275       275                                                                                                                                                                                                                                                                            | $\begin{array}{cccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                              |
|                                                                                                    |                                             |                                                                                                                 | 60<br>200<br>200<br>200<br>200                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 235<br>60<br>200<br>200<br>200<br>200<br>200<br>200<br>200                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$                                                                                                                                                                                                                                                             |
|                                                                                                    |                                             |                                                                                                                 | 60<br>200<br>50<br>200<br>200<br>200                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 235     235     2       60     60     200       200     200     2       50     50     30       175     150     1       200     200     2       200     200     2                                                                                                                                                                                                                                                                                                                                                                                           | 233       233       233         60       60       60         200       200       200         50       50       50         200       200       200         200       200       200         200       200       200         200       200       200         200       200       200         200       200       200 |
|                                                                                                    |                                             |                                                                                                                 | 60<br>2000<br>50<br>200<br>200<br>200                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 235     235       60     60       200     200       50     50       175     150       200     200                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 2.33       2.33       2.33         60       60       60         200       200       200         50       50       50         175       150       150         200       200       200         200       200       200                                                                                              |
|                                                                                                    |                                             |                                                                                                                 | 200<br>200<br>175<br>200                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 235 235<br>60 60<br>200 200<br>50 50<br>175 150<br>200 200                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 2.33       2.33       2.33         60       60       60         200       200       200         50       50       50         175       150       150         200       200       200                                                                                                                              |
|                                                                                                    |                                             |                                                                                                                 | 200<br>200<br>175                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 235 235<br>60 60<br>200 200<br>50 50<br>175 150                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 233     233       60     60       200     200       200     200       200     200       50     20       50     20       50     50       100     150                                                                                                                                                               |
|                                                                                                    | 2 2 2 4                                     |                                                                                                                 | 200<br>50                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 235 235<br>60 60<br>200 200<br>50 50                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 233<br>60<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>200<br>200                                                                                                                                                                                                                                          |
|                                                                                                    | 8 . 13 4                                    |                                                                                                                 | 60<br>200                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 235 235<br>60 60<br>200 200                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 200 200 200<br>200 200 200                                                                                                                                                                                                                                                                                        |
|                                                                                                    | 2 2 4                                       |                                                                                                                 | 60<br>200                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 235 235<br>60 60<br>200 200                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 233 260 200 200 200 200 200 200 200 200 200                                                                                                                                                                                                                                                                       |
|                                                                                                    | 234                                         |                                                                                                                 | 00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 235 235<br>60 60                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 09 09 09<br>cc7 cc7 cc7                                                                                                                                                                                                                                                                                           |
|                                                                                                    | 2:4                                         |                                                                                                                 | 100 A                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 235 235                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 232 233 232                                                                                                                                                                                                                                                                                                       |
| _                                                                                                  | 4                                           |                                                                                                                 | 1 586                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                   |
| 772 772                                                                                            | ;                                           |                                                                                                                 | 465                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 465 465                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 465 465 465                                                                                                                                                                                                                                                                                                       |
| 150 150                                                                                            |                                             | 150 150                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 150                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 150 150 150                                                                                                                                                                                                                                                                                                       |
| 175 175                                                                                            | -                                           | 175 175                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 175                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 175 175                                                                                                                                                                                                                                                                                                           |
| 150                                                                                                |                                             |                                                                                                                 | 000'1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 000,1 000,1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 1,000 1,                                                                                                                                                                                                                                                                                                          |
|                                                                                                    |                                             |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                   |
|                                                                                                    |                                             |                                                                                                                 | 1 000                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 1 1.000 1.500                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | ╈                                                                                                                                                                                                                                                                                                                 |
|                                                                                                    |                                             |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                   |
| 2,000 1,/00                                                                                        |                                             |                                                                                                                 | 1,700                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | -                                                                                                                                                                                                                                                                                                                 |
|                                                                                                    |                                             |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | ſ                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                   |
|                                                                                                    |                                             |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | ÊD                                                                                                                                                                                                                                                                                                                |
|                                                                                                    |                                             |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 305                                                                                                                                                                                                                                                                                                               |
|                                                                                                    | <u>-</u>                                    |                                                                                                                 | T                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 1,000                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                   |
| ſ                                                                                                  | -                                           |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                   |
| 2,400                                                                                              |                                             |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                   |
|                                                                                                    |                                             |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                   |
|                                                                                                    | l                                           |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                   |
|                                                                                                    |                                             |                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                   |
| MAI JUNE 1                                                                                         |                                             | OL1 MOG                                                                                                         | ╞                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | MUG                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | AUG SUI I                                                                                                                                                                                                                                                                                                         |

| NOV         DEC         1 $450$ $450$ $450$ $5$ $1,800$ $1,350$ $5$ $50$ $5$ $250$ $250$ $5,000$ $5$ $50$ $5$ $350$ $350$ $5$ $50$ $5$ $50$ $5$ $350$ $350$ $5$ $350$ $5$ $50$ $5$ $1,680$ $250$ $250$ $5$ $5$ $5$ $5$ $1,680$ $1,000$ $5$ $5$ $5$ $5$ $5$ $1,75$ $1,000$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ $5$ <th>254,270</th> <th>\$16,485 \$</th> <th>\$ 8,215</th> <th></th> <th><u>\$31,380   \$21,970   \$ 8,740</u></th> <th>\$31,380</th> <th>\$12,305</th> <th>\$14,985</th> <th>\$ 62,165</th> <th>\$ 12,260 \$ 62,165</th> <th>\$34,165</th> <th>\$ 14,645</th> <th>\$ 16,955</th> <th>Total Revenue</th>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 254,270 | \$16,485 \$ | \$ 8,215 |             | <u>\$31,380   \$21,970   \$ 8,740</u> | \$31,380 | \$12,305 | \$14,985                                | \$ 62,165 | \$ 12,260 \$ 62,165 | \$34,165 | \$ 14,645 | \$ 16,955 | Total Revenue                  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|-------------|----------|-------------|---------------------------------------|----------|----------|-----------------------------------------|-----------|---------------------|----------|-----------|-----------|--------------------------------|
| IBER         JAN         FEB         MAR         APRII         MAY         JUNE         JUNE         JUNE         Serf         OCT         NOV         DEC         TO           Scies         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         4,500         2,200         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20         2,20 </td <td>1</td> <td></td>                                                    | 1       |             |          |             |                                       |          |          |                                         |           |                     |          |           |           |                                |
| IBER         JAN         FB         MAR         APRIL         MAY         JUNC         JUNC         SET         OCT         NOV         DEC         TO           Scles         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,                                                                                                                                                                                   | 2       | -           | c/8/1    | c/8'1       | 1,8/5                                 | 1,875    | 1,875    | 1,875                                   | 1,875     |                     |          |           |           | RDN Customer Service Program   |
| IBER         JAN         FE         MAR         APRIL         MAY         JUNE         JUNE         JUNE         SIPT         OCT         NOV         DEC         TO           Sales         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,                                                                                                                                                                                   |         |             | 1227     |             |                                       |          |          |                                         | 1,250     | 1,250               | 2,500    |           |           | Website Sales & Sponsorship    |
| IBER         IAN         FEB         MAR         APRIL         MAY         JUNE         JUNE         VINE         Sert         OCT         NOV         DEC         TO           Sales         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5                                                                                                                                                                                   |         |             | 200      | 007         | 007                                   | 200      | 500      | SOC                                     | 500       | 200                 | 200      | 200       | 200       | VIC Info Screen                |
| Ibbr         IAN         FB         MAR         APRIL         MAY         JUNE         JUNE         JUNE         Serf         OCT         NOV         DEC         TO           Scies         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         4,500         2,700         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         1,800         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,5                                                                                                                                                                                            |         |             | 350      |             | 20                                    | 200      | 20       | 20                                      | 100       | 70                  | 50       | 30        | 20        | VIC Commissions-Bus            |
| Ibbr         IAN         FB         MAR         APRI         MAY         JUNE         JUNE         JUNE         Serie         Nov         DEC         TO           Sales $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $4,500$ $2,200$ $1,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2,200$ $2$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |         | -1-         | 50       | E0          | *                                     | 7        |          | ,00                                     | 700       |                     |          |           |           | VIC Wall Map                   |
| NBER         JAN         FEB         MAR         APRIL         MAY         JUNE         JUNE         JUNE         Serr         OCT         NOV         DEC         TO           5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         4.500         2.500         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50         3.50                                                                                                                                                                                                         |         | -+          |          | 120         | 000,1                                 | 000,2    | 000'7    | 2,000                                   | 1,500     | 750                 | 500      | 200       | 200       | VIC Retail Sales               |
| INER         JAN         FEB         MAR         APRIL         MAY         JUNE         JUNE         JUNE         Serie         OCT         NOV         DEC         TO           Screen         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         4,500         2,500         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3,50         3                                                                                                                                                                                                    |         | -           | 7250     | 750         | 10,000                                | 2 500    | > ->>    | 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 |           |                     |          |           |           | Service Canada Student Funding |
| NER         JAN         FEB         MAR         APRI         MAY         JUNE         JUNE         JUNE         Sept         OCT         NOV         DEC         TO           Sales $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |         | S I         |          |             | 10 2 201                              |          |          |                                         | 20,000    |                     |          |           |           | Province of BC - Tourism BC    |
| IBER         JAN         FEB         MAR         APRIL         MAY         JUNE         JUNE         JUNE         SEPT         OCT         NOV         DEC         TOT           Sciles         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175 <td< td=""><td>20</td><td>5</td><td></td><td></td><td></td><td></td><td></td><td></td><td>22222</td><td></td><td>14,040</td><td></td><td></td><td>Town of Qualicum Beach QBDBA</td></td<> | 20      | 5           |          |             |                                       |          |          |                                         | 22222     |                     | 14,040   |           |           | Town of Qualicum Beach QBDBA   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |         | - s         |          |             |                                       |          |          |                                         |           |                     | CCR'9    |           |           | Town of Qualicum Beach Sch D   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |         | -1-         |          |             |                                       | 20,000   |          |                                         | 20,000    |                     |          |           | 10,000    | Town of Qualicum Beach FFSA    |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | ותי     |             |          | 7<br>1<br>2 | 1,0                                   | 30,000   |          | 400                                     | C/1       | c/1                 | c/1      | 400       | 175       | Scholarship Revenue            |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |         |             | 175      | 777         | 175                                   |          |          |                                         |           |                     |          | 5,200     |           | Community Awards               |
| NBER         JAN         FEB         MAR         APRIL         MAY         JUNE         JUNE         JUNE         OCT         NOV         DEC         TO           Scies $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $4,500$ $2,500$ $4,50$ $4,50$ $4,50$ $4,50$ $4,50$ $4,50$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $5,175$ $4,500$ $2,500$ $2,50$ $2,50$ $2,50$ $2,50$ $2,50$ $2,50$ $2,50$ $2,500$ $5,500$ $5,500$ $5,500$ $5,500$ $5,500$ $5,500$ $5,500$ $5,500$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |         |             |          |             | ļ                                     |          | 2        |                                         |           | 2                   | CC.      | J)        | 35        | Interest Income                |
| MBER         JAN         FEB         MAR         APRIL         MAY         JUNE         JUNE         JUNE         Sept         OCI         NOV         DEC         TO           5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.175         5.                                                                                                                                                                                  |         |             | 35       | 35          | 35                                    | 25       | Ω<br>D   | 75                                      | 1,000     | 36                  | 700,1    | 1,000     |           | General Meetings               |
| MBER         JAN         FEB         MAR         APRIL         MAY         JUNE         JUNE         JUNE         Sept         OCT         NOV         DEC         TO           5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         4,500         2,500         \$         \$         2         250         250         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$ <td< td=""><td>_</td><td>Ş</td><td>0891</td><td>1.680</td><td>089.1</td><td></td><td>1</td><td>1871</td><td>1871</td><td>087.1</td><td>007 1</td><td>- 700</td><td>000</td><td>Marketing</td></td<>                      | _       | Ş           | 0891     | 1.680       | 089.1                                 |          | 1        | 1871                                    | 1871      | 087.1               | 007 1    | - 700     | 000       | Marketing                      |
| NBER         JAN         FEB         MAR         APRIL         MAY         JUNE         JUNE         JUNE         SEPT         OCT         NOV         DEC         TO           5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         4,500         2,700         1,800         1,330         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$                                                                                                                                                                                                                  |         |             | 200      | 200         | 200                                   | 200      | 400      | 200                                     | 002       | 200                 | 250      | 200       | 000       | Antinity rogion revenue        |
| NBER         JAN         FEB         MAR         APRIL         MAY         JUNE         JULY         AUG         SEPT         OCT         NOV         DEC         TO           BER         5,175         5,175         1,125         1,125         900         900         675         675         675         450         450         \$         5         5         5         1         5         5         1         5         5         1         5         5         1         5         5         1         5         0         5         675         5         675         450         450         \$         5         5         5         5         5         5         1         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5         5                                                                                                                                                                                                                                                                                                                |         |             | 350      | 350         | 350                                   | 350      | 350      | 350                                     | 350       | 350                 | 350      | 350       | 350       | Affinity Brooman Deventie      |
| NBER         JAN         FEB         MAR         APRIL         MAY         JUNE         JUNE         JULY         AUG         SEPT         OCT         NOV         DEC         TO           BER         5,175         5,175         1,125         1,125         900         900         905         6/75         6/75         4/50         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         4/50         \$         \$         4/500         \$         \$         4/500         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$         \$<                                                                                                                                                                                                                          |         | -           |          |             |                                       |          |          |                                         |           |                     |          |           |           | Carla Administration           |
| MBER         JAN         FEB         MAR         APRIL         MAY         JUNE         JUNE         JUNE         Sept         OCI         NOV         DEC         TO           5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,                                                                                                                                                                                  |         | ŧ           |          |             |                                       |          |          |                                         |           |                     |          |           |           | Cala Operations                |
| MBER         JAN         FEB         MAR         APRIL         MAY         JUNE         JUNE         JUNE         OCT         NOV         DEC         TO           5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5                                                                                                                                                                                  |         | +           | 20       |             |                                       |          |          | 225                                     | 225       | 750                 | 750      |           |           | Addional Promotional Sales     |
| NBER         JAN         FEB         MAR         APRIL         MAY         JUNE         JULY         AUG         SEPT         OCT         NOV         DEC         TO           5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,175         5,1                                                                                                                                                                                  |         |             | 220      |             |                                       |          | 500      | 875                                     | 2,500     | 500                 | 500      | 500       |           | Racking                        |
| JAN         FEB         MAR         APRIL         MAY         JUNE         JULY         AUG         SEPT         OCT         NOV         DEC         TO           675         1,125         1,125         900         900         900         675         675         675         450         450         \$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |         | _           | 1,000    | 2,700       | 4,000                                 | 5,1/5    | 5,1/5    | 5,175                                   | 5,175     | 5,175               | 5,175    | 5,175     | 5,175     | Membership Renewal             |
| JAN FEB MAR APRIL MAY JUNE JULY AUG SEPT OCT NOV DEC TO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 7       | _           | - +      | 200         | C/0                                   | C/0      | 200      | 008                                     | 900       | 1,125               | 1,125    | 675       |           | New Membership                 |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |         | 5           | NOV      | 1001        | <b>3671</b>                           | AUG      |          | JUNE                                    | MAY       | APRIL               | MAR      | FEB       | JAN       | REVENUE - VC & CHAMBER         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 5       |             | NON I    | 22          | 7432                                  | ~        | HII V    |                                         |           |                     |          |           |           |                                |

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QUALICUM BEACH CHAMBER OF COMMERCE FINANCIAL STATEMENTS DECEMBER 31, 2010 (Unaudited - See Notice to Reader)



Cory McIntosh, CGA, CAFM, CFP\* Jay R. Norton, FCGA, CAFM<sup>4</sup> Michael K. Williams, CGA\* Jason S. Moore, BA, CGA\*

\*practising as a professional corporation

"It's not what you earn, it's what you keep!"

### NOTICE TO READER

On the basis of information provided by management, we have compiled the statement of financial position of Qualicum Beach Chamber of Commerce as at December 31, 2010 and the statements of operations and changes in net assets for the year then ended.

We have not performed an audit or a review engagement in respect of these financial statements and, accordingly, we express no assurance thereon.

Readers are cautioned that these statements may not be appropriate for their purposes.

Prior to compiling the financial statements of Qualicum Beach Chamber of Commerce, this accounting firm performed accounting services, which included the preparation of entries that have a significant effect on these financial statements.

M'Interh Norton William

MCINTOSH | NORTON | WILLIAMS certified general accountants

Qualicum Beach, B.C. February 8, 2011

Qualicum Beach #102—222 Second Ave. West Qualicum Beach, BC V9K 0A4 Tel: 250.752.6996 Fax: 250.752.1071 Toll Free: 1.877.752.6996

www.mnwcga.com info@mnwcga.com Port Alberni 2nd Floor, 4445 Gertrude Street Port Alberni, BC V9Y 6J7 Tel: 250.724.0185 Fax: 250.724.1774 Toll Free: 1.866.724.0185

### Qualicum Beach Chamber of Commerce Financial Statements December 31, 2010 (Unaudited - See Notice to Reader)

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### Qualicum Beach Chamber of Commerce Statement of Operations and Net Assets Year Ended December 31, 2010 (Unaudited - See Notice to Reader)

|                                           | 2010<br>\$ | 2009<br>\$  |
|-------------------------------------------|------------|-------------|
| Revenue                                   |            |             |
| Memberships                               | 59,030     | 63,090      |
| Municipal contract                        | 51,058     | 47,304      |
| Tourism BC                                | 25,000     | 31,000      |
| Gala                                      | 22,358     | 21,091      |
| Marketing                                 | 18,143     | 20,031      |
| Employment programs                       | 10,056     | 12,226      |
| Merchandise sales                         | 6,879      | 8,601       |
| OTA contract                              | -,-,-      | 4,800       |
| Commission and fee income                 | 2,989      | 2,971       |
| Other revenue                             | 2,107      | 1,891       |
| VIC wall map                              | 1,400      | 1,400       |
| Interest income                           | 516        | <b>4</b> 41 |
| merestinoone                              | 199,536    | 214,846     |
| Expenses                                  |            |             |
| Advertising and promotion                 | 1,088      | 1,041       |
| Amortization                              | 5,363      | 11,969      |
| Bank charges                              | 2,220      | 2,424       |
| Dues and memberships                      | 4,441      | 4,074       |
| Education and development                 | 1,604      | 1,827       |
| Equipment rental and maintenance          | 4,628      | 4,596       |
| Gala grants                               | 7,500      | 7,338       |
| Insurance                                 | 3,436      | 3,528       |
| Marketing                                 | 13,172     | 24,156      |
| Marketing                                 | 4,751      | 8,785       |
| Mechandise purchases                      | 5,332      | 5,834       |
| Office                                    | 2,577      | 4,238       |
| OTA contract                              | 2,077      | 1,274       |
| Repairs and maintenance                   | 6,232      | 6,585       |
| Security                                  | 600        | 600         |
| Scholarships                              | 1,506      | 1,000       |
| Telephone and fax                         | 2,328      | 2,420       |
| Train station                             | 420        | 420         |
| Utilities                                 | 2,890      | 2,840       |
| Volunteer program                         | 706        | 724         |
| Wages and employee benefits               | 128,416    | 127,362     |
| wages and employee benefits               | 199,210    | 223,035     |
| Excess (deficit) of revenue over expenses | 326        | (8,189      |
| Net assets, beginning of year             | 131,764    | 139,953     |
| Net assets, end of year - page 2          | 132,090    | 131,764     |

### **Qualicum Beach Chamber of Commerce Statement of Financial Position** As at December 31, 2010 (Unaudited - See Notice to Reader)

|                                                                                                                            | 2010<br>\$                                                                     | 2009<br>\$                                                                    |
|----------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|-------------------------------------------------------------------------------|
| ASSETS                                                                                                                     |                                                                                |                                                                               |
| Current<br>Cash<br>Term deposits<br>Accounts receivable<br>Inventory<br>Prepaid expenses<br>Capital assets <i>(Note 2)</i> | 14,479<br>38,734<br>23,713<br>4,149<br><u>1,718</u><br>82,793<br><u>76,720</u> | 4,484<br>41,351<br>19,439<br>4,135<br><u>1,849</u><br>71,258<br><u>80,863</u> |
|                                                                                                                            | 159,513                                                                        | 152,12                                                                        |
| LIABILITIES                                                                                                                |                                                                                |                                                                               |
| Current<br>Accounts payable and accrued liabilities <i>(Note 3)</i><br>Unearned revenue                                    | 20,583<br><u>6,840</u>                                                         | 12,854<br>7,503                                                               |
|                                                                                                                            | 27,423                                                                         | 20,357                                                                        |
| MEMBERS' EQUITY                                                                                                            |                                                                                |                                                                               |
| Net assets - page 1                                                                                                        | 132,090                                                                        | 131,764                                                                       |
|                                                                                                                            | <u> </u>                                                                       | <u> </u>                                                                      |
| Approved by the Directors                                                                                                  |                                                                                |                                                                               |
| Director                                                                                                                   |                                                                                |                                                                               |

Director

### Qualicum Beach Chamber of Commerce Notes to Financial Statements December 31, 2010 (Unaudited - See Notice to Reader)

### 1. Nature of Business

The Qualicum Beach Chamber of Commerce commenced operations on January 27, 1927 and operates a vistor information centre and business office.

### 2. Capital Assets

|                        | Cost<br>\$ | Amortization<br>\$ | 2010<br>Net<br>\$ | 2009<br>Net<br>\$ |
|------------------------|------------|--------------------|-------------------|-------------------|
| Building               | 91,059     | 25,464             | 65,595            | 68,329            |
| Furniture and fixtures | 15,226     | 12,226             | 3,000             | 2,378             |
| Equipment              | 26,791     | 18,666             | 8,125             | 10,156            |
| Leasehold improvements | 62,403     | 62,403             |                   |                   |
|                        | 195,479    | <u>118,759</u>     | 76,720            | 80,863            |

### 3. Accounts Payable

|                                          | 2010<br>\$    | 2009<br>\$ |
|------------------------------------------|---------------|------------|
| Accounts payable and accrued liabilities | 7,138         | 2,132      |
| Accrued wages payable                    | 1,196         | 1,393      |
| Deferred remuneration                    | 2,438         | 3,335      |
| Due to government agencies               | <u> </u>      | 5,994      |
|                                          | <u>20,583</u> | <u> </u>   |

QUALICUM BEACH CHAMBER OF COMMERCE FINANCIAL STATEMENTS DECEMBER 31, 2011 (Unaudited - See Notice to Reader)



Cory McIntosh, CGA, CAFM, CFP\* Jay R. Norton, FCGA, CAFM\* Michael K. Williams, CGA\* Jason S. Moore, BA, CGA\*

\*practising as a professional corporation

"It's not what you earn, it's what you keep!"

### NOTICE TO READER

On the basis of information provided by management, we have compiled the statement of financial position of Qualicum Beach Chamber of Commerce as at December 31, 2011 and the statements of operations and changes in net assets for the year then ended.

We have not performed an audit or a review engagement in respect of these financial statements and, accordingly, we express no assurance thereon.

Readers are cautioned that these statements may not be appropriate for their purposes.

Prior to compiling the financial statements of Qualicum Beach Chamber of Comme, this accounting firm performed accounting services, which included the preparation of entries that have a significant effect on these financial statements.

M'Intrah Norton William

MCINTOSH | NORTON | WILLIAMS certified general accountants

Qualicum Beach, B.C. March 7, 2012

Qualicum Beach #102—222 Second Ave, West Qualicum Beach, BC V9K 0A4 Tel: 250.752.6996 Fax: 250.752.1071 Toll Free: 1.877.752.6996

www.ninwcga.com info@mnwcga.com Port Alberni 2nd Floor, 4445 Gertrude Street Port Alberni, BC V9Y 6J7 Tel: 250.724.0185 Fax: 250.724.1774 Toll Free: 1.866.724.0185

### Qualicum Beach Chamber of Commerce Financial Statements December 31, 2011 (Unaudited - See Notice to Reader)

### TABLE OF CONTENTS

|                                        | Page |
|----------------------------------------|------|
| Statement of Operations and Net Assets | 1    |
| Statement of Financial Position        | 2    |
| Notes to the Financial Statements      | 3    |

### Qualicum Beach Chamber of Commerce Statement of Operations and Net Assets Year Ended December 31, 2011 (Unaudited - See Notice to Reader)

|                                           | 2011<br>\$ | 2010<br>\$ |
|-------------------------------------------|------------|------------|
| Revenue                                   |            |            |
| Memberships                               | 61,220     | 59,030     |
| Municipal contract                        | 48,980     | 51,058     |
| Tourism BC                                | 25,000     | 25,000     |
| Gala                                      | 22,524     | 22,358     |
| Marketing                                 | 10,710     | 18,143     |
| Employment programs                       | 7,641      | 10,056     |
| Merchandise sales                         | 7,545      | 6,879      |
| Commission and fee income                 | 3,349      | 2,989      |
| Other revenue                             | 3,068      | 2,303      |
|                                           | 1,800      | 1,400      |
| VIC wall map                              |            | 516        |
| Interest income                           | 705        |            |
|                                           | 192,542    | 199,536    |
| Expenses                                  |            |            |
| Advertising and promotion                 | 1,912      | 1,088      |
| Amortization                              | 4,921      | 5,363      |
| Bank charges                              | 2,176      | 2,220      |
| Dues and memberships                      | 4,048      | 4,441      |
| Education and development                 | 2,091      | 1,604      |
| Equipment rental and maintenance          | 4,567      | 4,628      |
| Gala grants                               | 5,400      | 7,500      |
| Insurance                                 | 3,456      | 3,436      |
| Marketing                                 | 9,574      | 13,172     |
| Meetings                                  | 6,294      | 4,751      |
| Merchandise purchases                     | 5,245      | 5,332      |
| Office                                    | 2,343      | 2,577      |
| Repairs and maintenance                   | 4,143      | 6,232      |
| Security                                  | 600        | 600        |
| Scholarships                              | 755        | 1,506      |
| Telephone and fax                         | 2,256      | 2,328      |
| Train station                             | 195        | 420        |
| Utilities                                 | 3,158      | 2,890      |
|                                           | 658        | 706        |
| Volunteer program                         | 142,340    | 128,416    |
| Wages and employee benefits               | 206,132    | 199,210    |
|                                           | 200,132    | 199,210    |
| Excess (deficit) of revenue over expenses | (13,590)   | 326        |
| Net assets, beginning of year             | 132,090    | 131,764    |
| Net assets, end of year - page 2          | 118,500    | 132,090    |

### Qualicum Beach Chamber of Commerce Statement of Financial Position As at December 31, 2011 (Unaudited - See Notice to Reader)

|                                                              | 2011<br>\$             | 2010<br>\$     |
|--------------------------------------------------------------|------------------------|----------------|
| ASSETS                                                       |                        |                |
| Current                                                      |                        |                |
| Cash                                                         | 50,575                 | 53,213         |
| Accounts receivable                                          | 10,163                 | 23,713         |
| Inventory                                                    | 1,868                  | 4,149          |
| Prepaid expenses                                             | <u>2,962</u><br>65,568 | <u> </u>       |
|                                                              | 00,000                 |                |
| Capital assets (Note 2)                                      | <u> </u>               | <b>7</b> 6,720 |
|                                                              | <u>    138,074</u>     | 159,51         |
| LIABILITIES                                                  |                        |                |
| Current<br>Accounts payable and accrued liabilities (Note 3) | 14,392                 | 20,583         |
| Unearned revenue                                             | 5,182                  | 6,84           |
|                                                              | 19,574                 | 27,423         |
| MEMBERS' EQUITY                                              |                        |                |
| Net assets - page 1                                          | <u> </u>               | 132,090        |
|                                                              | <u> </u>               | <u> </u>       |
| Approved by the Directors                                    |                        |                |
| Director                                                     |                        |                |

\_\_\_\_\_ Director

### Qualicum Beach Chamber of Commerce Notes to Financial Statements December 31, 2011 (Unaudited - See Notice to Reader)

### 1. Nature of Business

The Qualicum Beach Chamber of Commerce commenced operations on January 27, 1927 and operates a vistor information centre and business office.

### 2. Capital Assets

| Capital Assets         | Cost<br>\$ | Amortization<br>\$ | 2011<br>Net<br>\$ | 2010<br>Net<br>\$ |
|------------------------|------------|--------------------|-------------------|-------------------|
| Building               | 91,059     | 28,089             | 62,970            | 65,595            |
| Furniture and fixtures | 15,226     | 12,826             | 2,400             | 3,000             |
| Equipment              | 27,498     | 20,362             | 7,136             | 8,125             |
| Leasehold improvements | 62,403     | 62,403             | <b>•</b>          |                   |
|                        | <u> </u>   | 123,680            | 72,506            | 76,720            |

### 3. Accounts Payable

|                                                                   | 2011<br>\$     | 2010<br>\$              |
|-------------------------------------------------------------------|----------------|-------------------------|
| Accounts payable and accrued liabilities<br>Accrued wages payable | 4,820<br>1,246 | 7,138<br>1. <b>1</b> 96 |
| Deferred remuneration<br>Due to government agencies               | - 8,326        | 2,438<br>9,81 <u>1</u>  |
|                                                                   | <u>0,323</u>   | 20,583                  |



### STATEMENT OF ACCOUNTS

| Date       | February 29, 2012 |
|------------|-------------------|
| Member No. | 134410            |
| Page       | 1 of 10           |

COAH5R E D 00000 35958 QUALICUM BEACH CHAMBER OF COMMERCE 124 SECOND AVE WEST BOX 159 QUALICUM BEACH BC V9K 1S7

COASTAL COMMUNITY CREDIT UNION

| Date      | Description                                                                   | Withdrawals | Deposits | Balance   |
|-----------|-------------------------------------------------------------------------------|-------------|----------|-----------|
| 01 Feb 12 | Opening Balance                                                               |             |          | 10,794.88 |
| 01 Feb 12 | External Withdrawal Business Pre-Authorized Payment CHAMB GROUP INS. CH       | 113.02      | -        | 10,681.86 |
| 01 Feb 12 | Cheque 5913                                                                   | 452.14      |          | 10,229.72 |
| 01 Feb 12 | Cheque 5917                                                                   | 548.80      |          | 9,680.92  |
| 01 Feb 12 | Cheque 5943                                                                   | 867.64      |          | 8,813.28  |
| 01 Feb 12 | Bill Payment - FortisBC-Natural Gas                                           | 120.75      |          | 8,692.53  |
| 01 Feb 12 | Bill Payment - Yellow Pages Group Co                                          | 5.15        |          | 8,687.38  |
| 02 Feb 12 | External Deposit Business Pre-Authorized Payment T-D VISA<br>POS -            |             | 889.00   | 9,576.38  |
| 02 Feb 12 | External Deposit Business Pre-Authorized Payment T-D<br>DIRECT PAYMENT EFTPOS |             | 35.00    | 9,611.38  |
| 02 Feb 12 | External Deposit Business Pre-Authorized Payment TD MC TD MC                  |             | 35.00    | 9,646.3   |
| 02 Feb 12 | External Withdrawal Business Pre-Authorized Payment T-D VISA A&A              | 71,83       |          | 9,574.5   |
| 02 Feb 12 | External Withdrawal Business Pre-Authorized Payment T-D<br>VISA A&A           | 229.06      |          | 9,345.49  |
| 02 Feb 12 | Eff. 02-01 Cheque 5942                                                        | 1,002.31    | 145      | 8,343,18  |
| 02 Feb 12 | Deposit                                                                       |             | 2,156.62 | 10,499.80 |
| 03 Feb 12 | External Deposit Business Pre-Authorized Payment TD MC TD MC                  |             | 460.00   | 10,959.8  |
| 03 Feb 12 | External Deposit Business Pre-Authorized Payment T-D VISA<br>POS -            |             | 330.88   | 11,290.6  |
| 03 Feb 12 | External Deposit Business Pre-Authorized Payment T-D<br>DIRECT PAYMENT EFTPOS |             | 85.00    | 11,375.6  |
|           |                                                                               |             |          |           |

03 Feb 12 Eff. 02-02 Cheque 5940

continued...

At Coastal Community, you get to elect the people in charge! It starts with your vote in our Board of Directors Election — from March 5 to April 4, 2012. Now you can vote online through Member Direct online banking. Visit our website to learn more. smart (statement) solutions 100% recycled paper

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72.74

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вкіттьн согимвіл'я Small Business Roundtable

### SMALL BUSINESS ROUNDTABLE

6<sup>th</sup> Annual Report to Government | October 2011

### Contents

Message from the Small Business Roundtable B.C. Small Business Successes About Us Meeting Our Mandate - The Voice of Small Business is Being Heard Recommendations to Government Recommendations to the Small Business Community Our Commitments Moving Forward

### Message from the Small Business Roundtable

British Columbia is emerging from the recent economic downturn with a strong sense of renewal and economic momentum. This is in part due to the innovative and entrepreneurial spirit of British Columbia's small business sector. Small businesses created 13,700 new jobs in 2010, generating 57% of all jobs in British Columbia - the highest rate in Canada. In addition, small business exported over 47% of the total value of goods from the province. Despite uncertainties in Europe and the U.S., small businesses remain the cornerstones of B.C. communities and continue to be our economic engine.

It is within this context that the Small Business Roundtable submits this 6th Annual Report to Government. This report summarizes key Roundtable activities during 2010. The report provides insights to new and continued progress in addressing the issues raised by small business owners during consultations held throughout the province. Based largely on these consultations, the report includes forward looking recommendations to government as well as the small business community on strategies to further enhance the growth and success of small business in the province.

We believe it is not enough for small businesses to survive. For British Columbia's long term prosperity, it is vital that we collectively find ways to ensure our small business community thrives and grows.

Finally, we would like to welcome our new chair, Honourable Pat Bell, Minister of Jobs, Tourism and Innovation, along with the Roundtable's new Co-Chair Kevin Krueger, MLA, Kamloops-South Thompson. We look forward to working together to further the interests of British Columbia's small businesses.

### Small Business Roundtable Board Members

### B.C. Small Business Success Stories

Small businesses play a vital role in the economic success of communities throughout the Province of British Columbia. To recognize this contribution, eight diversified and successful small businesses (one from each economic region) have been selected to reflect the entrepreneurial spirit and diversity evident throughout this province.

Highlighted throughout this year's report are:

| Arbutus Grove Nursery      | page 3  |
|----------------------------|---------|
| J.D. Farms                 | page 6  |
| Sparkgeo                   | page 7  |
| Oceanwild                  | page 9  |
| Cartolina                  | page 10 |
| Aspenware                  | page 10 |
| Chief Louie Paddle Company | page 15 |
| Motion Media               | page 15 |

### Arbutus Grove Nursery

When Hans Stoffelsma immigrated to Canada from Holland with a dream to grow trees, he couldn't have imagined what five acres of land would one day become. But within two years of starting their greenhouse business, he and his wife Susan had their first contract to grow 100,000 western hemlock seedlings. Fast forward 32 years and Arbutus Grove Nursery has grown into a progressive business on 25 acres producing over nine million reforestation seedlings annually for their customers across B.C. and the North-Western U.S., with their son, Nathaniel, at the helm.

The company has steadily grown over its history, due to the consistent quality of trees grown as well as the customer relationships fostered. Steady growth has made the transition of the business from father to son a smooth one. "I look at the company now from a distance and I am very satisfied with our life's work. Nathaniel has taken the reins, making the business his own while still retaining Arbutus' core values of family, customer service and quality product. It feels good", Hans says.

Indeed, Nathaniel is keen to maintain the business for generations to come. "We're making strides to become a better and more efficient business, but our strength will always be the skilful and dedicated people we work with", Nathaniel shares, "Arbutus is family owned and operated, but 'family' doesn't stop with the last name 'Stoffelsma'. "Some of our staff are third generation, turning the business into more than just a profitable alliance, it's an extended family. Our team has truly been the key to our success", shares Nathaniel proudly.

www.arbutusgrove.com



### About Us

#### What is the Small Business Roundtable?

The Small Business Roundtable was established in 2005 to provide British Columbia's small businesses with a voice to government through:

- 1. Engaging in a dialogue with small business to identify key issues and opportunities.
- 2. Developing recommendations to government and small business owners on strategies to enhance B.C's small business climate.
- 3. Advocating small business interests in the province.

Honourable Pat Bell, Minister of Jobs, Tourism and Innovation chairs the Small Business Roundtable Board whose members consist of Co-chair Kevin Krueger, MLA Kamloops-South Thompson, and 18 recognized leaders within their small business communities.

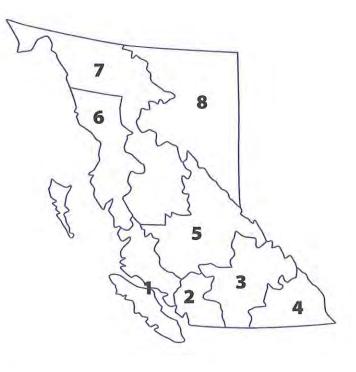
#### Number of Small Businesses per Economic Region, British Columbia, 2010

| Region                        | Population <sup>2</sup> | # of small<br>businesses <sup>3</sup> |
|-------------------------------|-------------------------|---------------------------------------|
| 1. Vancouver Island/Coast     | 772, 309                | 71,000                                |
| 2. Mainland/Southcoast        | 2,667,496               | 231,200                               |
| 3. Thompson-Okanagan          | 536,315                 | 49,000                                |
| 4. Kootenay                   | 151,821                 | 14,900                                |
| 5. Cariboo                    | 160,699                 | 13,500                                |
| 6. North Coast and 7. Nechako | 98,320                  | 6,400                                 |
| 8. Northeast                  | 68,247                  | 5,500                                 |
| British Columbia              | 4,455,207               | 391,700                               |

#### Who do we represent?<sup>1</sup>

The Small Business Roundtable represents small businesses across British Columbia. Small Business is defined as a business with fewer than 50 employees, or self employed without paid help.

- 98 percent of all businesses in the province are small businesses.
- Small business provides nearly 57 percent of all private sector jobs, employing over one million people.
- Over 41 percent of the total value of goods exported from British Columbia is generated by small business.
- Small businesses are responsible for approximately 32 percent of the province's Gross Domestic Product (GDP).



<sup>1</sup>Statistical source: Small Business Profile, BC Stats, 2010 <sup>2</sup>Source: BC Stats, Regional Population Estimates and Projections (2009 data) <sup>3</sup>Source: Small Business Profile, BC Stats, 2010

# Who are we?



1. Sue Adams, Bevendale Enterprises WHISTLER



2. John Cameron, CEO, Rock Solid Business Coaching Inc. LANGLEY



3. Cindy Choi, Manager, Chan & Company VICTORIA



4. Robert Fine, **KELOWNA** 



5. Garth Frizzell Terra Cognita Software PRINCE GEORGE



Laura Jones, VANCOUVER



Linda Larson, Vice-Chair, Small Business OLIVER



8. David Littlejohn, NANAIMO



9. Kelly McCormack **BURNS LAKE** 



10. Cybele Negris, President & Co-Founder, VANCOUVER



11. Coralee Oakes, QUESNEL



12. Murray Presley, Partner, Presley & COURTENAY



16. MJ Whitemarsh, of F BURNABY



17. Chief Judy Wilson, Neskonlith Indian Band CHASE



13. Mark Startup, Association for Retail VANCOUVER



18. John Winter, VANCOUVER

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14. lan Tostenson, VANCOUVER



19. Kevin Krueger, Co-Chair, Small Business **KAMLOOPS** 



15. Sonia Virk, SURREY

For inquiries contact roundtablesecretariat@gov.bc.ca

### JD Farms

JD Farms began as a small commercial egg farm in 1979 and has since transformed into a specialty turkey producer with an on-site bistro, retail store and a wholesale distribution channel.

Described as a "32 year overnight success", JD Farms is a familyowned and operated business. Jack and Debbie Froese both grew up on farms - he hailed from egg country and she from a dairy farm, and two of their children are active in the business. And with six grandkids to date, the family farm could foreseeably continue for another generation or more!

What sets JD farms apart is the sense of tradition engrained in their specialty turkeys, as well as their business practices. "We have families coming to pick out their Thanksgiving or Christmas turkeys every year. Their family tradition has become ours, and that is very important to us" says Jack Froese proudly.

Indeed, personal relationships have been pivotal for the success of JD Farms. From loyal customers returning for their famous turkey pepperoni, to the number of staff who have been with the farm for over 17 years, JD Farms was built on personal relationships.

Froese advises anyone interested in starting a small business to be aware of the challenges, but don't be discouraged. "You don't have to have an MBA to be successful, but having the right business coach and some training goes a long way. We were 25 when we started this - we certainly didn't have all the answers but we learnt from experience and from the people around us".

#### www.jdfarms.ca





### Meeting our Mandate

This section provides highlights of our activities as well as examples of government responses to concerns voiced by B.C.'s small business community.

#### 1. Engage in Dialogue With the Small Business Community

Over 48 consultations have been completed throughout the province since 2005 providing small business owners with an opportunity to discuss issues and opportunities with the Roundtable. In 2010, consultations took place in Whiterock, Vernon, Kelowna, Chilliwack, Kamloops, Parksville, Abbotsford, Oliver and the Tri-Cities area, which includes Anmore, Belcarra, Coquitlam, Port Coquitlam and Port Moody. Further details on these consultations can be found at: www.smallbusinessroundtable.ca

#### 2. Annual Report to Government

Since the Roundtable's inception in 2005, the Board has presented a report to Government documenting the highlights of the previous year, including the Board's activities and forward looking recommendations. This year's sixth annual report continues to present recommendations to government and small business for the purpose of contributing to small business' growth and success and the development of government small business strategies.

# 3. New small business friendly www.gov.bc.ca site

There were many drivers behind the development of the new government of B.C. website. However, the single gateway "Business and Investing" tab on the home page is a direct response to the message commonly heard during small business consultations — finding any B.C. Government information for business was very challenging given multiple, evolving sites with no standardization. The new website provides easy access to relevant information from the business users' perspective. The Small Business Roundtable website,

www.smallbusinessroundtable.ca was also refreshed this year with small business convenience as a key objective.

#### The Voice of Small Business is Being Heard

#### 4. Provide Recommendations to Promote Small Business Growth

The Small Business Roundtable Board meets once a quarter to share information about what is happening in B.C. regions and business sectors, discuss ways to better address the needs and potential opportunities for small business and to provide government with advice about proposed strategies and programs. Occasionally, subcommittees are formed to focus attention on specific small business topics by developing recommendations for consideration by the board as a whole. The following are current subcommittees:

- Regulatory Reform
- Small Business Award
- Small Business Roundtable Annual Report
- Building Skills

The voice of small business is conveyed to government by individuals participating in regional small business consultations, by individual board members, by the board's subcommittees as well as by the board as a whole.

#### 5. Regulatory Reform

#### 5.1 10th Regulatory Reform Anniversary in B.C.

Now entering its 10th year, the Regulatory Reform program was implemented for the primary purpose of reducing red tape and has reduced regulatory requirements by more than 42 per cent. The Roundtable supports this program as it continues to provide small businesses with simplified processes. It has formed a subcommittee whose goal is to ensure the initiative continues to address the needs of small business.

On June 26th, 2011, government renewed its commitment to no net increases to the regulatory count to 2015, and announced it would enshrine regulatory accountability in legislation.

This is a major milestone in B.C.'s regulatory reform program and highlights B.C.'s international leadership in this area.

### sparkgeo

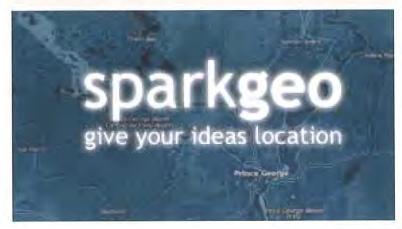
When Will Cadell emigrated from Scotland in 2005, he came in search of mountains of opportunity - literally. He settled with his wife in Prince George, a town which combines their thirst for adventure and the great outdoors with his love of geography and technology. The result was SparkGeo, a geoweb consultancy that provides a way for users to visualize data by putting maps on the internet. "We're about as far north as Silicone Valley gets," Cadell jokes.

The inspiration behind SparkGeo was simple: Cadell wanted a challenge. Previously an Information Technology Manager, he wanted to create his own rewarding job. He saw a gap in geo services industry and filled that niche by becoming a consultant. Initially, sparkgeo supported eco-reserve.org, a non-profit technology start-up by building their webmap. Now, sparkgeo works with mountain communities, iPhone app developers, data providers and Northern B.C. First Nations as well as more "traditional G.I.S's" and mapping work.

In rare moments of downtime, Cadell loves to spend time with his family and mountain climb. Climbing has provided a perfect example for his business: "I'm scared of heights, but that's a good thing in rock climbing! In business, fear keeps you from stepping too far outside of your boundaries. Without it, I wouldn't be where I am today".

So what's the best part of Will's experience as a new small business owner? Getting that first cheque! "Each time it's a moment of revelation. My clients are telling me that my work is valuable." Another highlight is having a client refer him. Cadell says "Word of mouth is important but sparkgeo is primarily online so I rarely have the opportunity to shake hands with a client. Because of our online presence, our clients in San Francisco only have to check LinkedIn and they can view previous client referrals. It works for us".

#### www.sparkgeo.com



## The Most Small Business Friendly Community Award

This year, the Small Business Roundtable is pleased to recognize those communities making an effort to foster the growth and success of small businesses in the Province of British Columbia through the "Most Small Business Friendly Community Award".

An award was available for one community within each of the eight economic regions of the province to acknowledge its efforts in supporting small businesses in their communities. Award evaluations were based on locally implemented government measures as they relate to:

- Reducing regulatory barriers.
- Enhancing small business competitiveness.
- Recognizing small business' contributions to their community.
- Climate action initiatives that support small business.

The winners for 2011 are:

| Ladysmith     |
|---------------|
| Surrey        |
| Kamloops      |
| Rossland      |
| Quesnel       |
| Prince Rupert |
|               |

#### 5.2 BizPaL

BizPaL is a free online tool that generates a customized list of permits and licences from all levels of government for those looking to open or expand a business in a particular locality in British Columbia. By following an easy step-by-step process, BizPaL reduces the time spent in identifying requirements from a full day to about 15 minutes.

To make this tool more widely available, the B.C. government is in the process of expanding the service to every local government throughout the province. The Small Business Roundtable endorses the expansion of the program. Members promote the service to local governments in an effort to make it easier for business to identify and comply with regulatory requirements imposed by all levels of government. **www.bizpal.ca** 

#### 5.3 Inter-community Business License

The Inter-Community Business Licence (Mobile Business Licence) allows mobile businesses to operate across participating local governments by purchasing only one licence. Currently, there are five Intercommunity Business License agreements in the province. The Small Business Roundtable fully supports the expansion of the Inter-Community Business Licence in all regions and is advocating their local governments to adopt it as a means of reducing barriers to doing business in the province.

#### 6. Improved Trade and Labour Mobility

The New West Partnership Trade Agreement (NWPTA) came into effect in July 2010. The NWPTA is a comprehensive agreement to remove barriers to trade, investment and labour mobility between British Columbia, Alberta and Saskatchewan. Key elements of the NWPTA include: continuing to remove obstacles to labour mobility, ensuring equal treatment for workers and business, treating other provinces' businesses, investors and workers as fairly as their own, and reconciling unnecessary differences in work standards and regulations. Under the NWPTA, the parties continue to eliminate barriers in the hiring of qualified labour across these three provinces and have opened the labour market to a wider geographic area.

#### 7. Competitive Tax Environment

The Roundtable was disappointed with the results of the HST Referendum. However, we are committed to supporting the government and the small business community in transitioning back to the PST. We urge the government to continue to look for ways to ensure British Columbia retains a competitive tax environment.

#### 8. Small Business Month

British Columbia continues to dedicate the entire month of October towards recognizing small business' contribution to the province. Events , which provide opportunities to celebrate, learn, and network, take place throughout all regions.

#### 9. Small Business BC

The Roundtable supports the work of Small Business BC in delivering programs and services to small business owners.

Small Business BC is a non-government organization, supported by the federal government, the provincial government and the private sector. It is a resource centre which provides small business in B.C. with knowledge-based business products and services. www.smallbusinessbc.ca

#### 10. Human Resource Development

Human resource development and support for small business succession continue to be identified as issues during Roundtable consultations. On December 7, 2010 the Province released the Skills for Growth: British Columbia's Labour Market Strategy to 2020 plan. This living strategy focuses efforts on increasing the skill level and success of people currently within British Columbia, improving work productivity, and attracting and retaining skilled labour both nationally and internationally.

Building on the success of the Workplace Training for Innovation Pilot Program developed in consultation with the Roundtable, the Province launched the Targeted Skills Shortage Pilot Program to provide training to low skilled employees in high growth sectors where there is expected to be an increasing demand for skilled workers.

The Building Skills subcommittee of the Roundtable approved partnership funding for a collaborative pilot project to address small business succession. Additional funding for the project was provided by the province, the Island Coastal Economic Trust and the Island Coastal Community Futures Network. The project will link interested business purchasers to small business owners who are in the process of, or thinking about, exiting their business and will offer relevant training and support to both buyers and sellers.

### Oceanwild

When the fishing industry hit a wall in Prince Rupert, Mike and Almudena Miles had to rethink their commercial fishing business. They had their boats and knew every inlet, and in 2008 they started Oceanwild, a small company specializing in nature and diving expeditions. After fishing for many years, the pair realised how few people saw the abundant wildlife common on the north coast. They wanted to share the bears, birds, sea lions and whales with families and other groups. "We wanted to keep the groups small", Almudena Miles says, "that way the experience is more intimate".

With Mike's background in fishing, Almudena's training as a biologist and their shared love of diving, developing a tourism-based business felt natural. They spend each day on the water, doing the things they love. They've added a floating camp of cabins and bunkhouses for overnight accommodation and multi-day kayaking adventure tours to their list of services.

"We love getting up in the morning and heading to 'work", says Miles. "Sharing sea life and nature with other families and small groups is much more than a job – it's a pleasure. Admittedly we didn't know much about business when we first started, but we followed our instincts and simply did what we love to do", she adds.

And it wouldn't be possible without support in Prince Rupert. "We have a great, small staff and good relationships with the people who are integral to our business. We wouldn't be where we are today without their support".

www.oceanwild.ca



## Cartolina

When Fiona Richards started Cartolina Cards in 2006, she didn't have time to start slowly – she needed to create a job for herself and fast! Moving from Victoria to the Kootenays meant adjusting her lifestyle but it was the best move she could have made. Once there, Richards felt compelled to share her collection of rare vintage ephemera and so created her own greeting card design & paper products company. She started with one store on Granville St. in Vancouver and, with the help of her distributor, quickly spread from there into the U.S. Today, Cartolina has gone global, gracing the shelves of beautiful stores across Australia, New Zealand, North America and Europe. Richards considers each unique vendor a milestone, with locations like Harrods and the British Museum carrying her whimsical designs.

With her collection of vintage imagery and a great eye for colour, Richards has created a niche for herself. She names social media, especially the use of blogging and twitter, as one of the reasons for her success. Vendors hear about Cartolina through social media chatter - and it has paid off. The Cartolina i-phone app, a "three-dimensional e-greeting treasure that shows up in your email", came out last year and became #1 and a staff favourite at the app store.

Being a small business owner has its challenges of course, namely when Kootenay winter weather holds up a large shipment. But Richards says she loves being at the helm and seeing her designs in flagship retailers feels amazing. Richard's advice to small business owners is simple: learn every aspect of your business, from website development to what kind of packaging tape is best. Put the effort in, enjoy the huge rewards of your vision and expect to lose sleep.

www.cartolina.com

### Aspenware

What happens when three shop teachers and an English teacher brainstorm? Answer: beautiful, strong, compostable wooden cutlery!

The birth of Aspenware dates back to 1997 when one of the three saw wooden cutlery from Europe on a television documentary. As shop teachers, they did what came naturally – they went on a fieldtrip to see for themselves! What they found was definitely made of wood but lacked strength and functionality. They set to work brainstorming ways to improve the cutlery. Late one night, Terry Bigsby, one of the original three, had a "Eureka" moment that led the company to form veneer, designing the world's first "laminated" wooden cutlery.

Aspenware is becoming a common sight in grocery store aisles with a significant, yet completely unintended, benefit. Aspenware cutlery, as well as its packaging, is truly compostable. "We don't consider ourselves a green company," says Bigsby. "We simply want to be known as a company doing good things the best way we know how in a constant effort to improve."

Today, 15 years later, Terry and the Aspenware team continue to apply their skill and ingenuity, building Aspenware's second manufacturing line.

Help for Aspenware came in the form of a grant from Industrial Research Assistance Program, but the ultimate reason for Aspenware's success is the incredible team of great people behind it. "Without them, we wouldn't be in business today", Bigsby says, "We now have twenty team members and believe growth will be exponential as the market becomes aware of Aspenware."

www.aspenware.ca



### Recommendations to Government

Our annual roundtable consultations provide business owners with the opportunity to raise their ideas and issues directly with the minister or his representative. The following recommendations reflect what was heard during these sessions as well as submissions from Board members.



### 1. Continue to instill consumer and business confidence

- Continue holding consultations with small business to obtain regular feedback for consideration when developing government policy and programs.
- Encourage communities to acknowledge the importance of small business contributions to local economies, and to consider ways in which they can encourage small business development and growth, such as reducing the regulatory burden.

# 2. Support training and labour market development

- Continue supporting small businesses in recruitment, retention, and succession planning.
- Ensure needs of small businesses are considered under Labour Market and Labour Market Development Agreements while continuing to support them through targeted skills training programs. Renew commitment to include the Roundtable in brainstorming solutions to more effectively administer LMA funds.
- Continue to invest and provide funding for training programs.
- Champion Aboriginal business support service centres such as the First Citizens Fund and Aboriginal business and entrepreneurship skills training programs.
- Continue to modernize immigration practises to meet the needs of the labour market.

#### 3. Leverage technology and competitiveness

- Continue encouraging small business to leverage new technologies, innovations and ideas to increase productivity.
- Further enhance the competitiveness of B.C.'s tax structure.
- Continue investing to diversify northern B.C.'s economy (i.e. Bio-energy industry and natural resource extraction industries) and commit to further communication and transportation infrastructure improvements in the North.
- Continue to encourage small business to make use of the LiveSmartBC program to counteract climate change.
- Continue to investigate further ways to help small business reap the benefits from online business development – (competitive/ industry intelligence, expand B2B and customer networks, improve productivity, e-commerce).

### Recommendations to Government

#### 4. Focus on factors that stimulate small business growth

- Support small business expanding both their national and international markets by ensuring they play a prominent role in British Columbia's international trade outreach activities.
- Partner with local communities to provide training to more rural areas through video conferencing centres and other remote communication tools.
- Continue to provide annual Aboriginal-focused Small Business Roundtable sessions in partnership with the Community Futures Development Corporation of the Central Interior First Nations as one part of exploring new opportunities to align B.C.'s Aboriginal Economic Development Action Plan for further building of selfreliance, prosperity, and economic stability.
- Assist small businesses in increasing access to capital through funding programs and grants. Different funding should be made available throughout the lifecycle of a small business and include research and development, feasibility studies, business planning, start-up capital, marketing development, bridge financing, and operational capital.

## 5. Continue to reduce regulatory burden on small business

- Recognize other governments for their endeavours to reduce regulations on small business.
- Assist other government levels to continue to implement regulatory reduction through initiatives such as BizPaL, OneStop and the Mobile Business License.

## 6. Further enhance the entrepreneurial culture in B.C.

- Continue to raise the profile of small business and their contribution to the provincial and local government economies through Small Business Month.
- Continue to support Junior Achievement BC in providing business and entrepreneurship programs in our schools.
- Continue to investigate and expand mentorship programs for new entrepreneurs.



### Recommendations to Small Business Community

The economic environment in B.C. has rebounded, however, small businesses must remain vigilant in their efforts to be competitive and invest in opportunities both short-term and long-term.

Given the re-emerging labour shortage, it is vital that small businesses explore new ways to attract and retain employees. They also face the challenge of keeping their delivery of goods and services current with changes in consumer trends and emerging markets.

These recommendations highlight potential actions for small businesses to help them expand and develop.



#### 1. Focus on human resources

- Ensure your company's human resource plan accommodates the major changes taking place in the labour market due to B.C.'s aging population.
- Remain competitive by ensuring you and your staff have appropriate skills sets for today.
- Create employee retention strategies.
- Grow the expertise you need by investing in the capabilities of your employees.
- Recruit potential employees from "non-mainstream" groups, such as Aboriginals, seniors, immigrants, and those with disabilities. Three locations to start are:
  - WorkBC's Finding Workers website: http://www.workbc.ca/employers/finding\_workers/ hire\_immigrants\_in\_bc.htm
  - Hiring Persons with Disabilities booklet: http://www.workbc.ca/docs/toolKit\_Book3.pdf
  - Hiring Mature Workers booklet: http://www.workbc.ca/docs/toolKit\_Book2.pdf
- Investigate better ways to market your company to the young workforce.

#### 2. Get involved

- Learn what is happening in your community at the planning level by attending city council meetings, getting involved with local community service groups, and being aware of regional initiatives. This type of engagement can be a source of insights to potential new business opportunities for diversification and development.
- Help shape the future workforce by volunteering your business expertise in youth programs such as Junior Achievement BC.
- Join, online or offline, a business or entrepreneurship group, industry association or local Chamber of Commerce and board of trade to expand your networks.

# 3. Develop your leadership skills and knowledge

- Identify what training would be of greatest benefit to you by identifying your strengths and areas for improvement.
- Participate in management roles or management skills training programs.
- Learn from seasoned entrepreneurs through a mentorship program available through a variety of business associations.

### Recommendations to Small Business Community

#### 4. Leverage new technologies

- Increase productivity and improve operations through new ways of leveraging technology.
- Develop and maintain a current web presence. Reap the benefits of social media through judicious implementation. Use it to monitor what your customers are publicly saying about your company.
- Contact the eBusiness Connection to learn how to use technology to attract and retain customers. www.e-bc.ca

#### 5. Access new markets

- Discover how to benefit your business through export. Note: export is defined as doing business involving revenue flows from outside B.C. into the province.
- Financial services, design and engineering, accounting, computer and data services or coaching and mentorship can be extended by small businesses into larger markets. More information is available at www.tradestart.ca

#### 6. Take advantage of green initiatives

- Leverage LiveSmartBC's small business program to save money and reduce energy www.livesmartbc.ca
- Determine the most efficient uses of environmental resources by taking advantage of programs that assess business operations.
   www.bchydro.com/powersmart
- Investigate how green initiatives can provide a competitive advantage to increase revenues.

## 7. Leverage small business resources; communicate to government

Use government tools and resources provided such as:

Ministry of Jobs, Tourism and Innovation - www.gov.bc.ca/jti/

Small Business BC - www.smallbusinessbc.ca

WorkBC - www.workbc.ca

- Ensure you communicate your needs to government through your MLA. A listing of elected provincial representatives is located at www.leg.bc.ca/mla/3-1-1.htm
- Participate in small business consultations taking place in your community and connect with the Roundtable.
   Visit www.smallbusinessroundtable.ca for more information or email us at roundtablesecretariat@gov.bc.ca



### Chief Louie Paddle Company

Every small business has a unique approach, and the Chief Louie Paddle Company is no different. "Our plan does not include benefit/cost analysis; instead we ask whether Chief Louie, the last hereditary chief of the Cheslatta people, would be pleased with what we are doing. He is our guiding principle", Mike Robertson says.

The inspiration for the company came in 2009, after the local sawmill shut down and left unused lumber behind. The Cheslatta set to work carving paddles out of this lumber and the wood submerged in Ootsa Lake after the flood Chief Louie predicted in 1951. Now, carvers gather to make up to 40 paddles per day, connecting with the Earth and the spirits of their ancestors whose lives were washed away in the flood. "They tell stories as they carve each paddle, ingraining our history into the wood", Robertson shares.

Robertson prefers to keep the company small and sustainable with the focus not on profits, but on employment, culture and resources management. Their paddles have been shipped to Germany, China, New Zealand, Japan, Australia and throughout North America, often presented as gifts to politicians, celebrities and even a Nobel peace prize winner.

International recognition is rewarding, but what drives Chief Louie Paddle Company is community. By staying true to their roots, the company inspires other members and artisans to create. "The wood brings out the best in all of us. Chief Louie would be proud", says Robertson, "and to us, that is success."

www.chieflouie.com

### Motion Media

Andrew Tylosky takes meeting customer's needs to the next level. Motion Media, originally a video production company established in 2006, has expanded to become a one-stop shop integrated marketing studio. In addition to video production, they supply the Peace Region with printing, web development, graphic design, marketing & branding services because customer demand led them to diversify. "I noticed that people would ask us if we offered this service, or could fulfill this role for them and I said yes! As requests came in, we adapted", Tylosky adds.

Tylosky saw an opportunity in Fort St. John, where there was nowhere to go for the range of marketing services Motion Media has come to symbolize. Tylosky sees the Peace Region and surrounding areas moving towards a knowledge-based economy and to this end, Motion Media has become a referral house for local businesses.

Tylosky describes his business style as "aggressive but also one which builds on small successes". He is proud to remain a small business. "We're a small and nimble team creating great things. I'm proud to say that we take on big projects with gusto and continually get better at what we do".

Tylosky is heavily involved in his community. In addition to running Motion Media, he serves as President of Fort St John Chamber of Commerce and co-owns two local news websites, energeticcity.ca and mileOcity.ca. With all this, he says he keeps his head straight by having people to bounce ideas off. "Good advisors from different backgrounds have been an integral component of Motion Media's success", Tylosky admits, "A different perspective goes a long way".

www.motionmedia.ca



